



User Manual

(For Windows & Mac OS)

HD Wireless PTZ Dome IP Camera



Model: SABIP1400

Table of Contents

1 Overview.....	3
1.1 Key Features.....	3
1.2 Read Before Use.....	4
1.3 Package Contents.....	4
1.4 Physical Description.....	4
1.5.SD Card Management.....	7
2 Access the IP Camera.....	7
2.1 Access the Camera in LAN.....	7
2.2 Access the Camera in WAN.....	11
2.2.1 Static IP Addresses.....	11
2.2.2 Dynamic IP Addresses.....	12
2.3 Using the VLC player.....	14
2.4 IP camera connection to the server.....	16
3 Surveillance Software GUI.....	17
3.1 Login Window.....	17
3.2 Modify the Username and Password.....	18
3.3 Setup Wizard.....	18
3.3 Surveillance Window.....	20
4 Advanced Camera Settings.....	28
4.1 Status.....	28
4.1.1 Device Information.....	28
4.1.2 Device Status.....	28
4.1.3 Session Status.....	29
4.1.4 Log.....	29
4.2 Basic Settings.....	30
4.2.1 Camera Name.....	30
4.2.2 Camera Time.....	30
4.2.3 User Accounts.....	31
4.2.4 Multi-Camera.....	33
4.3 Network.....	39
4.3.1 IP Configuration.....	39
4.3.2 Wireless Settings.....	41
4.3.3 PPPoE.....	42
4.3.4 DDNS.....	43
4.3.5 UPnP.....	47
4.3.6 Port.....	48
4.3.7 Mail Settings.....	50
4.3.8 FTP Settings.....	51
4.3.9 P2P.....	53
4.4 Video.....	53
4.4.1 Video Settings.....	53
4.4.2 On Screen Display.....	55
4.4.3 Privacy Zone.....	55
4.4.4 Snapshot Settings.....	56

4.4.5 IR LED Schedule.....	58
4.5 Alarm.....	58
4.5.1 Motion Detection.....	58
4.5.2 IO Alarm.....	62
4.6 Record.....	63
4.6.1 Storage Location.....	63
4.6.2 Alarm Recording.....	64
4.6.3 Local Alarm Location.....	64
4.6.4 Schedule Recording.....	64
4.6.5 SD Card Management.....	66
4.7 PTZ.....	66
4.7.1 Pan/Tilt Speed.....	66
4.7.2 Cruise Settings.....	67
4.7.3 Start-Up Options.....	70
4.7.4 Guard Position Settings.....	70
4.8 Firewall.....	71
4.9 System.....	72
4.9.1 Back-up& Restore.....	72
4.9.2 System Upgrade.....	73
4.9.3 Patch Installation.....	75
4.9.4 Factory Reset.....	75
4.9.5 Reboot.....	75
5 Playback.....	76
6 APPENDIX.....	77
6.1 Frequently Asked Questions.....	77
6.1.1 How to download and install the ActiveX for Firefox users	78
6.1.2 How to download and install the ActiveX for Google Chrome users	79
6.1.3 I have forgotten the administrator password.....	80
6.1.4 Camera can not record.....	81
6.1.5 Subnet doesn't match.....	81
6.1.6 No Pictures Problems.....	81
6.1.7 Can't access IP camera in internet.....	82
6.1.8 UPnP always failed.....	83
6.1.9 Camera can not connect wireless.....	83
6.1.10 Can't see other cameras listed.....	83
6.2 Default Parameters.....	83
6.3 Specifications.....	83
6.4 CE & FCC.....	85

1 Overview

The IP Camera is an integrated wireless IP Camera with a color CMOS sensor enabling viewing resolution 1280*960. It combines a high quality digital video camera, with a powerful web server, to bring clear video to your desktop from anywhere on your local network or over the Internet.

Thanks to the P2P easy access technology, you don't need to do complicated Port Forwarding and DDNS settings, you just need to scan the QR code on the bottom of the camera to connect it on smart phone, or input the UID to do remote access.

The IP Camera supports the industry-standard H.264 compression technology, drastically reducing file sizes and conserving valuable network bandwidth.

The IPCAM is based on the TCP/IP standard. There is a WEB server inside which could support Internet Explorer. Therefore the management and maintenance of your device is simplified by using the network to achieve the remote configuration and start-up.

The camera is designed for outdoor surveillance applications such as courtyards, supermarket, and school. Controlling the IPCAM and managing images are simplified by using the provided web interface across the network utilizing wireless connectivity.

The IPCAM provides Smart Phone APP for Android and iPhone users, please search and install **My IPC Viewer** on Google Play for Android devices, search and install **My IPC Viewer** on APP Store for iOS devices, then you can view your camera anywhere, anytime on your smart mobile devices.

1.1 Key Features

- ◆ Standard H.264 video compression algorithm to satisfy the transmission of high definition video in narrow bandwidth network
- ◆ P2P feature for easy access
- ◆ 1.3 Mega-Pixel
- ◆ Supports IE/Firefox/Google/Safari browser or any other standard browsers
- ◆ Supports WEP,WPA and WPA2 Encryption
- ◆ Wi-Fi compliant with wireless standards IEEE 802.11b/g/n
- ◆ IR night vision (Range:20m)
- ◆ Supports image snapshot
- ◆ Supports dual-stream
- ◆ Supports IR-Cut and the filter change automatically
- ◆ Embedded DDNS(dynamic domain name service) Service
- ◆ Supports remote viewing & record from anywhere anytime
- ◆ Multi-level users management with password protection
- ◆ Motion detection alert via email or upload image to FTP

- ◆ Supporting Third Party Domain name
- ◆ Providing Phone APPs for Android and iPhone users
- ◆ Supports multiple network protocols: HTTP /HTTPS /RTSP / TCP/IP / UDP/ FTP/ DHCP/ DDNS/ UPNP /ONVIF

1.2 Read Before Use

Please first verify that all contents received are complete according to the **Package Contents** listed below. Before the IP Camera is installed, please carefully read and follow the instructions in the Quick Installation Guide to avoid damage due to faulty assembly and installation. This also ensures the product is used properly as intended.

1.3 Package Contents

• IP Camera × 1	• DC Power Adapter × 1
• Wi-Fi Antenna × 1	• CD×1
• Ethernet Cable × 1	• Quick Installation Guide × 1

1.4 Physical Description

Front Panel

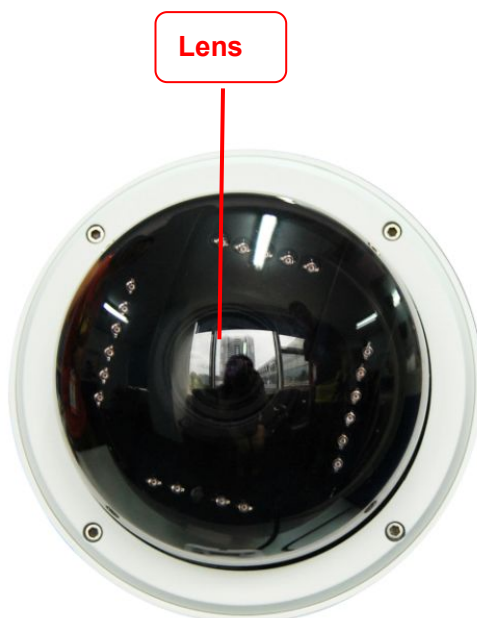




Figure 1.1

Infrared LED: 21 IR LEDs, night visibility up to 20 meters

LENS: CMOS sensor with zoom lens

Back View



Antenna

Figure 1.2

WIFI Antenna: Wireless Antenna

Interface View

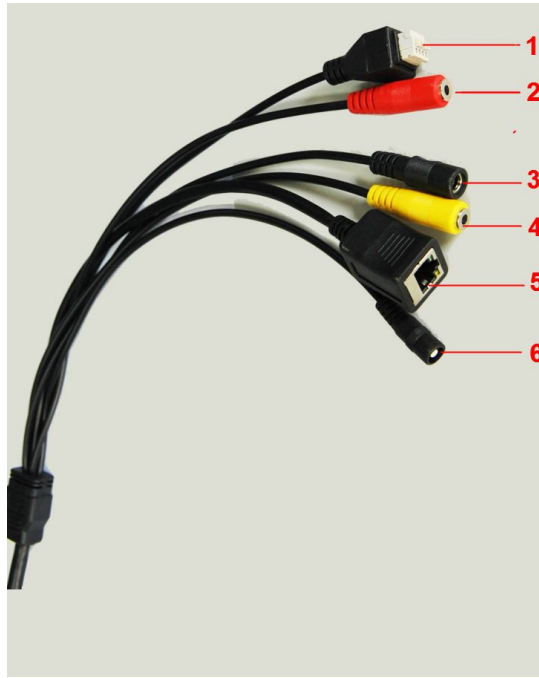
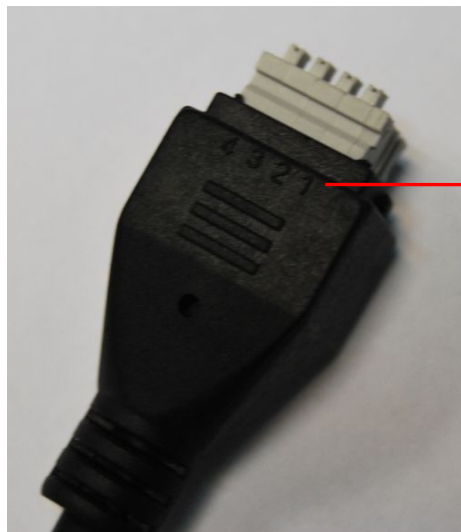


Figure 1.3

1) I/O alarm terminal block

This network camera provides a I/O alarm terminal block which is used to connect to external input / output device. The pin(there are four number in the terminal block from no. 1 to no. 4) definitions are described below:



1- input
2- input
3- output
4- output

This camera supports I/O alarm, you can go to **Settings – Alarm – I/O** page to configure it.

2) Audio output interface

The jack is used to plug external speakers.

3) Power Interface

Connect the external power adapter, request for 12V/2A power.

4) Audio input interface

The jack is used to plug external microphone.

5) LAN

10/100M adaptive Ethernet interface. Through this interface, IPCAM can be connected with various network devices, such as hub, router, etc.

6) Reset button

Press and hold on the reset button for 5 seconds. Releasing the reset button, the password will back to the factory default administrator password. The default administrator user is admin with no password.

Bottom View

There are up to three labels located on the body of the camera; this is an important feature of original cameras. If your camera does not have labels, it may be a clone one. Cloned cameras can not use original firmware and are not eligible for warranty or technical services.

1.5.SD Card Management

The record files of the IPC can be stored in the SD Card.

This camera supports SD Card and the max size of SD card must be under 32G.

You need open the IP Camera, then plug the SD card into SD card slot inside the IP Camera.

When you plug in the SD card during the camera work process, please reboot the camera again, or else the SD Card may be cannot work well.

Note:

When you re-install the camera, please ensure the tightness with the camera.

2 Access the IP Camera

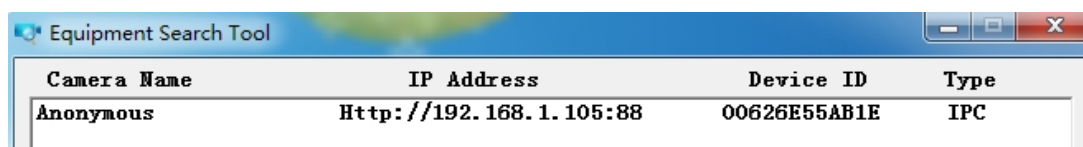
This chapter explains how to access the camera through browser and RTSP player.

2.1 Access the Camera in LAN

This camera supports HTTP and HTTPS protocols, you can access the camera by two ways.

(1) http:// LAN IP + HTTP Port NO.

Double click the Equipment Search Tool icon and it should find the camera's IP address automatically after you plug in the network cable.



Camera Name	IP Address	Device ID	Type
Anonymous	Http://192.168.1.105:88	00626E55AB1E	IPC

Figure 2.1

Double click the IP address of the camera; your default browser will open to the camera login page.

(2) https:// LAN IP + HTTPS Port NO.

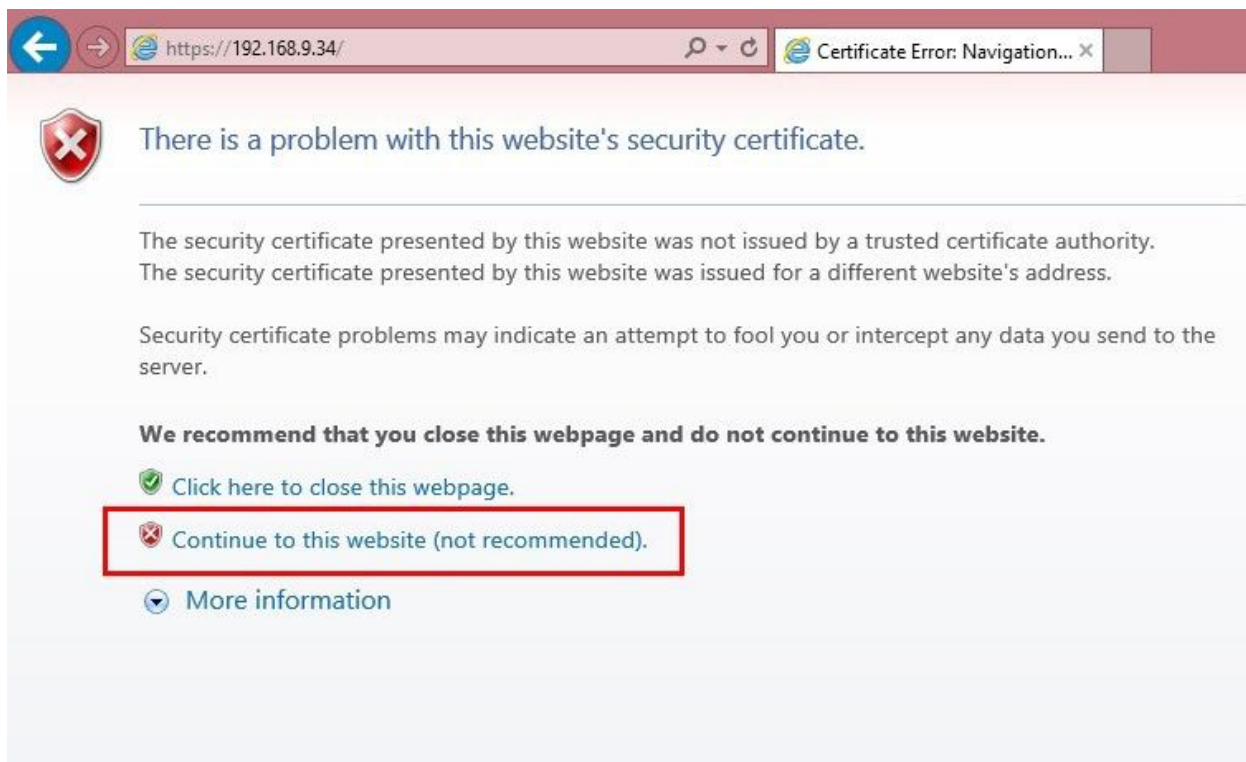
The default Https port NO. is 443. You can use the url to access the camera: **https:// LAN IP + HTTPS port**. Go to **Settings - Network - Port** panel , you can see and change the https and https port NO.



Save Refresh	
HTTP Port	88
HTTPS Port	443
ONVIF Port	65533

Figure 2.2

HTTPS(Hypertext Transfer Protocol over Secure Socket Layer) is a safe way to access your camera, the data transferred on the Internet will be encrypted. Since we can not apply license for every LAN or DDNS URL, the webpage may pop up a warning like the following picture, you just need to click 'Continue to this website (not recommended). '



Open **Internet Explorer** if it is not already opened. Click on **Tools**, then click Internet Options. Next, click the **Security** tab, then click the Trusted sites button.



Figure 2.3

For **Firefox**, you can add the trusted as the following way:

Tools ---- Options ---- Advanced --- View Certificates --- Servers

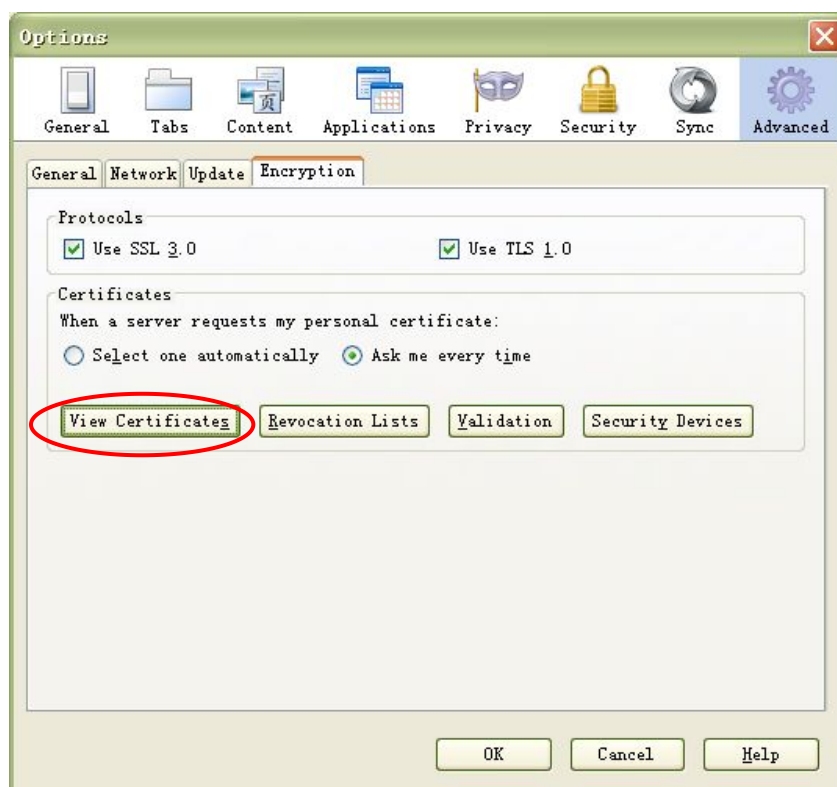


Figure 2.4

Click **View Certificates**, and go to **Servers** option.

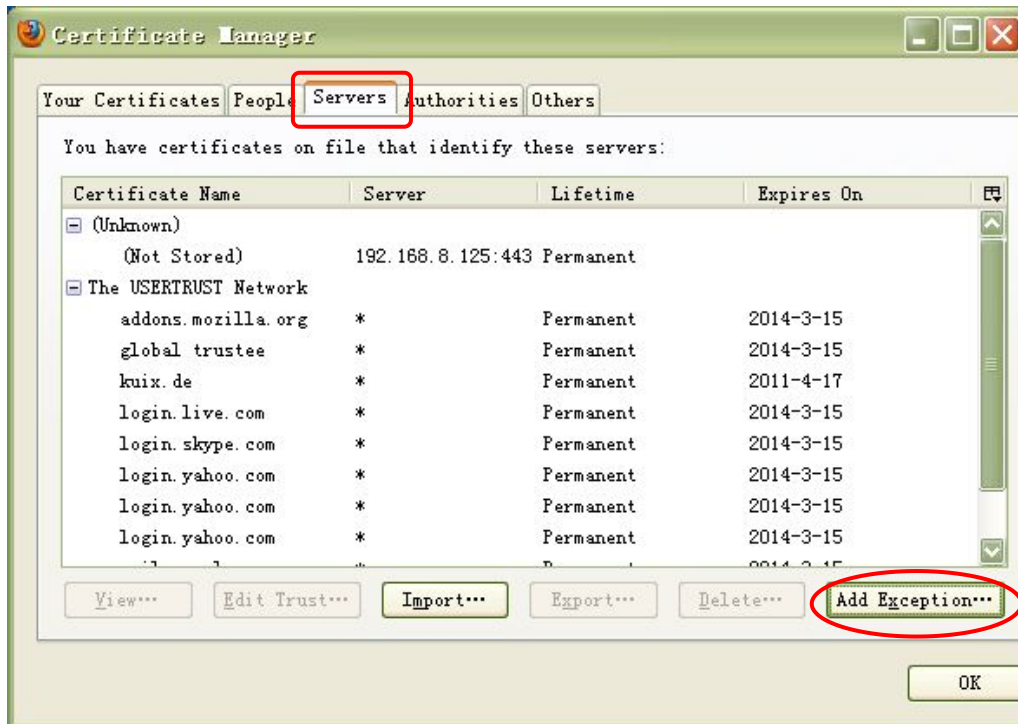


Figure 2.5

Go to **Add Exception** panel.

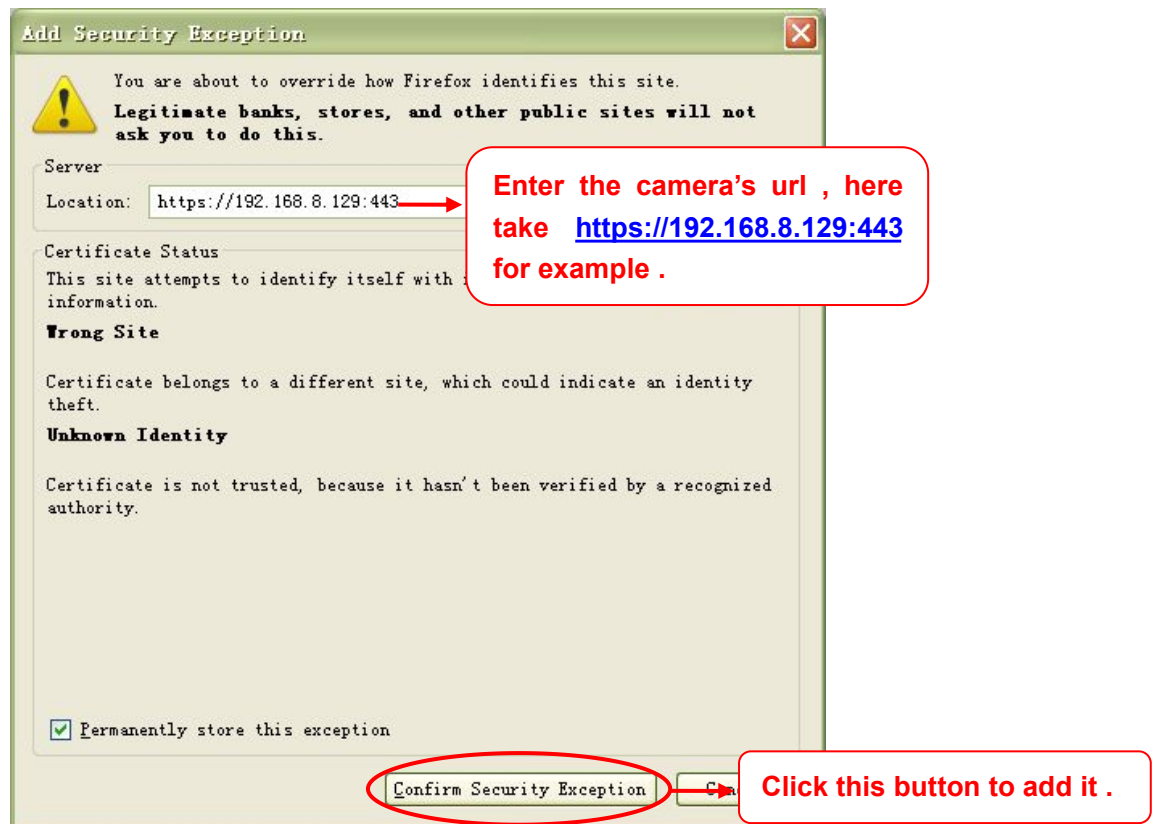


Figure 2.6

2.2 Access the Camera in WAN

2.2.1 Static IP Addresses

Users who have static IP addresses do not need to set DDNS service settings for remote access. When you have finished connecting the camera using the LAN IP address and port forwarding, you can access the camera directly from the Internet using the WAN IP address and port number.

How to Obtain the WAN IP address from a public website

To obtain your WAN IP address, enter the following URL in your browser: <http://www.whatismyip.com>. The webpage at this address will show you the current WAN IP.



Figure 2.3

Access your IP Camera from the Internet

You can access the IP Camera from the Internet (remote access). Enter the WAN IP address and port number in your standard browser. For example, you would enter `http:// 183.37.28.254:85`

NOTE :

Make sure port forwarding is successful. You can do port forwarding two ways.

1. Login to your router to enable the “UPNP” function. You can then login to the camera as administrator, choose Network, and then choose UPnP to enable UPnP. Make sure that the status of UPnP reads “UPnP Successful” on the Device Status page.
2. Do port (HTTP port) forwarding manually. (See Figure 2.11 for further details)

If your router has a Virtual Server, it can do port forwarding. Add the camera's LAN IP and port which you had set earlier to your router's port forwarding settings.

NOTE: If you plug the camera into a router, it will have a dynamic IP address and you need to set DDNS

service settings to view it remotely.

2.2.2 Dynamic IP Addresses

DDNS is a service that allows your IP Camera, especially when assigned with a dynamic IP address, to have a fixed host and domain name. This means that even though your WAN IP address is constantly changing, you will have a fixed hostname you can use to access your cameras at all times. You can access the camera directly from the Internet using the hostname and port number.

What is the HTTP Port NO.?

Default HTTP Port is 88

All cameras have the default HTTP port of 88. For example, if the LAN IP link of the camera is <http://192.168.8.102:88>, this means that the camera's HTTP port is 88. You can change port 88 to another port if you'd like such as 2000 or 8090, which will not be conflict with other existing ports like 25, 21, 10000. Here you can set the port no. between 1 and 65535.

Change the default http NO.88 to another one.

What is Port forwarding?

If you have never done port forwarding before, you can open and view the following link to understand the basic concept. Port forwarding allows for outside connections to access a specific device on your network from anywhere in the world. Every router automatically blocks any incoming connections for safety purposes. Using port forwarding, you are telling your router to allow a connection through a certain port (you can think of it as a gateway) into your router. You set this port to a specific device, in our case an IP Camera, so it can be accessed from anywhere in the world.

Click this link to learn more about port forwarding: <http://portforward.com/help/portforwarding.htm>

How do we configure Port Forwarding?

For this section, we will be using an example:

Let's say the camera's LAN IP address is <http://192.168.8.100:2000>

Step 1: Login to the router, and go to your router's port forwarding or port triggering menu. Sometimes this is also under the name of Virtual Server or NAT.

Using the Linksys brand router as an example, we would log into the router, and go to the Applications & Gaming menu. We would then click on the "Single Port Forwarding" sub-menu.

Step 2: Create a new column using the LAN IP address & HTTP Port of the camera within the router as shown below, then push OK or Submit to save your settings:

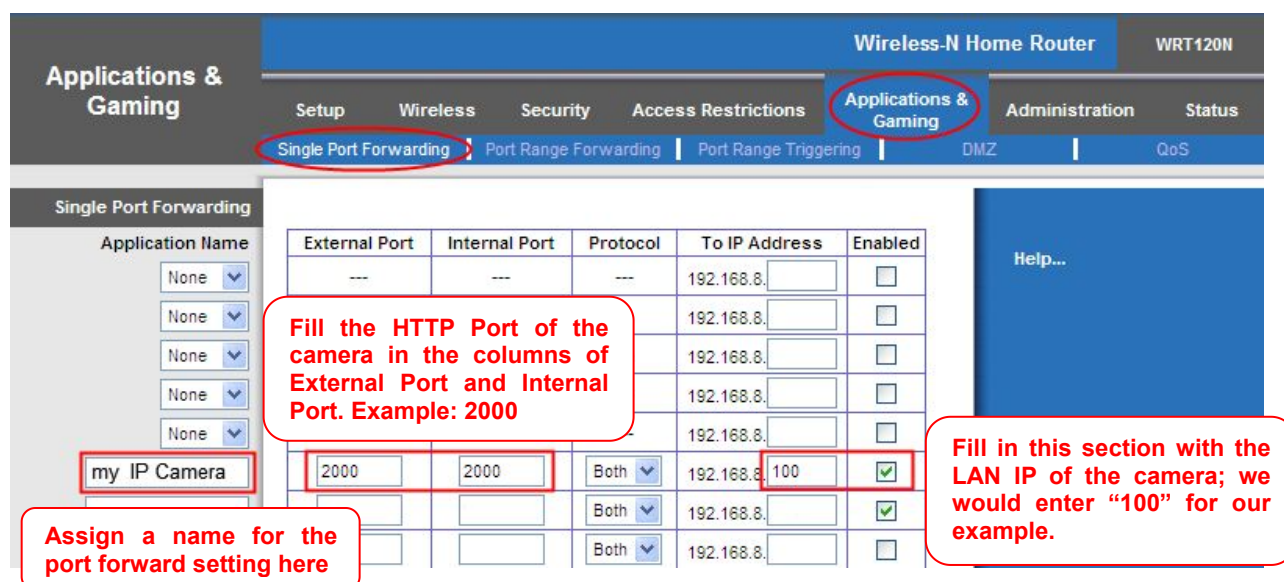


Figure 2.7

First method :

Use the embedded DDNS to access the camera via the Internet

Each camera has an embedded unique DDNS domain name, the format of this domain name is xxxxxx.myipcamera.org. On the bottom of the camera, you can see the domain name sticker with this information on it.

For example, we can use **test09.myipcamera.org**. In the camera, click Settings at the top, click “Network” on the left, then click “DDNS” to get to the DDNS settings page. Here you can see the unique domain name of your camera.

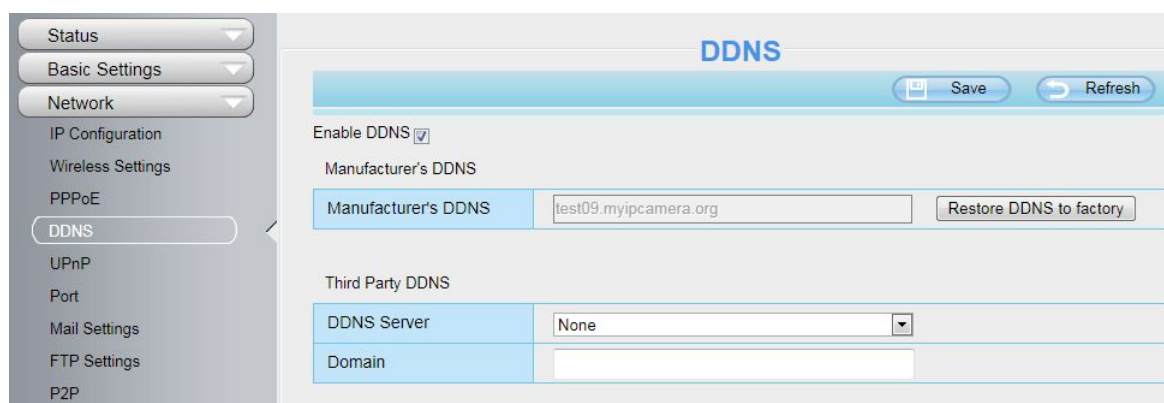


Figure 2.8

Now you can use “http://Domain name + HTTP Port” to access the camera via the Internet.

Take hostname test09.myipcamera.org and HTTP Port of 2000 for example, the URL link to access the camera via the Internet would be http:// test09.myipcamera.org:2000.

Second method :

Use the Third party DDNS to access the camera via the Internet

Step 1 Please go to the third party DDNS website(such as www.no-ip.com) to create a free hostname.

Step 2 DO DDNS Service Settings within the Camera

Please set DDNS Settings within the camera by hostname, a user name and password you've got from www.no-ip.com

Take hostname ycxgwp.no-ip.info, user name test, password test2012 for example.

Firstly, goes to option of DDNS Settings on the administrator panel.

Secondly, select No-Ip as a server.

Thirdly, fill test as DDNS user, fill password test2012 as DDNS password, fill ycxgwp.no-ip.info as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take the DDNS settings effective.

Fourthly, after the restart, login the camera, and go to option of Device Status on the administrator panel, and check if the DDNS status is successful.

If failed, please double check if you have input the correct hostname, user name, and password, and try to redo the settings.

NOTE :

If you have set Third Party DDNS successfully ,the Domain Name will be invalid. The Third Party DDNS and the Domain Name cannot work at the same time, the last time you configured will take effect.

2.3 Using the VLC player

This camera supports RTSP streaming, here you can view the camera using VLC player.

RTSP URL [rtsp:// \[user_name\]\[:password\]@IP:HTTP_port number/videosream](rtsp://[user_name][:password]@IP:HTTP_port_number/videosream)

The part in the square brackets may be omitted.

user name & password:The user name and password to access the camera. This part can be omitted.

IP: WAN or LAN IP address.

Videostream:Here support three mode: videoMain, videoSub and audio. When the network speed is bad, here you had better select videoSub. If you select audio, you can only hear the sound but cannot see the video.

For example:

IP: 192.168.1.11

HTTP Port number: 88

User name: admin

Password: 123

Here I can enter one of the following URLs in the VLC.

- 1) rtsp://admin:123@192.168.1.11:88/videoMain
- 2) rtsp:// @192.168.1.11:88/videoMain
- 3) rtsp://:123@192.168.1.11:88/videoMain
- 4) rtsp://admin@192.168.1.11:88/videoMain

Open the VLC, and go to Media→Open Network Stream option, then enter the URL into VLC.

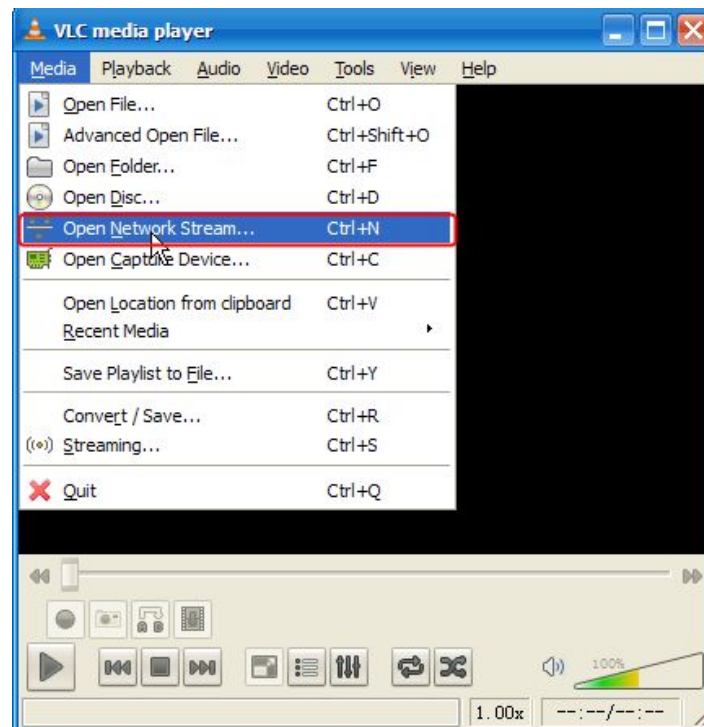


Figure 2.9

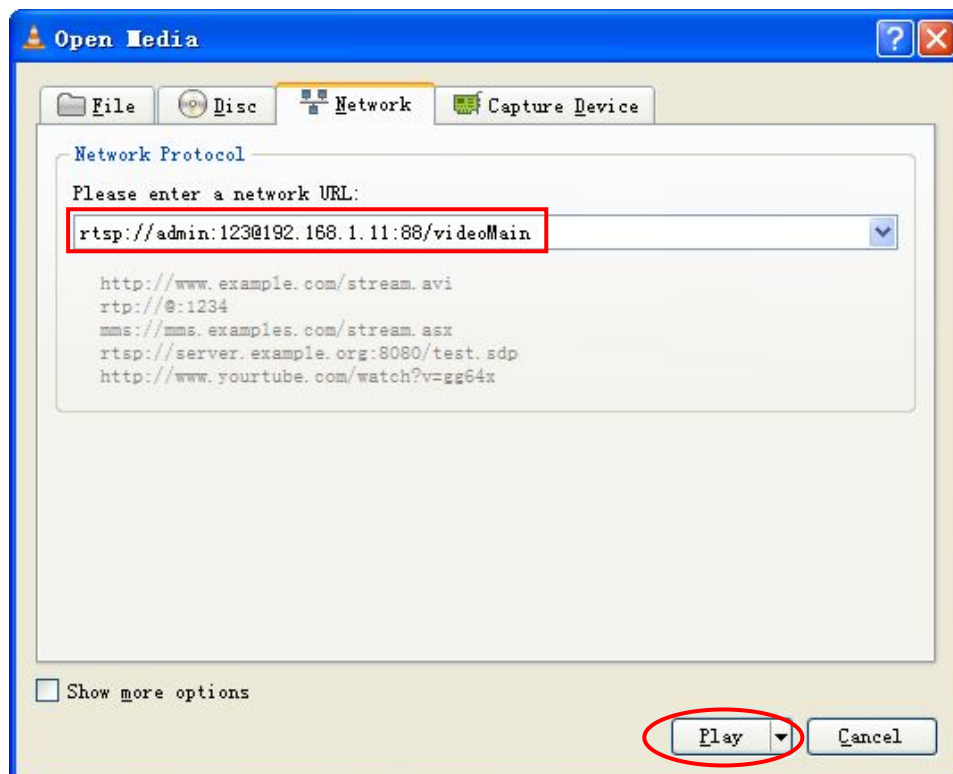


Figure 2.10

Sometimes you may need to enter the user name and password again. Click OK and you can see the real-time preview.



Figure 2.11

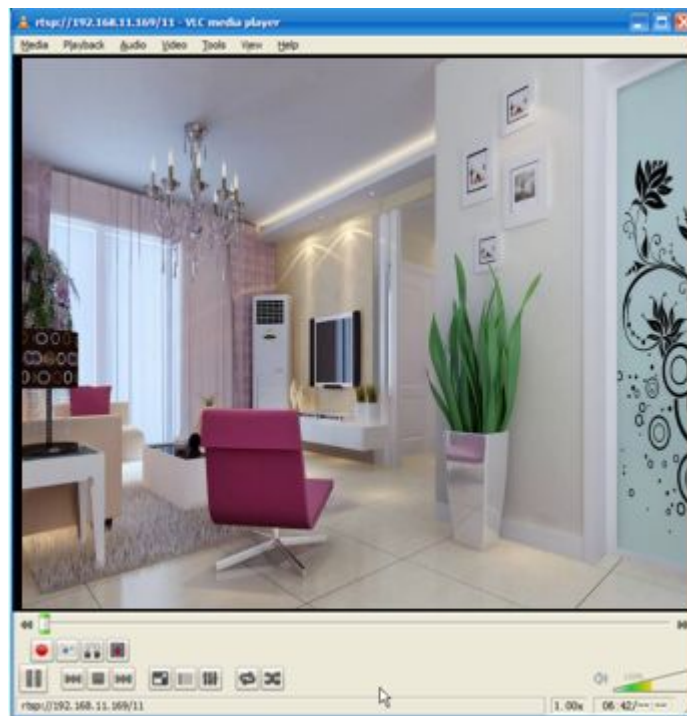


Figure 2.12

If you cannot play the video in the VLC player, please check the port mapping. You can read Quick Installation Guide about How to configure port forwarding.

NOTE:

If you modify the camera's username or password, you had better reboot the camera, or else the new username and password cannot take effect when you enter the authentication in the VLC.

2.4 IP camera connection to the server

Device supports ONVIF2.2.1 protocol, You can easily access the NVR with ONVIF or server with ONVIF.

3 Surveillance Software GUI

Please refer to the Quick Installation Guide if you install the camera at first time. After finishing quick installation, you can take time to learn the operation of the software.

3.1 Login Window



Figure 3.1

Please check the login window above, it was divided to 5 sections from no. 1 to 4.

Section 1 Enter the User name and password

The default administrator username is admin with a blank password, please reset the password at first using and prevent unauthorized users login the camera.

Section 2 Stream

The camera supports two stream modes: Main stream and Sub stream. If you want to access the camera form LAN, here you can select Main stream. If you want to access the camera from Internet, here we recommend Sub stream.

Note: When the network bandwidth is badly you'd better select Sub Stream and the video will be more fluency.

Section 3 Select the language

You can select the language you need via click on the language drop-down list to switch.

Section 4 Login the camera

Click Login button and you will see the surveillance windows.(If login the camera for the first time, the page that

modify the username and password will appears.)

3.2 Modify the Username and Password

When you log in for the first time, it will come to the operating of modify the username and password automatically.

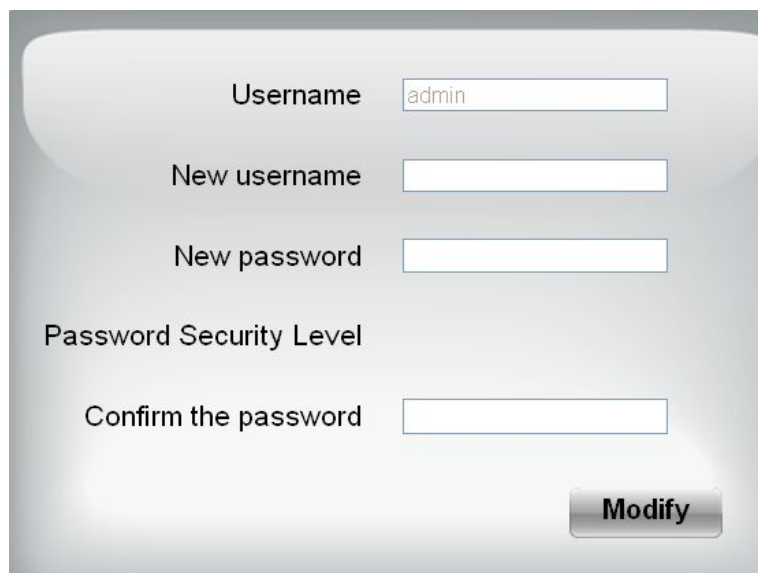
A screenshot of a web interface for modifying user credentials. It features a light gray background with rounded corners. The form includes five input fields: 'Username' (containing 'admin'), 'New username', 'New password', 'Confirm the password', and a 'Password Security Level' dropdown menu. A 'Modify' button is located at the bottom right of the form area.

Figure 3.2

Enter the New Username, New password and Confirm the password.
Click **Modify** button, you will see the login page again.

3.3 Setup Wizard

After logging in for the first time, you will be directed to the “Setup Wizard” automatically. Here you can set the basic parameters of camera, such as camera name, camera time, wireless settings, IP configuration.

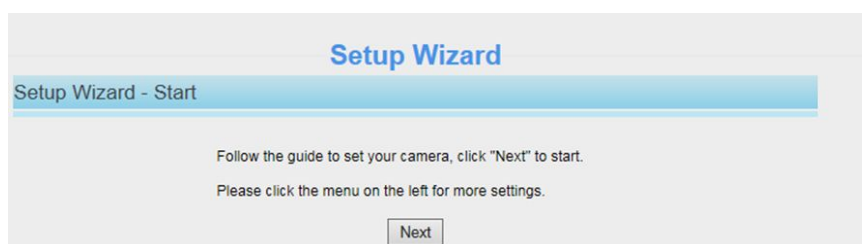
A screenshot of the 'Setup Wizard' start screen. The title 'Setup Wizard' is at the top in blue. Below it, a blue bar contains the text 'Setup Wizard - Start'. The main area has a light gray background with instructions: 'Follow the guide to set your camera, click "Next" to start.' and 'Please click the menu on the left for more settings.' A 'Next' button is at the bottom center.

Figure 3.2

Camera Name: You could give a name for your IP camera.

Setup Wizard

Step 1 of 4 - Camera Name

Camera Name

The maximum Device Name length is 20, support English, numbers, letters and symbols

Previous
Next

Figure 3.3

System Time: Select the time zone you need to set the date, time, format, etc.

Setup Wizard

Step 2 of 4 - Camera Time

Time Zone

Sync with NTP server ☒

NTP Server

PC Time

03

14

40

PM

Sync with PC

Date Format

Time Format

use DST ☐

Ahead Of Time

Minute

Previous
Next

Figure 3.4

Wireless networks: Click Scan, find the SSID of your wireless router, select and enter the password.

Setup Wizard

Step 3 of 4 - Wireless Settings

Wireless Network List

1

Scan

SSID(Network Name)	Encryption	Quality
TP-LINK_llyo	WPA/WPA2	2
TP-LINK_wyy	WPA/WPA2	...
333	WPA2	...

SSID

Encryption

3

Password

The maximum password length is 63, including numbers, letters and symbols

Previous
Next

Figure 3.5

IP: Set the IP address of the camera. You could choose to obtain an IP automatically (DHCP) or set the IP address manually according to your needs.

19

Setup Wizard

Step 4 of 4 - IP Configuration

Obtain IP From DHCP ☒

IP Address	172.16.0.65
Subnet Mask	255.255.0.0
Gateway	0.0.0.0
Primary DNS Server	0.0.0.0
Secondary DNS Server	0.0.0.0

Note: Once you save your settings, the camera will restart.

Figure 3.6

NOTE:

It takes about 1 minute to connect the camera to your router.

3.3 Surveillance Window

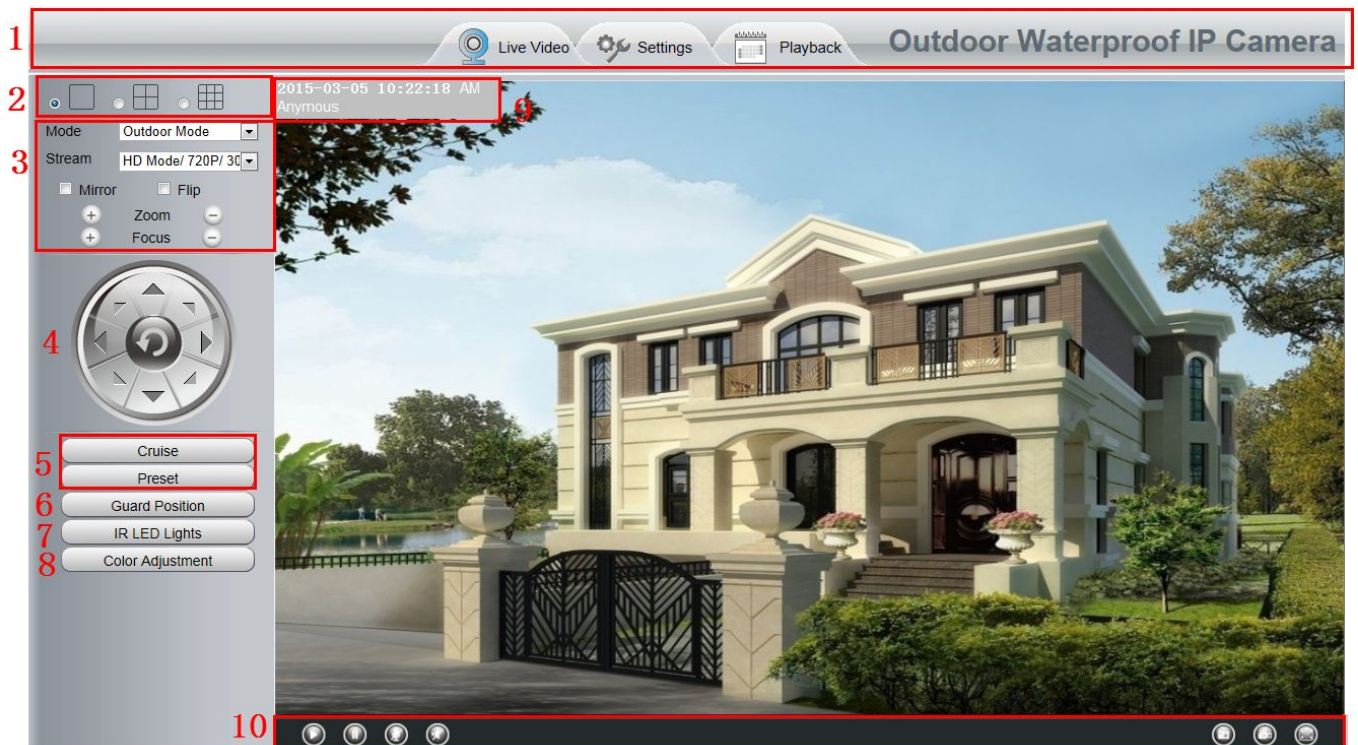


Figure 3.3

Section1 Live Video / Settings buttons



: Path to surveillance window. Click this button and back to the surveillance window.



Settings

: Path to Administrator Control Panel, Click it, and it will lead to Administrator Control Panel and do advanced settings.



Playback

: Click this button and back to the Playback panel to view the record files stored in the SD Card.

Section2 Multi-Device Window



The firmware inside the camera supports up to maximum of 9 cameras being monitoring at the same time. You can add other cameras in multi-device setting.

Section3 Mode/ Stream / Mirror/ Flip

Mode

- 1) 50HZ -----Indoor surveillance (Region: Europe, China)
- 2) 60HZ -----Indoor surveillance (Region: USA, Canada)
- 3) Outdoor Mode ----- Outdoor surveillance

Stream

The default stream supports multiple modes, For example: HD Mode/720P/30fps/2M meanings: Stream type / Resolution / Maximum frame rate/ Bit rate. (Different models support different specific mode.)

1) Stream type :It is used to identify the stream type.

2) 720P/ VGA

There are two resolutions, the bigger one is 720P, and the smaller one (VGA) is 640x480 pixels. The bigger the resolution, the better of the image quality is. If you are accessing the camera via internet and want to get more fluent video streaming, please select resolution VGA.

3) Maximum frame rate

When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video. The maximum frame rate for each model is different, please see the “Default Parameters”.

4) Bit rate

Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.

You can reset the stream type on **Settings-> Video-> Video Settings** panel.

Video Settings

Main stream video settings

Enhanced Night Vision Definition ☒

Stream Type	HD Mode
Resolution	720P
Bit Rate	2M
Frame Rate	23
Key Frame Interval	25
Variable bitrate	Yes

Sub stream video settings

Stream Type	HD Mode
Resolution	QVGA(320*180)
Bit Rate	200K
Frame Rate	15
Key Frame Interval	45

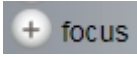
Figure 3.5

After changing, please re-login the camera and you can see the modification.

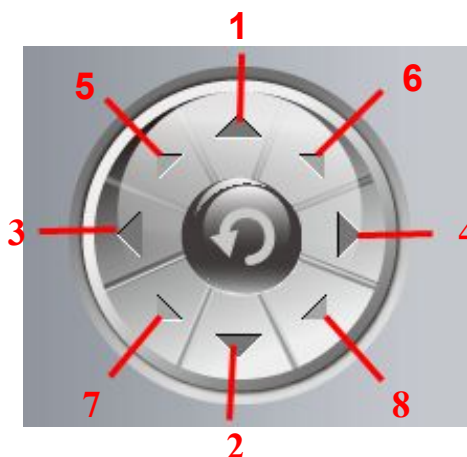
Zoom

Device Support 4x zoom feature, click  or  ,The focal length of the camera lens will be larger or shrink, you can adjust the focus distance to the target object size, access to high-definition screen.

Focus

You can manually adjust the focus by clicking on the button  or .

Section4 Pan/Tilt Control



1----- Up control button

2----- Down control button

3 ----- Left control button
5 ----- Up-Left control button
7 ----- Down-Left control button

4----- Right control button
6----- Up-Right control button
8----- Down-Right control button



Click this button and go to center

Section5 Cruise / Preset settings

Cruise Settings



The default cruise tracks have two types: Vertical and Horizontal.

Vertical: The camera will rotate from up to down.

Horizontal: The camera will rotate from left to right.



: Start cruise.



: Stop cruise.

If you want to define or change the cruise trace, please go to **Settings** → **PTZ** → **Preset Settings** panel.

How to do cruise?

Firstly: Select one track in the track drop-down list



Secondly: Click Start cruise button, the camera will cruise following the predefined path.

Thirdly: Click stop button and finish cruising.

Preset settings



IPCAM supports 16 preset positions, which is considered enough for DIY home & small business surveillance market.

The default preset position is TopMost, BottomMost, LeftMost, RightMost, you can add other preset positions.



Add Click this icon to save the position you need the camera to remember



Delete Select one preset position and click this button to delete it.



GO Select one preset position in the preset drop-down list and click Go to make the camera move the preset position

How to do preset position?

Firstly, move the camera and stop at a desired place where you want make preset position.

Secondly, click  button and enter a descriptive name for the preset position. The preset position cannot contain special characters. Then click OK to save it. If you want to reset the preset position, click Cancel.

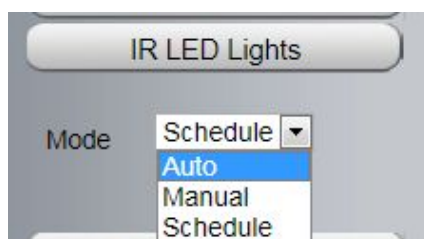
After that, you can move the camera and stop at another place, and set another preset position. You can do all the 16 preset positions with this method.

If you want to see one preset position you have set, only select the preset position name from the preset drop-down list, and click go  button, the camera will go to the preset position.

Section 6 Guard Position

After setting the guard position, your camcorder will automatically return to the guard position within a predetermined time (manually setting) when it stops moving (manually or cruise). You could refer to the following method in **chapter 4.7.4 (Guard Position Settings)**.

Section7 IR LED Lights



Click Infra led and there are three modes to adjust the infrared led: Auto, Manual and Schedule.

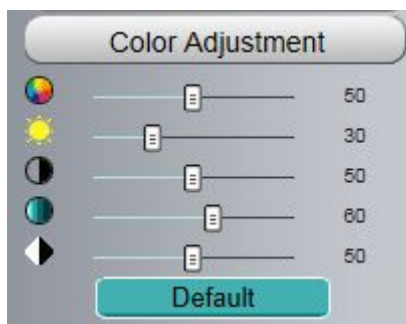
Auto: Select it and the camera will adjust the infra led (on or off) automatically.

Manual: Select it and you can turn on or turn off the infra led manually.

Schedule: Select it and the IR led light will be off at the schedule period. If you want to define or change the IR led lights schedule time, please go to **Settings**----> **Video**---->**IR LED Schedule** page.

Section8 Image quality settings

In this page, you can tune Hue, Brightness, Contrast, Saturation, and Sharpness to get higher quality.



Section9 OSD

If you have added time and camera name in the video, you can see it in the live window.

Go to **Settings** ---**Basic settings**---**Camera name** panel, and you can change another device name. The default device name is anonymous.

Go to **Settings** ---**Basic settings**---**Camera time** panel and adjust the device time.

Go to **Settings** ---**Video**---**On Screen Display** panel, you can add or no add OSD.

Section10 Play/Stop/ Talk/Audio/ Snap/ Record/ Full screen button



1-----Play Click it to play the video of the camera

2-----Stop Click it to stop the video of the camera

3----- Talk Click the button and the icon will become to , then talk to the microphone that connected with PC, people around the camera can here your voice. Click the icon again and stop talking.

4----- Audio Click this icon, the icon will become to  you can hear the sound around the camera by the earphone or speakers that connected with PC.

5----- Snapshot Click it to make snapshot and it pop-up a window which picture you snapshot, right click in the window and save the picture to anywhere you want.

6----- Record Click the icon  and the camera start recording, you can see a green dot in the live window. Click again and stop recording. The default storage path is C:\IPCamRecord. You can change the storage path: Go to Settings- >Record->Storage Location panel.

7-----Full Screen Click it to make full-screen, or you can double click the surveillance screen to make full-screen. Double click again and exit full-screen.

Onscreen Mouse Control

Right click the mouse and you can adjust the screen ration, full screen and Zoom up.

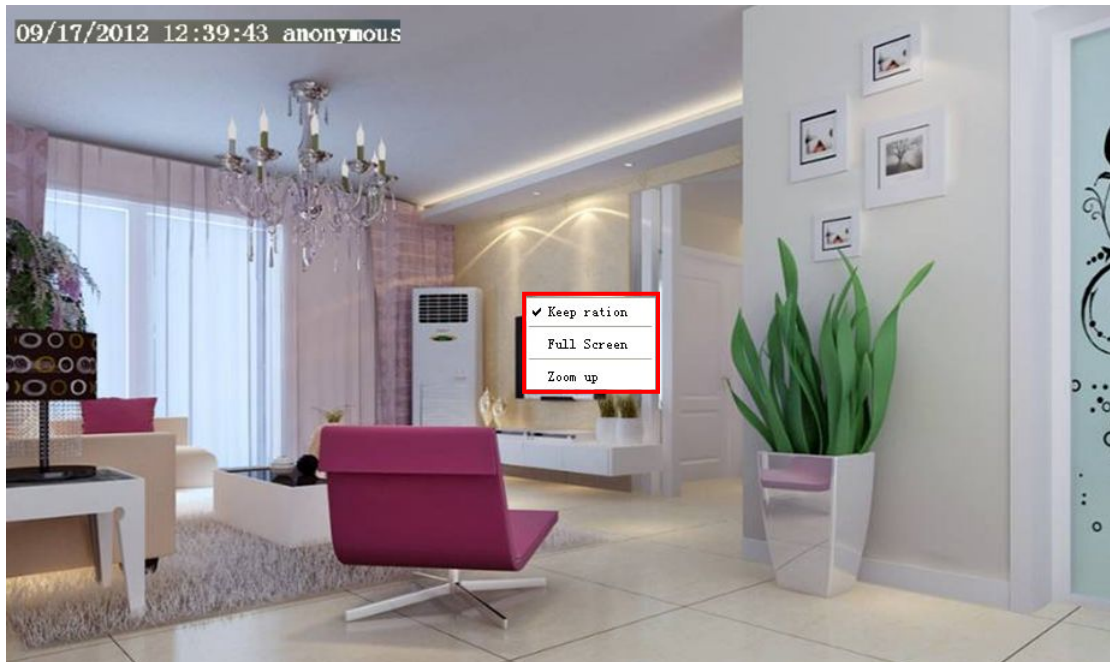


Figure 3.6

Keep ration: Select it and the camera will adjust the size of live window based on the the computer monitor automatically. Sometimes there is a black border around the video, please select Keep ration to get a better visual quality .

Full Screen: Select it and Click it to make full-screen, press ESC and exit full-screen.

Zoom up:

First Method: Here is a convenient and fast solution to Zoom up/down screen by Clicking Video Screen and adjusting Mouse pulley, or by press the CTRL key and click the mouse left button.

Second Method: Click it and the live view will be digital zoomed up, then click Zoom Down and the live view back to original size.

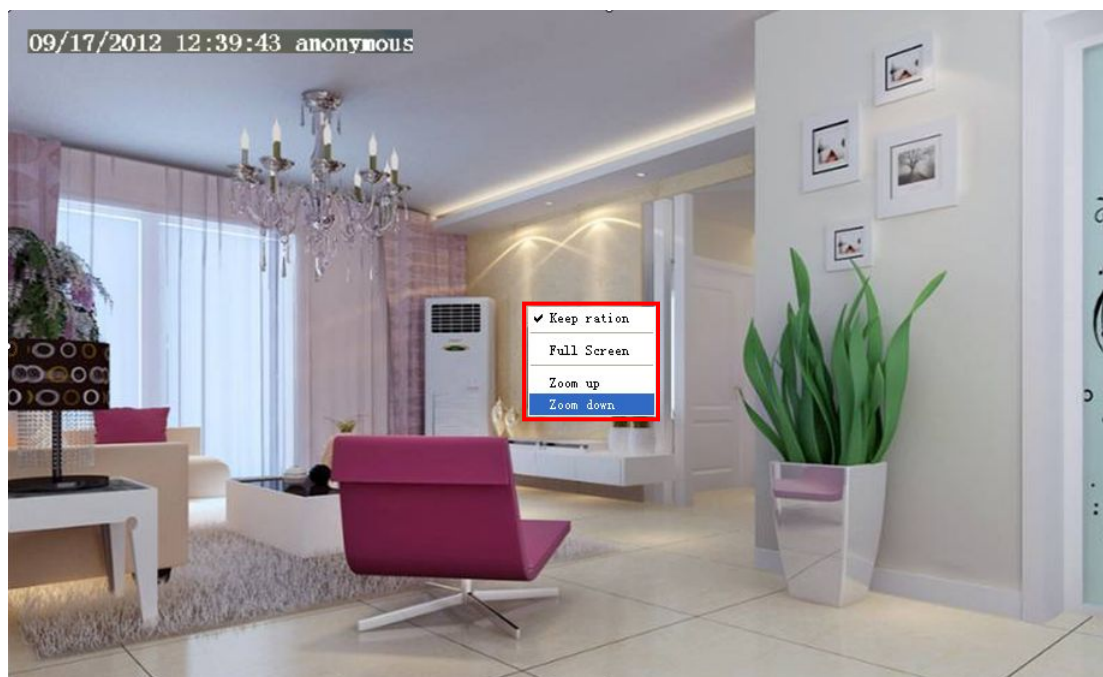


Figure 3.7

When you select the Full Screen, then click right mouse, there is a **Screen PTZ** button.

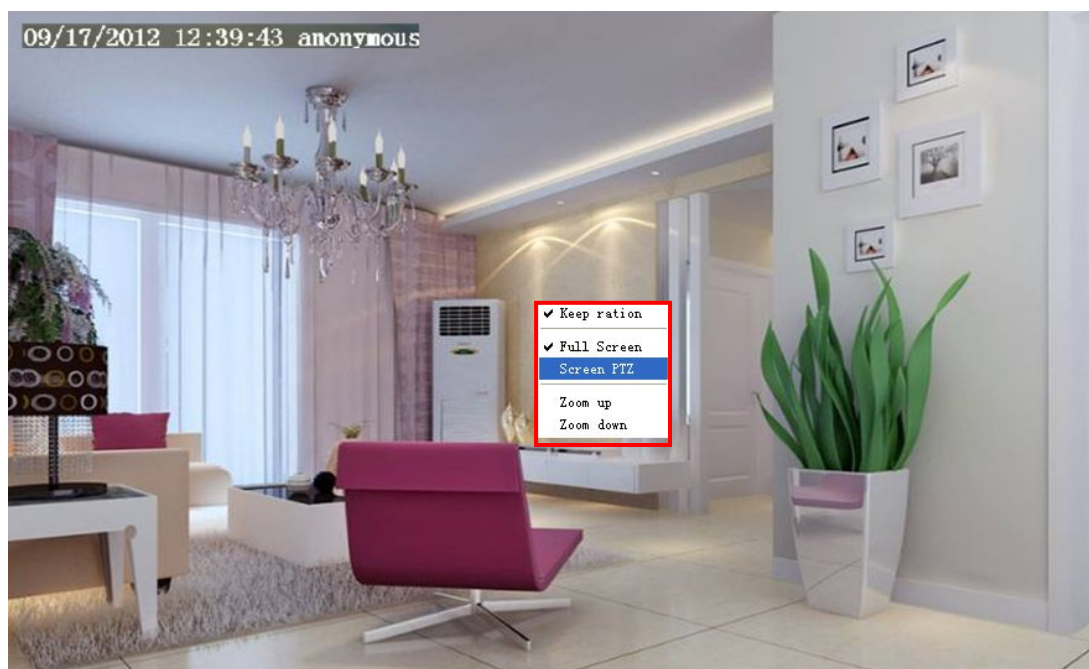


Figure 3.8

Click the **Screen PTZ** button and put the mouse on the screen to indicate the camera move direction you prefer, press the left mouse, the camera will move to the corresponding direction. Loosen the mouse and stop moving. Press Esc button or double click right mouse and cancel the function.

NOTE: For Mac OS, the plugin cannot support Onscreen Mouse Control, so you cannot allow to use it.

4 Advanced Camera Settings

Click the button “**Settings**”, goes to Administrator Control Panel to make advanced camera settings.

4.1 Status

Status contains four columns: Device Information, Device Status, Session Status and Log, it will show you various information about your camera.

4.1.1 Device Information



Device Information	
Camera Model	FC8513PZ V2
Camera Name	FC8513PZV2
Camera ID	000000000001
Camera Time	2015/06/03 11:56:44
System Firmware Version	1.4.1.10
Application Firmware Version	2.11.1.131
Plug-In Version	3.3.0.3

Figure 4.1

Camera Model: The model of the device.

Camera Name: The Device Name is a unique name that you can give to your device to help you identify it. Click **Basic Settings** and go to **Camera name** panel where you can change your camera name. The default device name is anonymous.

Camera ID: Display the wired MAC address of your camera. For example Device ID is HJYFC8613P03, the same MAC ID sticker is found at the bottom of the camera.

Camera Time: The system time of the device. Click **Basic Settings** and go to **Camera time** panel and adjust the time.

System Firmware Version: Display the System Firmware version of your camera.

Application Firmware Version: Display the application firmware version of your camera.

Plug-in Version: Display the plug-in version of your camera

4.1.2 Device Status

On this page you can see device status such as Alarm status/ Record Status ,DDNS status ,WIFI status and so on.

Setup Wizard	Device Status	
Status		
Device Information		
Device Status		
Session Status		
Log		
Basic Settings		
Network		
Video		
Alarm		
Record		
PTZ		
Firewall		
System		

Device Status		Refresh
Alarm Status	Disabled	
IO Alarm Status	Disabled	
Recording Status	Not Recording	
SD Card Status	No SD card	
SD Card Free Space	0KB	
SD Card Total Space	0KB	
NTP Status	Disabled	
DDNS Status	Disabled	
UPnP Status	Disabled	
WiFi Status	Not connected	
IR LED Status	Off	

Figure 4.2

4.1.3 Session Status

Session status will display who and which IP is visiting the camera now.

Status	Session Status	
Device Information		
Device Status		
Session Status		
Log		
Basic Settings		

Session Status		Refresh
Username	IP Address	
foscam	172.16.3.10	

Figure 4.3

4.1.4 Log

The log record shows who and which IP address accessed or logout the camera and when.

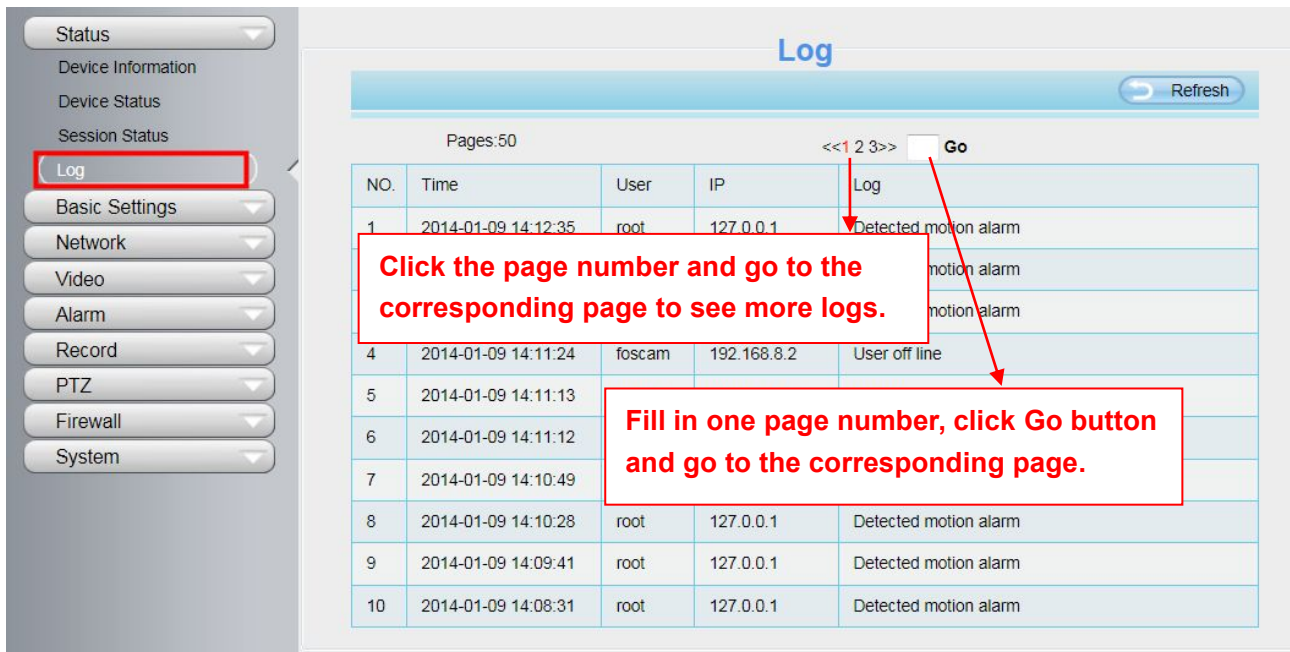


Figure 4.4

Reboot the camera and clear the log records.

4.2 Basic Settings

This section allows you to configure your camera's Name, Time, User account and Multi-Camera.

4.2.1 Camera Name

Default alias is anonymous. You can define a name for your camera here such as apple. Click Save to save your changes. The alias name cannot contain special characters.



Figure 4.5

4.2.2 Camera Time

This section allows you to configure the settings of the internal system clocks for your camera.

Camera Time

Save Refresh

Time Zone: (GMT) Greenwich mean time; London, Lisbon, ...

Sync with NTP server: ☒

NTP Server: time.nist.gov

PC Time: 2013-12-14 02:21:40 PM Sync with PC

Date Format: YYYY-MM-DD

Time Format: 12-hour

use DST: ☒

Ahead Of Time: 0 Minute

Figure 4.6

Time Zone: Select the time zone for your region from the drop-down menu.

Sync with NTP server: Network Time Protocol will synchronize your camera with an Internet time server. Choose the one that is closest to your camera.

Sync with PC: Select this option to synchronize the date and time of the Network Camera with your computer.

Manually: The administrator can enter the date and time manually. Please select the date and time format.

use DST: Select the **use DST**, then select the daylight saving time from the drop-down menu.

Click Save button to submit your settings.

4.2.3 User Accounts

Here you can create users and set privilege, **visitor**, **operator** or **administrator**. The default user account is admin, with a blank password. You can enter the users accounts of visitor 、operator and adminstrator Manually.

User Accounts

Refresh

NO.	Username	Privilege
1	test	Administrator
2	Mike\$	Administrator
3	\$\$	Administrator
4		
5		
6		
7		
8		

Username:

Privilege: Visitor

☐ Change username

☐ Change password

The maximum length of the user name is 20, support numbers, letters and symbols _ - @ \$ *

The maximum password length is 12, does not support the character & = \$

Figure 4.7

How to change the password of administrator?

Firstly, select the account of administrator, then select “Change password”, enter the old password and the new password, lastly click modify to take effect.

The screenshot shows the 'User Accounts' management interface. On the left, a table lists existing users. The first row, representing the 'admin' user with 'Administrator' privileges, is highlighted in green. On the right, the 'Change password' form is active. It includes fields for 'Username' (set to 'admin'), 'Password' (masked with dots), and 'New password' (also masked). The 'Privilege' is set to 'Administrator' via a dropdown menu. Below these fields are two radio buttons: 'Change username' (unselected) and 'Change password' (selected). A 'Modify' button is positioned below the radio buttons. At the bottom, two lines of text provide password rules: 'The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*' and 'The maximum password length is 12, does not support the character & ='.

NO.	Username	Privilege
1	admin	Administrator
2		
3		
4		
5		
6		
7		
8		

Username: admin
Password:
New password:
Privilege: Administrator

☐ Change username
☒ Change password

Modify

The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*
The maximum password length is 12, does not support the character & =

Figure 4.8

How to add account ?

Select one blank column, then enter the new user name, password and privilege, last click Add to take effect. You can see the new added account on the Account list.

The screenshot shows the 'User Accounts' management interface. In the table on the left, the second row (index 2) is highlighted in green, indicating it is the selected entry for adding a new account. On the right, the 'Add' form is active. It includes fields for 'Username' (set to 'operator'), 'Password' (masked with dots), and 'Privilege' (set to 'Operator' via a dropdown menu). Below these fields are two radio buttons: 'Change username' (unselected) and 'Change password' (unselected). An 'Add' button is positioned below the radio buttons. At the bottom, two lines of text provide password rules: 'The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*' and 'The maximum password length is 12, does not support the character & ='.

NO.	Username	Privilege
1	admin	Administrator
2		
3		
4		
5		
6		
7		
8		

Username: operator
Password:
Privilege: Operator

☐ Change username
☐ Change password

Add

The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*
The maximum password length is 12, does not support the character & =

Figure 4.9

User Accounts Refresh

NO.	Username	Privilege
1	admin	Administrator
2	operator	Operator
3		
4		
5		
6		
7		
8		

Username:

Privilege:

☐ Change username
☐ Change password

The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*

The maximum password length is 12, does not support the character & =

Figure 4.10

Delete: Select the account which you want to delete, then click Delete button to take effect.

Note: The default admin account cannot be deleted, but you can add other administrator users.

How to change the username ?

Firstly, select the account which you want to change the username, then select “Change username”, enter the new password, lastly click modify to take effect.

User Accounts Refresh

NO.	Username	Privilege
1	admin	Administrator
2	operator	Operator
3		
4		
5		
6		
7		
8		

Username:

New username:

Privilege:

☒ Change username
☐ Change password

The maximum length of the user name is 20, support numbers, letters and symbols _ - @\$*

The maximum password length is 12, does not support the character & =

Figure 4.11

4.2.4 Multi-Camera

If you want to view multi-surveillance screens on one window, you need to login one camera, and set it as the main device, and do Multi-Device Settings, add other cameras to the first one camera. Before you do

multi-cams settings, you need to assign different port such as 81, 82, 83, 84, 85, 86, 87, 88 to the cameras if there is 8 cams installed.

The firmware within the camera can support a maximum of 9 devices monitoring all at the same time. This page you can both add MJPEG and H.264 series cameras to the first camera and view multi-surveillance screen on one window.

Add cameras in LAN

In Multi-Device Settings page, you can see all devices searched in LAN. The 1st Device is the default one. You can add more cameras in the list in LAN for monitoring. The camera's software supports up to 9 IP Cameras online simultaneously. Click **The 2nd Device** and click the item in the **Device List in LAN**, the Alias, Host and Http Port will be filled in the boxes below automatically. Enter the correct username and password then click **Add**. Add more cameras in the same way.

The screenshot shows the 'Multi-Camera' configuration interface. On the left is a sidebar with menu items: Status, Basic Settings, Camera Name, Camera Time, User Accounts, Multi-Camera (highlighted with a red box), Network, Video, Alarm, Record, PTZ, Firewall, and System. The main area is titled 'Multi-Camera' and contains a list of 'Cameras On LAN' with entries: HD950(172.16.0.12), HD816P(172.16.0.238), and 'anonymous(172.16.0.179)' (highlighted with a red box). Below this list is a table for configuring a specific camera. The first row is 'The 1st Camera' (labeled 'This Camera'). The second row is 'The 2nd Camera' (highlighted with a red box). The table fields for 'The 2nd Camera' are: Camera Model (H264), Camera Name (anonymous), Host (172.16.0.179), HTTP Port (80), Media Port (80), Username (admin), and Password (empty). At the bottom of the table are 'Add' and 'Delete' buttons. Three red callout boxes provide instructions: Box 1 points to the selected camera in the list, stating '1 Click it, camera model, alias, host and HTTP Port will be filled in the following boxes automatically.' Box 2 points to the Username and Password fields, stating '2 Enter the User name and password of the 2nd camera.' Box 3 points to the 'Add' button, stating '3 Click Add to take effect.'

Cameras On LAN	Details
HD950(172.16.0.12)	
HD816P(172.16.0.238)	
anonymous(172.16.0.179)	

Camera	Model	Name	Host	HTTP Port	Media Port	Username	Password
The 1st Camera	This Camera						
The 2nd Camera	H264	anonymous	172.16.0.179	80	80	admin	
The 3rd Camera	None						
The 4th Camera	None						

Figure 4.12

Camera Model: Our Company produces two series cameras: MJPEG and H.264. Here will show you which series the camera belongs to.

Cameras On LAN		anonymous(192.168.11.193) FC2401P (192.168.11.241) ... anonymous(192.168.11.203) anonymous(192.168.11.243)	Refresh Refresh
The 1st Camera	This Camera		
The 2nd Camera	anonymous(192.168.11.203)		
The 3rd Camera	FC2401P (192.168.11.241)		
The 4th Camera	anonymous(192.168.11.203)		
The 5th Camera	None		
The 6th Camera	None		
The 7th Camera	None		
The 8th Camera	None		
The 9th Camera	None		

Note: If you want to access your camera remotely, make sure you are able to access it separately through a browser.

Figure 4.13

Back to **Surveillance Windows**, and click Four Windows option, you will see four cameras you added.

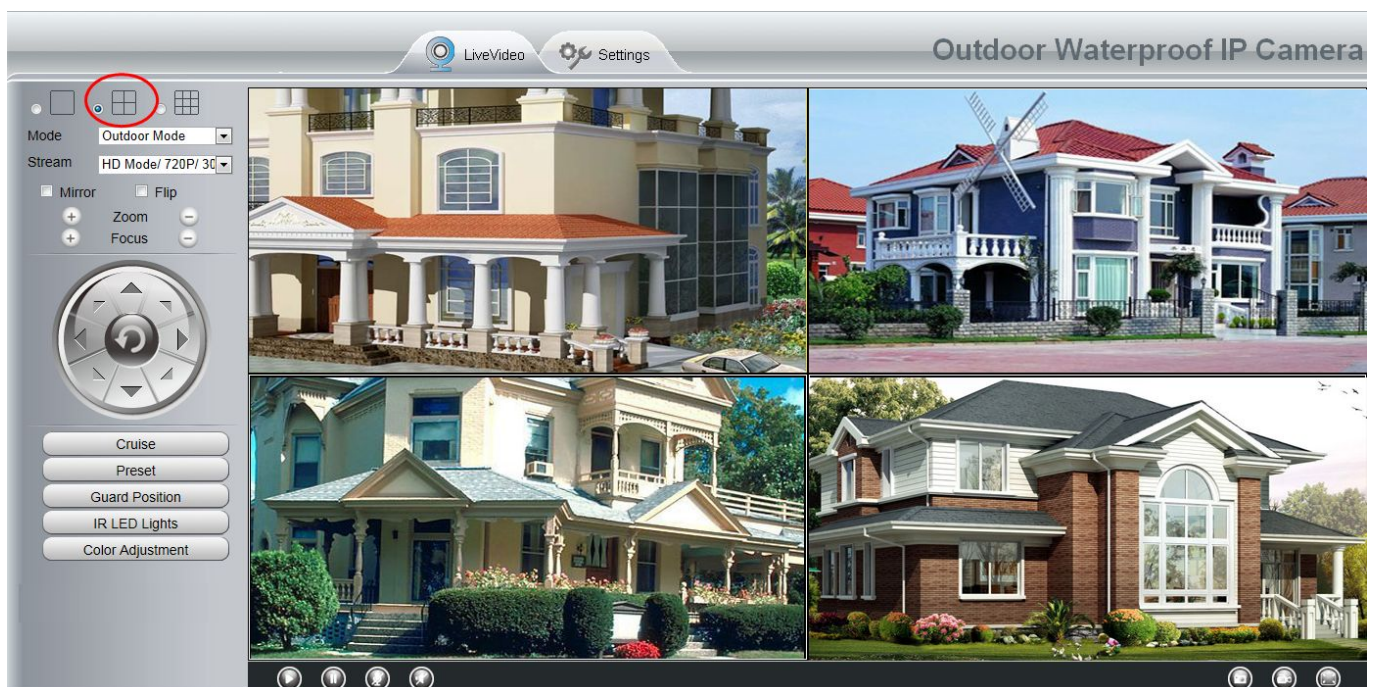


Figure 4.14

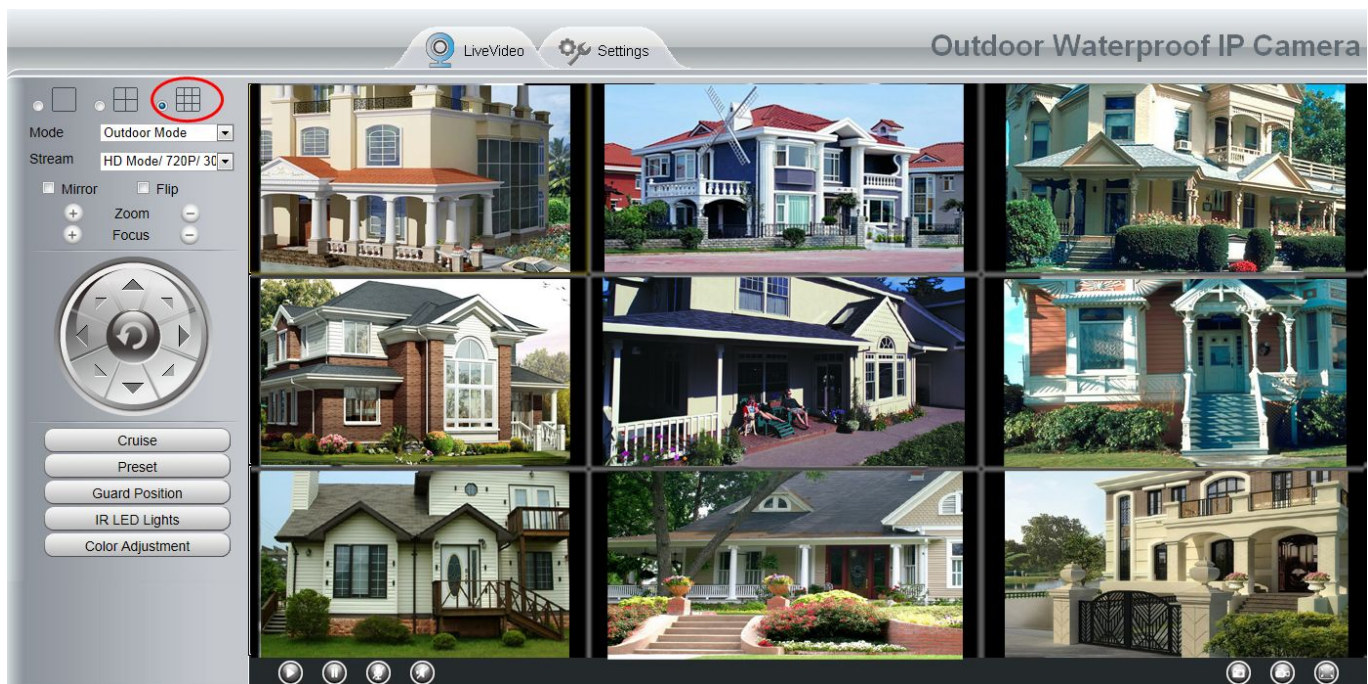


Figure 4.15

Add cameras in WAN

If you want to view all cameras via the internet(remote computer), you will need to add them using DDNS domain name. Firstly, make sure all of the cameras you added can be accessed through the internet. Login to the first camera using a DDNS domain name and port.

Use DDNS domain name and port to login

Device Status	
Alarm Status	Disabled
IO Alarm Status	Disabled
NTP Status	Success
DDNS Status	Success http://test09.mypcamera.org:88
UPnP Status	Disabled
WiFi Status	
IR LED Status	

Make sure each camera you need add could login with DDNS name and port NO.

Figure 4.16

Click **Multi-Device Settings**. Choose **The 2nd Device**. Fill in the 2nd camera's name, DDNS domain name, port number. Enter user name and password and then choose Add.

Refresh	
Cameras On LAN	PC2401P (192.168.11.241) anonymous(192.168.11.243) anonymous(192.168.11.203) Refresh
The 1st Camera	This Camera
The 2nd Camera	anonymous(192.168.11.203)
Camera Model	MJ 1
Camera Name	apple 2
Host	camera.no-ip.info
HTTP Port	801 3
Media Port	801
Username	admin
Password	4
	Add Delete
The 3rd Camera	None 5
The 4th Camera	None

Figure 4.17

- 1 ---- The camera model: MJ or H264.
- 2 ---- The 2nd camera's name
- 3 ---- Fill in the 2nd camera's DDNS host not LAN IP
- 4 ---- Enter the 2nd camera's user name and password
- 5 ---- Click Add button and to take effect

NOTE: Here the Host must be entered as the second camera's DDNS domain name, not its LAN IP.

Refresh	
Device List in LAN	apple(192.168.13.102) mycamera(192.168.13.108) ipcam(192.168.13.107) FC2401P-1 (192.168.13.106) Refresh
The 1st Device	This Device
The 2nd Device	apple(camera.no-ip.info)
The 3rd Device	ipcam(test01.foscam.org)
The 4th Device	mycamera(owlejeww.no-ip.info)
The 5th Device	None
The 6th Device	None
The 7th Device	None
The 8th Device	None
The 9th Device	None
Attention: If you want to access the device from internet, be sure the host and port that you set can be accessed from internet.	

Figure 4.18

Return to video window. You will see all of the cameras accessible through the internet.

When you are away from home, you can use the first camera's DDNS domain name and port to view all the cameras via internet.

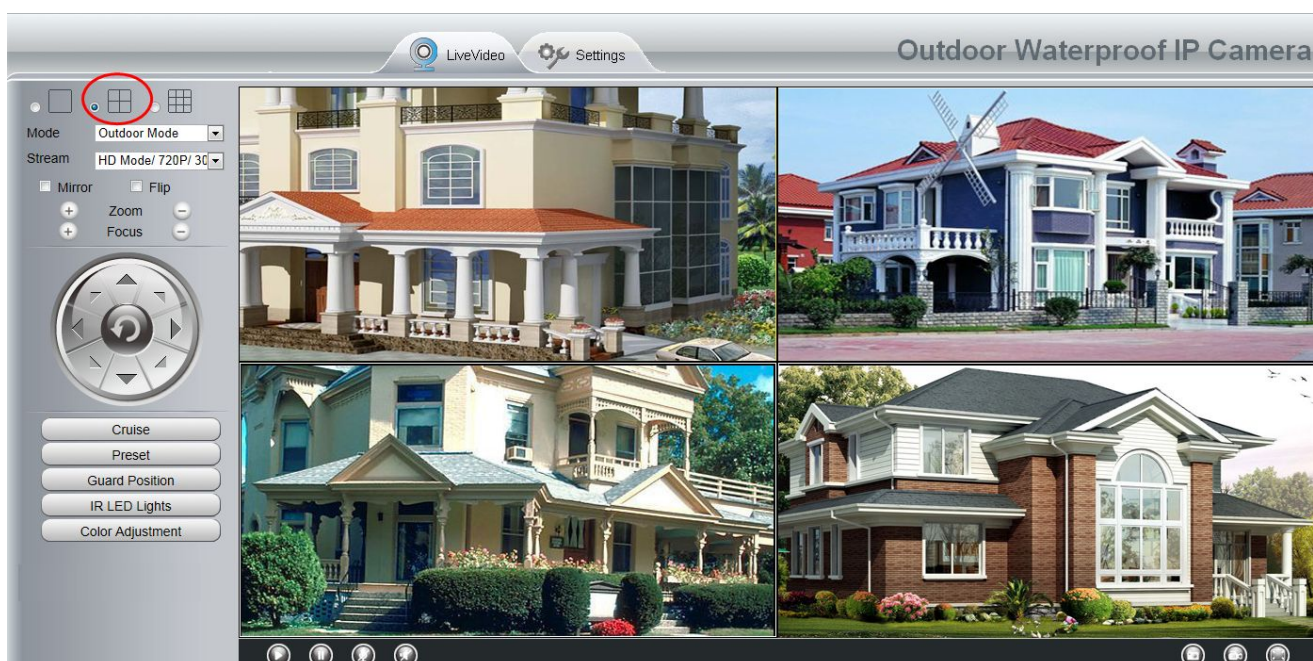


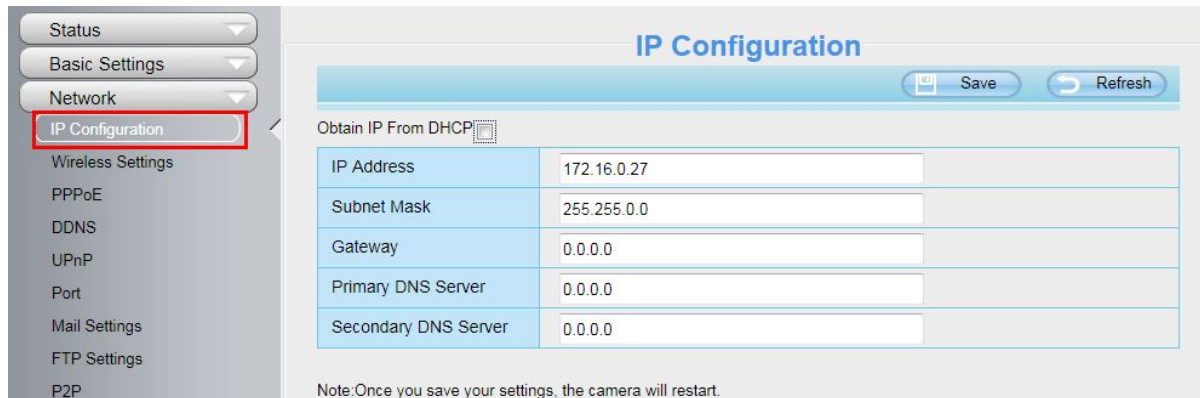
Figure 4.19

4.3 Network

This section will allow you to configure your camera's IP, PPPoE, DDNS, Wireless Settings, UPnP and Port.

4.3.1 IP Configuration

If you want to set a static IP for the camera, please go to **IP Configuration** page. Keep the camera in the same subnet of your router or computer.



IP Configuration	
IP Address	172.16.0.27
Subnet Mask	255.255.0.0
Gateway	0.0.0.0
Primary DNS Server	0.0.0.0
Secondary DNS Server	0.0.0.0

Note: Once you save your settings, the camera will restart.

Figure 4.20

Changing settings here is the same as using the Equipment Search Tool.

It is recommended that you use the subnet mask, gateway and DNS server from your locally attached PC. If you don't know the subnet mask, gateway and DNS server, you can check your computer's local area connection as follows:

Control Panel → Network Connections → Local Area Connections → Choose Support → Details.

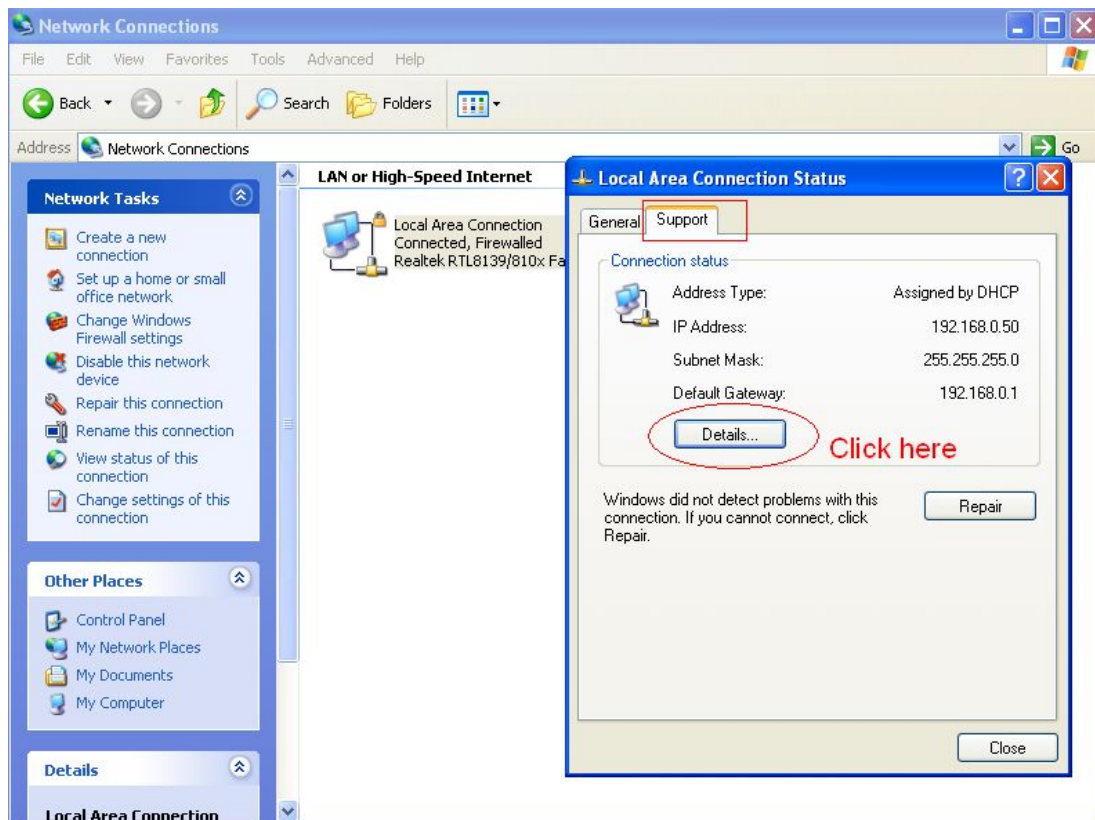


Figure 4.21

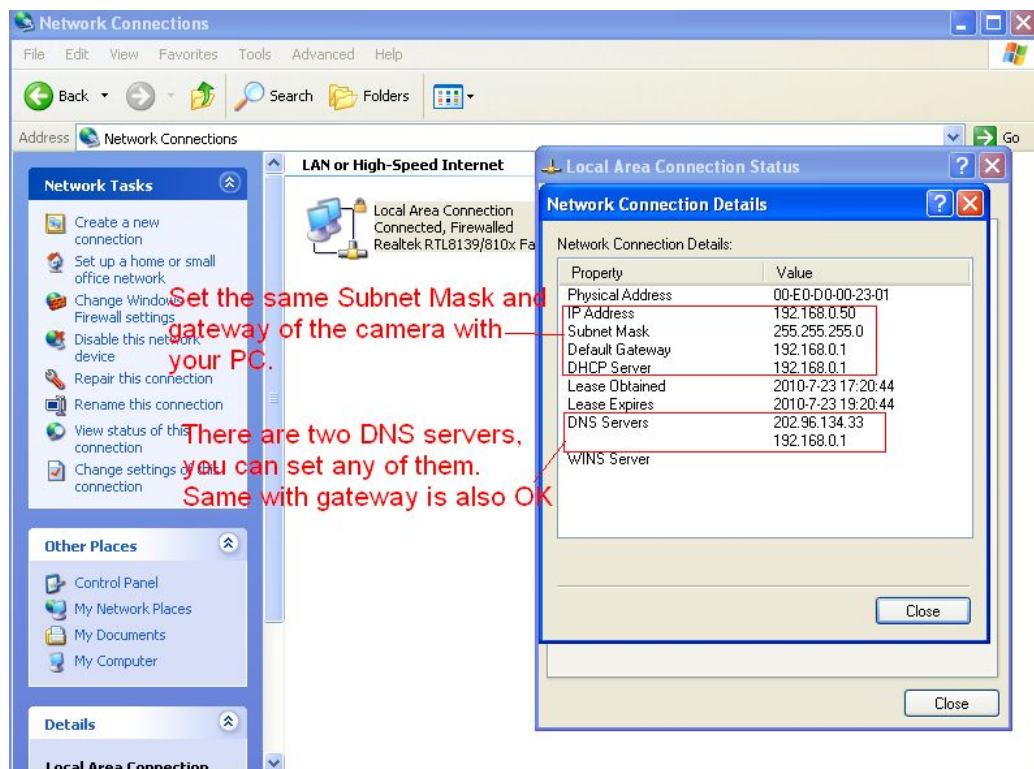


Figure 4.22

If you don't know the DNS server, you can use the same settings as the Default Gateway.

4.3.2 Wireless Settings

Step 1: Choose “**Settings**” on the top of the camera interface, and go to the “**Network**” panel on the left side of the screen, then click “**Wireless Settings**.”

Click the **Scan** button and the camera will detect all wireless networks around the area. It should also display your router in the list (Figure 4.23).

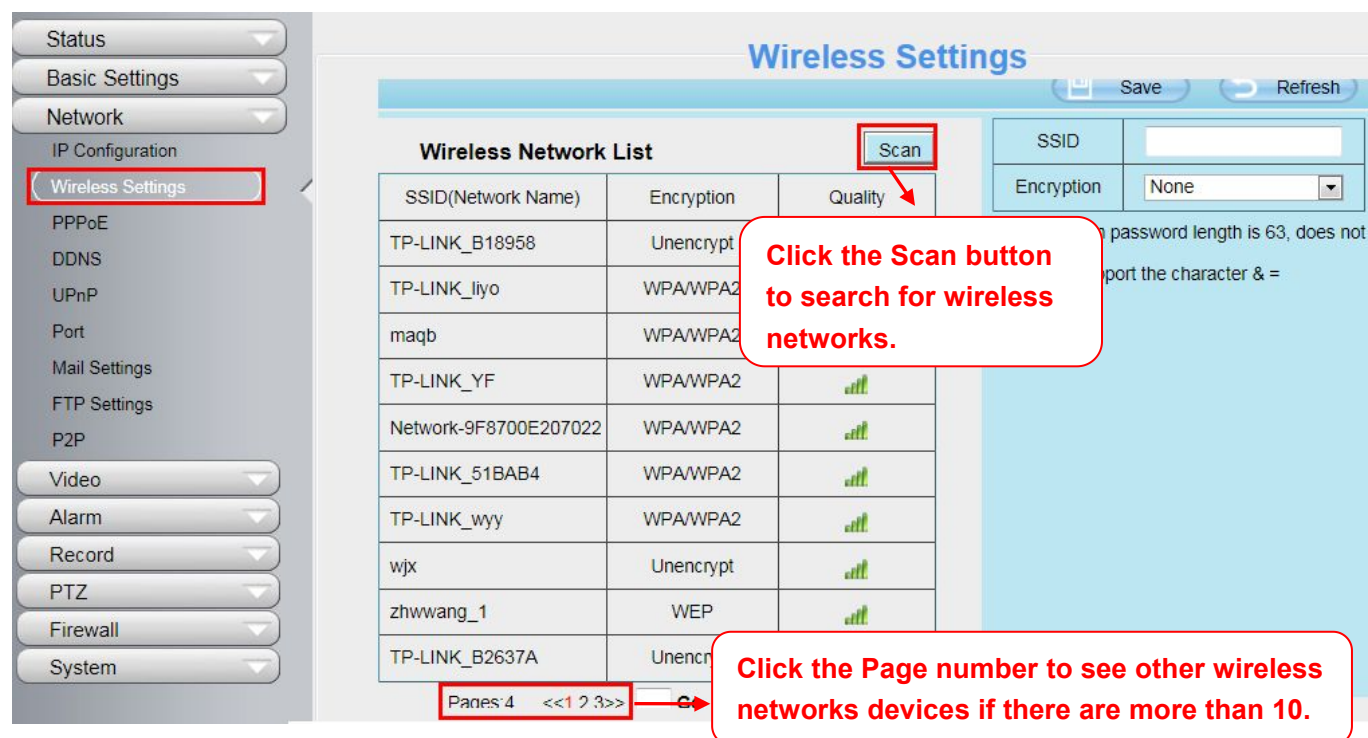


Figure 4.23

Step 2: Click the SSID (name of your router) in the list, the corresponding information related to your network, such as the name and the encryption, will be filled into the relevant fields automatically.

You will only need to fill in the password of your network. Make sure that the SSID, Encryption and the password you filled in are exactly the same for your router.



Figure 4.24

Step 3: Please click on the **Save** button after all settings have been entered and disconnect the network cable. Never shut down the power of the camera until the IP camera is able to connect to the wireless network.

The LAN IP address will disappear on the window of Equipment Search Tool when the camera is configuring a wireless connection. Wait about 1 minute, the camera should obtain a wireless connection, and the LAN IP of the camera will show again on the window of the Equipment Search Tool. The IP address may have changed after the camera receives a wireless connection; we recommend setting a static local IP address if this IP address changes by right clicking the camera in Equipment Search Tools, setting a static IP, and pushing OK (see Figure4.36).

Congratulations! You have set up the wireless connection of the camera successfully.

NOTE:

If you fail to make a wireless connection, please refer to your seller or contact us directly for assistance.

4.3.3 PPPoE

If you are using a PPPoE connection, enable it and enter the User Name and Password for your PPPoE account.

Figure 4.25

4.3.4 DDNS

The camera has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.

IPCAM domain name

Here take test09.myipcamera.org for example. Go to option of **DDNS** on the **Settings->Network** panel, you can see the domain name.

Figure 4.26

Now you can use [http:// Domain name + HTTP Port](http://Domain name + HTTP Port) to access the camera via internet.

Take hostname test09.myipcamera.org and HTTP Port no. 800 for example, the accessing link of the camera via internet would be [http:// test09.myipcamera.org:800](http://test09.myipcamera.org:800)

Restore DDNS to factory: If you have configured Third Party DDNS successfully, but you want to use Manufacturer's DDNS again , here click this button and start Manufacturer's DDNS Service.

Third Party Domain Name Settings

User can also use third part DDNS, such as www.no-ip.com , [www. 3322.com](http://www.3322.com)

Here take www.no-ip.com for example:

① **Step 1, Go to the website www.no-ip.com to create a free hostname**

Firstly: Login on www.no-ip.com and click No-IP Free to register.

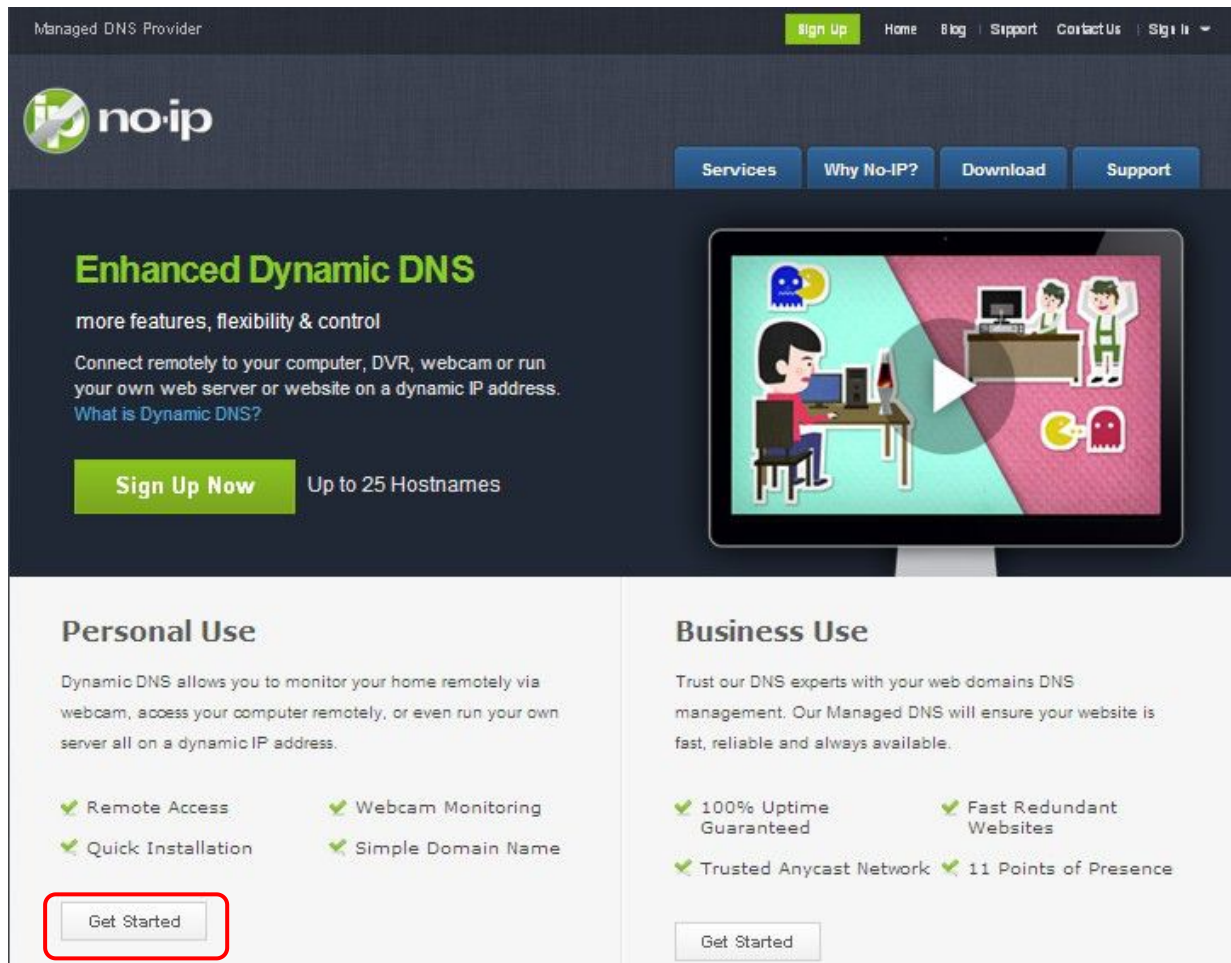


Figure 4.27

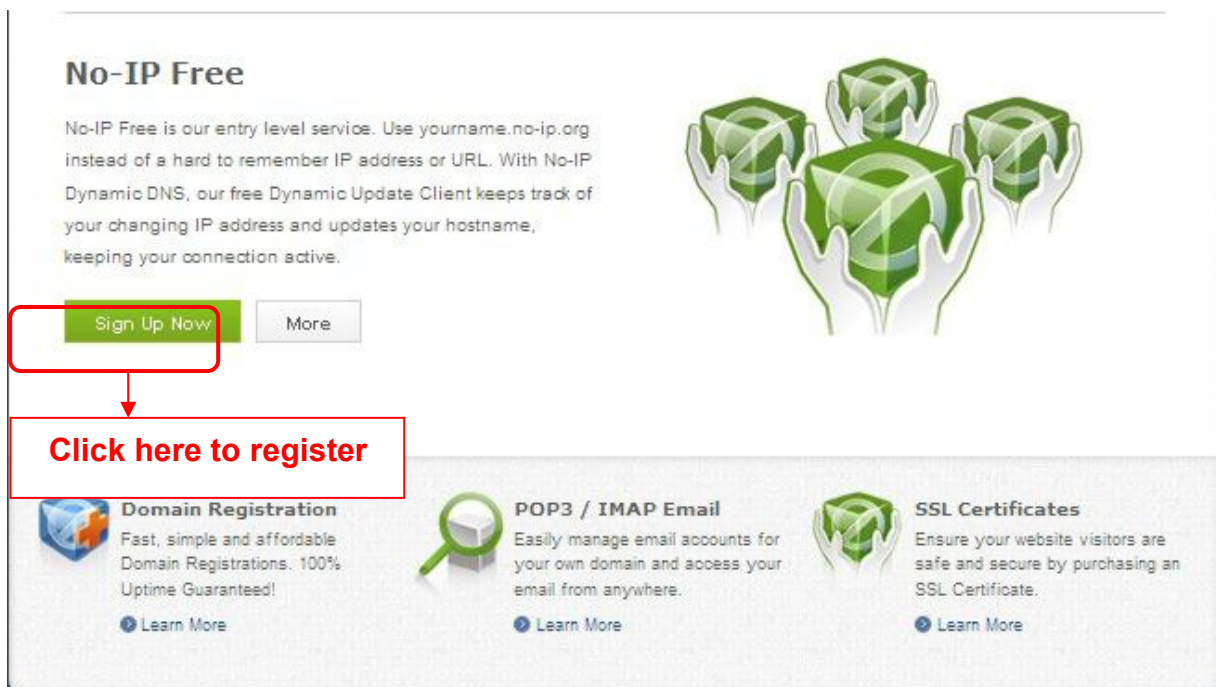


Figure 4.28

Please register an account step by step according to instructions on www.no-ip.com

After registration, please login your email which used to register. You will receive an email from website, please click the link to activate your ACCOUNT as indicated in email.

Secondly: Login the link with the registered username and password to create your domain name.

Client Login

Home » [Client Login](#)

Email:

Password:

Login

Forget your password? No problem, [Click Here](#)

If you are not currently a registered user of No-IP.com, and would like to be for FREE, [register](#) as a new user.

User Login

Username:

Password:

[Create Account](#) [Forgot password?](#) [Login](#)

Additional Services

- No-IP Enhanced**
Upgrade your No-IP account to unlock many exciting features.
- No-IP Backup DNS**
Maximize uptime and add Anycast to your existing DNS infrastructure.
- No-IP Monitoring**

Figure 4.29

Hosts/Redirects | DNS Hosting | Domain Registration | Mail | SSL Certificates | Monitoring | Backup DNS | Renew/Activate

Your No-IP

Cuixiang, welcome to your No-IP! Last Login: 2012-04-04 21:40:56 PDT from IP 65.49.14.58

You have successfully logged into No-IP's member section. To start using No-IP's services select an icon below or choose an item from the navigation above.

Manage Domains | Add Domain | Refer Friend | **Add a Host** | Manage Hosts

Click Add a Host to create a domain name

FROM \$15 Find a Domain Name Search

Need Help?

- Support Center
- Basic Troubleshooting Guide
- Support Ticket
- Contact Us

Get Connected

Own a domain name?

Use your own domain name with our DNS system. [Add](#) your domain name now or [read more](#) for pricing and features

Your No-IP Alerts

You do not have any notices at this time

Check this spot for important information regarding your account such as expiring services and trouble tickets.

Home | API | Contact Us | Sitemap | Terms of Service | Privacy Policy | Blog

Figure 4.30

Please create the domain name step by step according to instructions on www.no-ip.com

Step 2, DO DDNS Service Settings within the Camera

Please set **DDNS Settings** within the camera by **hostname**, a **user name** and **password** you've got from www.no-ip.com

Take **hostname** **ycxgwp.no-ip.info**, user name **test**, password **test2012** for example.

Firstly, goes to option of **DDNS Settings** on the administrator panel.

Secondly, select No-Ip as a server..

Thirdly, fill **test** as DDNS user, fill password **test2012** as DDNS password, fill **ycxgwp.no-ip.info** as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take the DDNS settings effective.

Fourthly, after the restart, login the camera, and go to option of **Device Status** on the administrator panel, and check if the DDNS status is successful.

If failed, please double check if you have input the correct hostname, user name, and password, and try to redo the settings.

NOTE:

If you have set Third Party DDNS successfully ,the Domain Name will be invalid. The Third Party DDNS and the Domain Name cannot work at the same time, the last time you configured will take effect.

② Do port forwarding within the router

Example: The camera's LAN IP address is <http://192.168.8.100:2000> , Media port no. is 9200.

Firstly, login the router, goes to the menu of **Port Forwarding or Port Trigger** (or named Virtue Server on some brands of router). **Take Linksys brand router as an example, Login the router, and goes to Applications & Gaming->Single Port Forwarding.**

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.

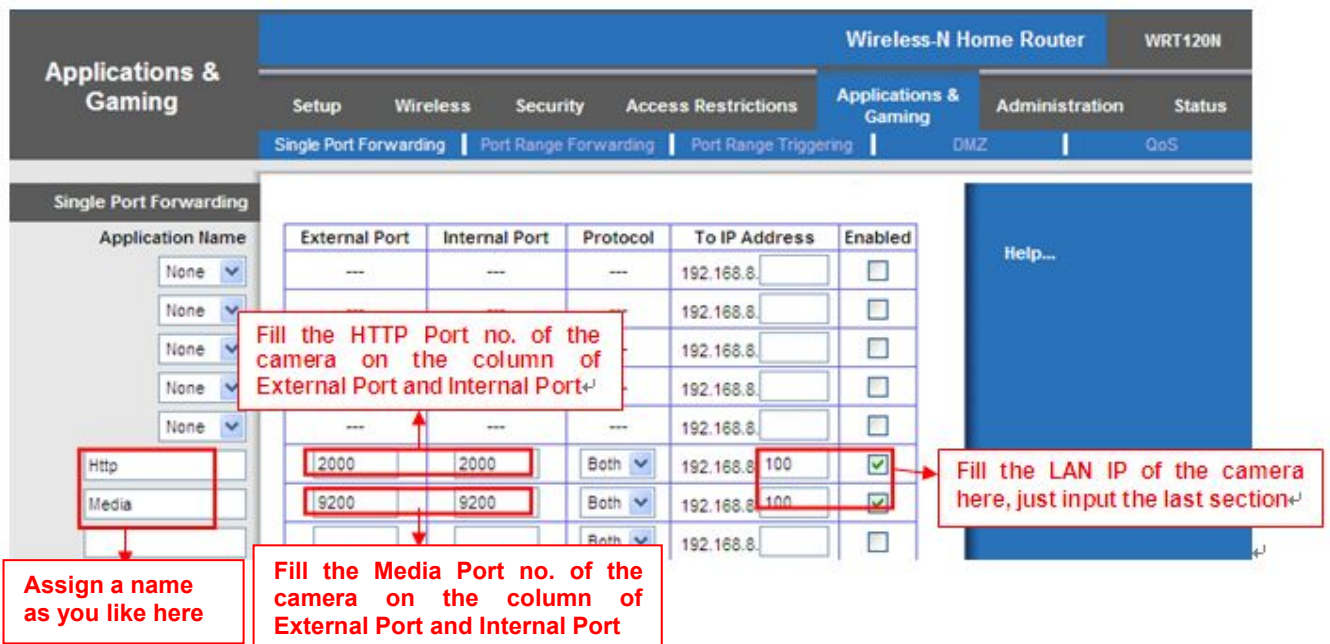


Figure 4.31

③ Use domain name to access the camera via internet

After the port forwarding is finished, you can use the **domain name+ http no.** to access the camera via internet. Take hostname **ycxgwp.no-ip.info** and **http no. 2000** for example, the accessing link of the camera via internet would be **http:// ycxgwp.no-ip.info:2000**

4.3.5 UPnP

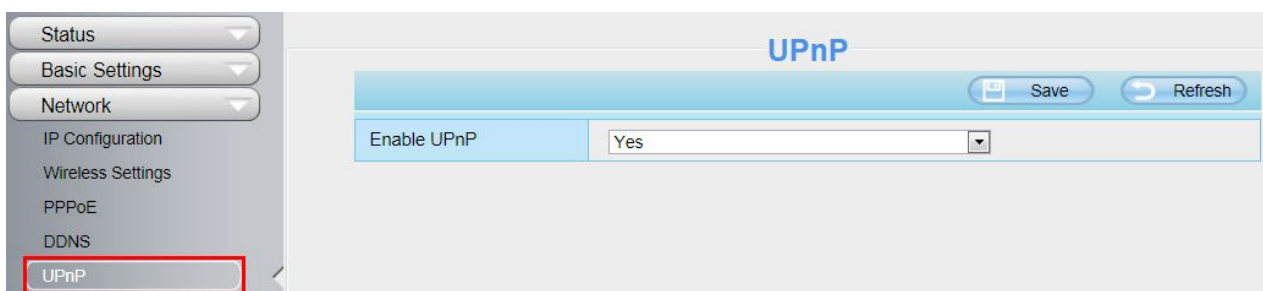


Figure 4.32

The default UPnP status is closed. You can enable UPnP, then the camera's software will be configured for port forwarding. Back to the "Device Status" panel, you can see the UPnP status:

Device Status		Refresh
Alarm Status	Disabled	
Record Status	Not Recording	
NTP Status	Disable	
DDNS Status	Success http://a33471.myipcamera.org:8000	
UPnP Status	Success	
WiFi Status	Not connected	
IR LED Status	Off	

Figure 4.33

The camera's software will be configured for port forwarding. There may be issues with your routers security settings, and sometimes may error. We recommend you configure port forwarding manually on your router.

4.3.6 Port

This camera supports HTTP Port. HTTP Port is used to access the camera remotely. If you want to access the camera and view the video, the HTTP Port must both be configured correctly.

HTTP port: By default, the HTTP port is set to 88. Also, they can be assigned with another port number between 1 and 65535. But make sure they can not be conflict with other existing ports like 25, 21.

Port		Save	Refresh
HTTP Port	88		
HTTPS Port	443		
ONVIF Port	888		

Figure 4.34

Another way to change the HTTP port NO.

Step 1: Open the Equipment Search Tool, select the camera you would like to change the port of, right click on the IP address, and click on "Network Configuration", this brings up the network configuration box as shown in Figure 4.35 and 4.36.

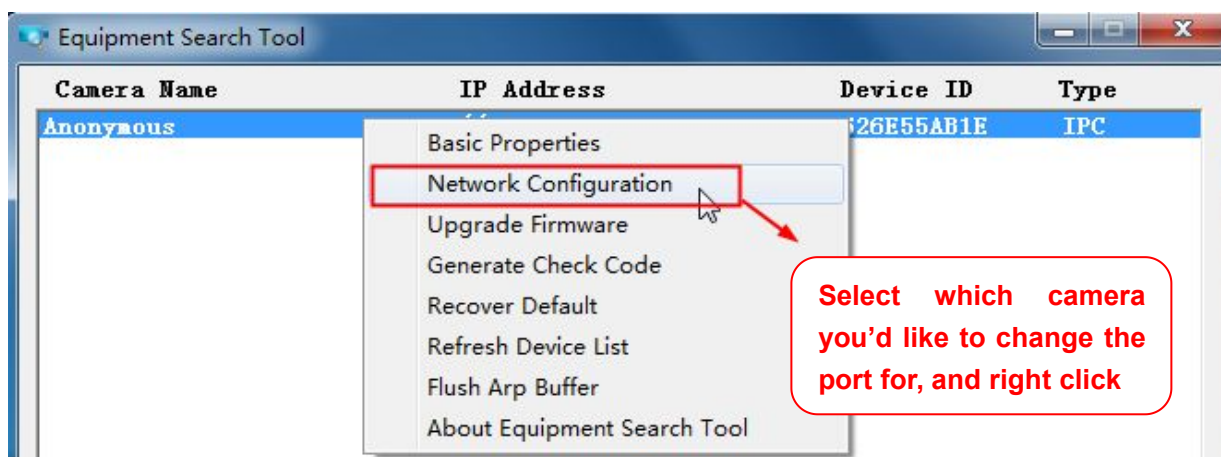


Figure 4.35

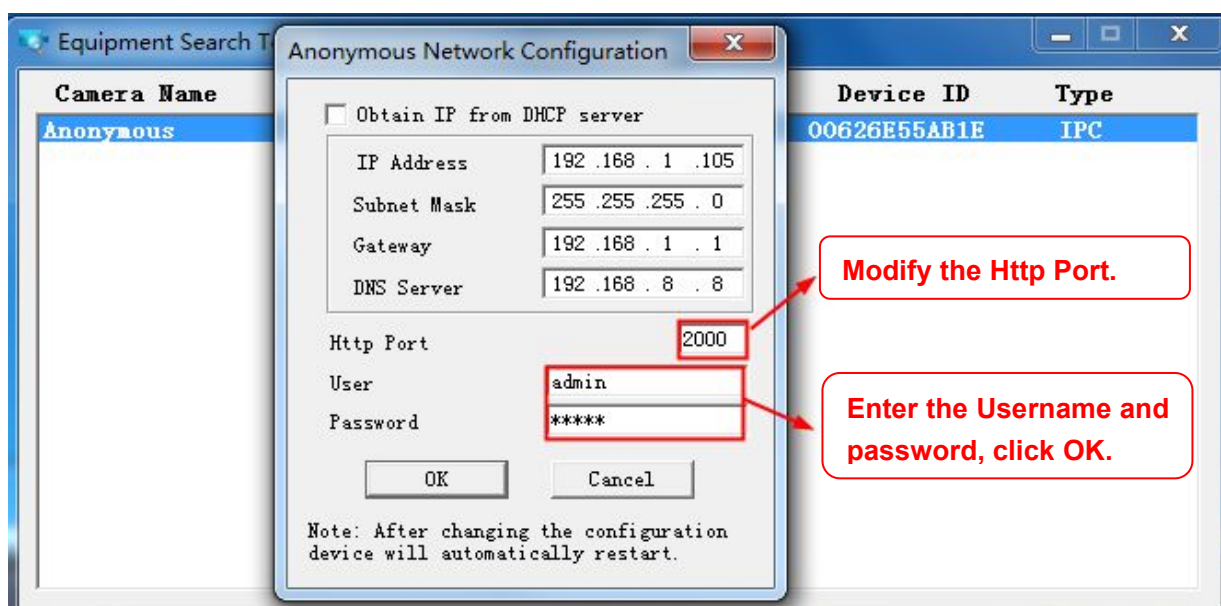


Figure 4.36

Step 2: Enter the username and password of the Administrator (default username is admin with a blank password), and click “OK” to apply changes.

Step 3: Wait around 10 seconds, you’ll see that the camera’s LAN IP address has changed. In our example it was changed to 2000, so we see http://192.168.8.102:2000 in Equipment Search Tool. Also, the LAN IP address is now fixed at a static IP address of http://192.168.8.102:2000. This IP address will not change even if the camera is powered off and back on, the camera will remain on this LAN IP address. This is very important that a static LAN IP address is set, or you may have problems later with remote access and seeing the camera remotely if the camera loses power and reconnects on a different LAN IP address. Make sure you set a static LAN IP address!

IP Camera Tool			
Camera name	IP Address	Device ID	Device type
anonymous	Http://192.168.1.110:88	00841FI9804V	H

Figure 4.37

Note: If the camera cannot be accessed, please make sure the port forwarding is succeed.

HTTPS port: The default port is 443. You can use the url to access the camera: [https:// IP + HTTPS port NO.](https://IP+HTTPS+port+NO)

ONVIF port: By default, the ONVIF port is set to 888. Also, they can be assigned with another port number between 1 and 65535(except 0 and 65534). But make sure they can not be conflict with other existing ports.

4.3.7 Mail Settings

If you want the camera to send emails when motion has been detected, here Mail will need to be configured.

Figure 4.38

1-----SMTP Server/ Port /Transport Layer Security Enter SMTP server for sender. **SMTP** port is usually set as 25. Some SMTP servers have their own port, such as 587 or 465, and Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you select.

- 2-----SMTP Username/ password ID account and password of the sender email address
- 3-----Sender E-mail Mailbox for sender must support SMTP
- 4-----Receiver Mailbox for receiver need not support SMTP,you can set 4 receivers
- 5-----Save Click Save to take effect
- 6-----Test Click Test to see if Mail has been successfully configured.

Click **Test** to see if Mail has been successfully configured.

The screenshot shows a web-based configuration interface for SMTP settings. At the top right are 'Save' and 'Refresh' buttons. Below them is an 'Enable' checkbox which is checked. The main area contains several input fields and dropdown menus:

- SMTP Server:** smtp.gmail.com
- SMTP Port:** 25
- Transport Layer Security:** STARTTLS (dropdown menu). Below it, a note says: 'G-Mail only supports TLS at Port 465 and STARTTLS at Port 587 or 25.'
- Need Authentication:** No (dropdown menu)
- SMTP Username:** yaoyao@gmail.com
- SMTP Password:** [masked with dots]
- Sender E-mail:** yaoyao@gmail.com
- First Receiver:** yaoyao@163.com
- Second Receiver:** [empty field]
- Third Receiver:** [empty field]
- Fourth Receiver:** [empty field]

To the right of the 'SMTP Password' field is a 'Test' button. Next to it is a green box containing the word 'Success'. A red rounded rectangle highlights the 'Test' button and the 'Success' box, with the text 'Test result' written in red to the right.

Figure 4.39

If the test success, you can see the **Success** behind the Test, at the same time the receivers will receive a test mail.

If the test fails with one of the following errors after clicking **Test**, **verify** that the information you entered is correct and again select **Test**.

- 1) Cannot connect to the server
- 2) Network Error. Please try later
- 3) Server Error
- 4) Incorrect user or password
- 5) The sender is denied by the server. Maybe the server need to authenticate the user, please check it and try again
- 6) The receiver is denied by the server. Maybe because of the anti-spam privacy of the server
- 7) The message is denied by the server. Maybe because of the anti-spam privacy of the server
- 8) The server does not support the authentication mode used by the device

4.3.8 FTP Settings

If you want to upload record files and images to your FTP server, you can set **FTP Settings**.

FTP Settings

Save Refresh

FTP Server	ftp://192.168.1.103/dir Example:ftp://192.168.1.103/dir The maximum length of the address is 127 , does not support the character & =
Port	21
FTP Mode	PORT
Username	test The maximum length of the user name is 63, support Simplified Chinese, numbers, letters and symbols _ @ \$ * - , . # !
Password	 The maximum password length is 63, including numbers, letters and symbols ~ ! @ # * () _ { } : " < > ? ` - ; ' \ , . /

Test

Figure 4.40

FTP Settings

Save Refresh

FTP Server	ftp://ftp.mgenseal.com Example:ftp://192.168.1.103/dir The maximum length of the address is 127 , does not support the character & =
Port	21
FTP Mode	PORT
Username	test The maximum length of the user name is 63, support Simplified Chinese, numbers, letters and symbols _ @ \$ * - , . # !
Password	 The maximum password length is 63, including numbers, letters and symbols ~ ! @ # * () _ { } : " < > ? ` - ; ' \ , . /

Test

Figure 4.41

FTP server: If your FTP server is located on the LAN, you can set as Figure4.43.

If you have an FTP server which you can access on the internet, you can set as Figure 4.44

Port: Default is port 21. If changed, external FTP client program must change the server connection port accordingly.

FTP Mode: Here supports two modes: PORT and PASV.

Username/password: The FTP account and password.

Click **Save** to take effect.

Click **Test** to see if FTP has been successfully configured.

4.3.9 P2P

Access the IP Camera by Smart Phone (Android or iOS operating system)

First of all, you need to open the P2P function of the IP Camera at “Settings-->Network-->P2P”.

The screenshot shows a web interface for configuring an IP camera. On the left is a vertical menu with options: Status, Basic Settings, Network, IP Configuration, Wireless Settings, PPPoE, DDNS, UPnP, Port, Mail Settings, FTP Settings, and P2P. The 'P2P' option is highlighted with a red box. The main content area is titled 'P2P' and has a light blue header bar with 'Save' and 'Refresh' buttons. Below the header, there are three rows of settings: 'UID' with the value 'F3GTBJ6PTNUL8MPMYRE1', 'Enable P2P' with a checked checkbox (highlighted with a red box), and 'P2P Port' with the value '59656'.

Figure 4.1

4.4 Video

This section allows you to configure Video stream settings, On screen display and Snapshot settings.

4.4.1 Video Settings

There are two ways to set the stream video settings. They are main stream video settings and sub stream video settings.

Video Settings

Save
 Refresh

Main stream video settings

Enhanced Night Vision Definition ☒

Stream Type	HD Mode
Resolution	720P
Bit Rate	2M
Frame Rate	23
Key Frame Interval	25
Variable bitrate	Yes

Sub stream video settings

Stream Type	HD Mode
Resolution	QVGA(320*180)
Bit Rate	200K
Frame Rate	15
Key Frame Interval	45

Figure 4.42

Enhanced Night video Definition: The camera will automatically drop the frame to extend the recording time in the night.

Stream type: There are four types to identify different streams you have set. If select the HD Mode, the clearer video will become, and it will take up more bandwidth; If select the Smooth Mode, the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well. The Equilibrium Model is a value between HD Mode and Smooth Mode.

Resolution: The camera supports multiple types, For example: 960P, 720P, VGA, QVGA. The higher the resolution is, the clearer video will become. But the code flux will become larger too, and it will take up more bandwidth.

Bit rate: Generally speaking, the larger the bit rate is, the clearer video will become. But the bit rate configuration should combine well with the network bandwidth. When the bandwidth is very narrow, and bit rate is large, that will lead to video can not play well.

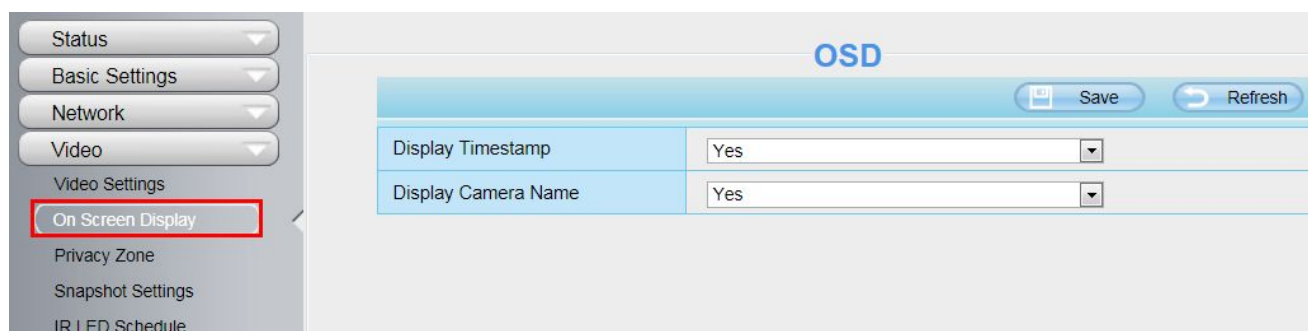
Frame rate: Note that a larger frame size takes up more bandwidth. When the video format is 50Hz, the maximum frame rate is 25 fps. When the video format is 60Hz, the maximum frame rate is 30 fps. You should lower frame rate when the bandwidth is limited. Normally, when the frame rate above 15, you can achieve fluently video. The maximum frame rate for each model is different, please see the "Default Parameters".

Key Frame Interval: The time between last key frame and next key frame. The shorter the duration, the more likely you will get a better video quality, but at the cost of higher network bandwidth consumption.

Variable bitrate: Select the Bit rate type to constant or variable. If select Yes, the camera will change the video bit rate according to the situation, but will not more than the maximum parameter "Bit Rate"; If select No, the Bit Rate is unchanged.

4.4.2 On Screen Display

This page is used to add time-stamp and device name on the video.



OSD	
Display Timestamp	Yes
Display Camera Name	Yes

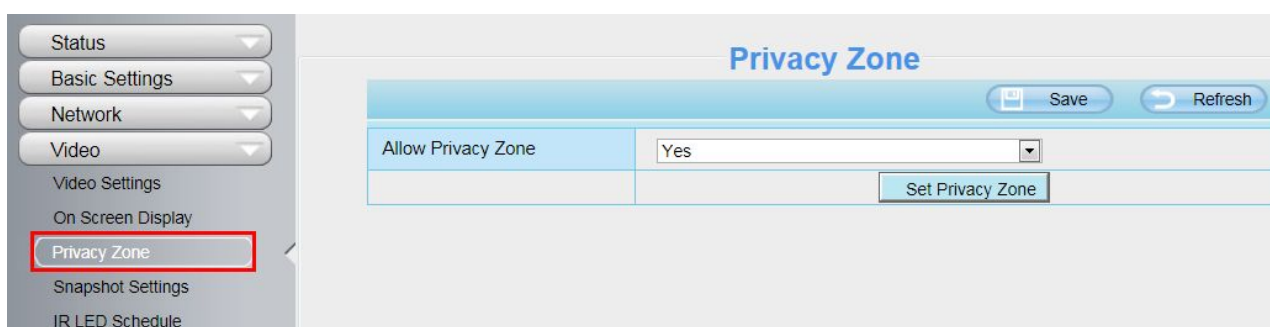
Figure 4.43

Display Timestamp: There are two options: Yes or NO. Select Yes and you can see the system date on the video.

Display Camera Name: There are two options: Yes or NO. Select Yes and you can see the device name on the video.

4.4.3 Privacy Zone

This page is used to set some mask as privacy zone on the video.



Privacy Zone	
Allow Privacy Zone	Yes

Set Privacy Zone

Figure 4.44

Allow On Screen Display Mask: There are two options: Yes or NO. Select yes and draw a mask area on the video, the mask area will be black on the video.



Figure 4.45

Click **Back** button and return to the OSD page, click Save to take effect.

Back to the surveillance window, you can see the mask area as the following picture:



Figure 4.46

4.4.4 Snapshot Settings

On this page you can set the snapshot pictures' image quality and the storage path.

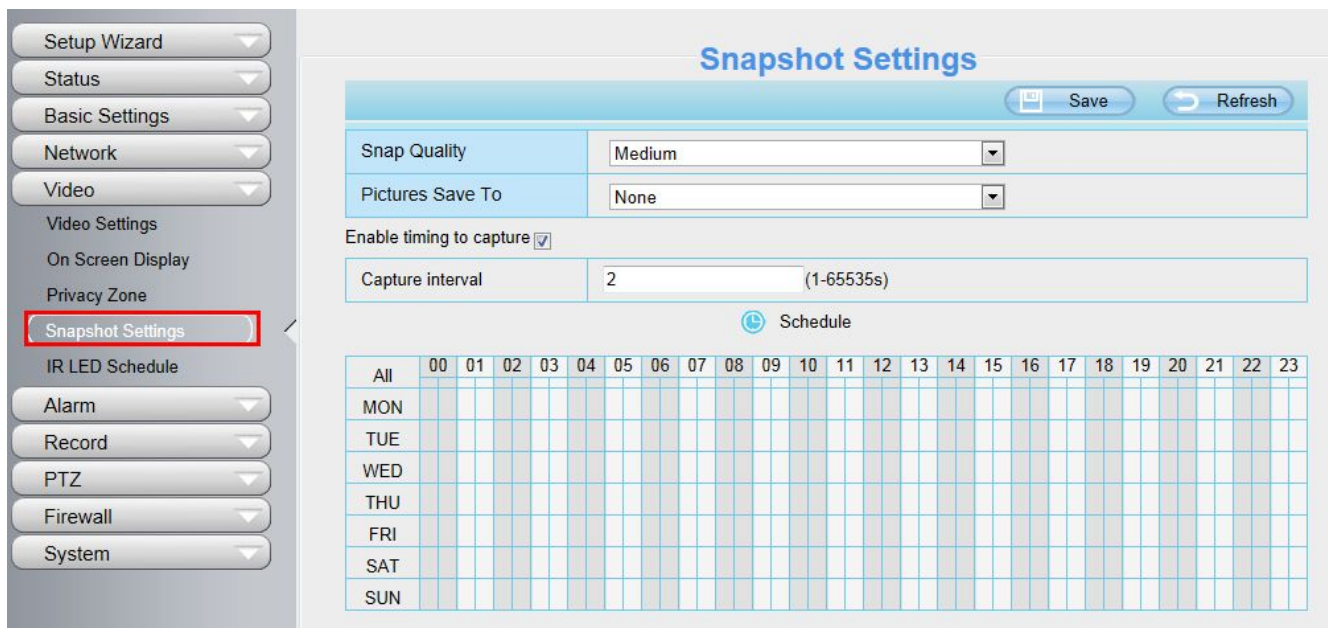


Figure 4.47

Snap Quality: Low, Middle and High. The higher the quality, the picture will be clearer.

Pictures Save To: FTP or SD Card. If you have done FTP and Alarm settings, when alarming, the camera will snap pictures to the FTP automatically. If select SD Card as the save path, make sure the camera has inserted in the SD card.

Enable timing to capture

To enable capture interval, follow the steps below:

- 1 Select Enable timing to capture
- 2 Capture interval: The interval time between two captures.
- 3 Select the capture time

- Capture anytime

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will capture.

- Specify an capture schedule

Click the week day words, the corresponding column will be selected. For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, the camera will capture.

- Press the left mouse and drag it on the time boxes, you can select the serial area,

- 4 Click **Save** button to take effect.

4.4.5 IR LED Schedule

On this page you can set the schedule time for switching IR LED lights. When parameter **Mode** is set to the **Schedule** on the **Live Video** window, at these schedule time, the IR LED lights will be turned off.

IR LED Schedule

From 00:00 To 00:00

Add

Save Refresh

Figure 4.48

4.5 Alarm

4.5.1 Motion Detection

IP Camera supports **Motion Detection Alarm**, when the motion has been detected, it will send emails or upload images to FTP.

Motion Detection

7 Save Refresh

1 Enable ☒

2 Sensitivity Medium

3 Triggered Interval 10s

4 Action

Camera Sound ☐ PC Sound ☐

Send E-mail ☐

Take Snapshot ☐ Time Interval 2s

Please set the capture storage location in advance.(Video -> Snapshot Settings)

Recording ☐

Please set the video storage location in advance.(Record -> Storage Location)

IO Output ☐ Clear IO Alarm Output

5 Set Detection Area

6 Schedule

All 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23

Figure 4.49

To enable motion detection, follow the steps below:

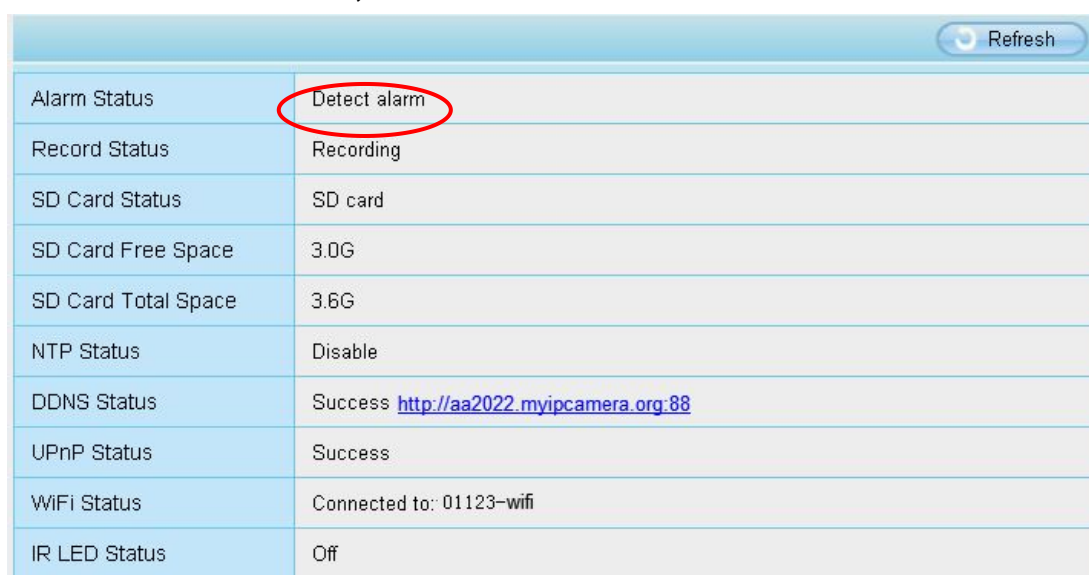
Step 01: Enable Motion detection

Step 02: Sensitivity---- It supports three modes: Low, Middle and High. The higher the sensitivity, the camera will be more easily alarmed. Select one motion sensitivity.

Step 03: Trigger interval--- The interval time between two motion detections. Here supports 5s/6s/7s/8s/9s/10s/11s/12s/13s/14s/15s. Select one interval time.

Step 04: Select the alarm indicator

When the motion has been detected, the alarm status will turn to Detect alarm.



Alarm Status	Detect alarm
Record Status	Recording
SD Card Status	SD card
SD Card Free Space	3.0G
SD Card Total Space	3.6G
NTP Status	Disable
DDNS Status	Success http://aa2022.myipcamera.org:88
UPnP Status	Success
WiFi Status	Connected to: 01123-wifi
IR LED Status	Off

Figure 4.50

There are four alarm indicators:

A Camera Sound and PC Sound

if you select Camera Sound or PC Sound, when the motion has been detected, the people around the camera will hear beep alarm sound.

B Send E-mail

If you want to receive alarm emails when motion is detected, you must select Send E-mail and set Mail Settings first.

C Take Snapshot

If you select this checkbox, when the motion has been detected, the camera will snap the live view window as a still picture and load it to the FTP or SD card.

Make sure you have set the storage path in **Video->Snapshot** settings panel.

Time interval: The interval time between two pictures.

D Recording

If you select this checkbox, when the motion has been detected, the camera will record automatically and store the record files.

Make sure you have set the Alarm record files storage path, please go to **Record—> Storage location** page to verify this settings. The default alarm record time is 30s and pre-alarm record time is 5s, please go to **Record—> Alarm Record** page and change the alarm time settings.

E IO Output

If IO alarm is triggered and IO alarm output device will always alarm (sound alarm is issued a warning sound, alarm lights in flash etc.). Click "Clear IO alarm output" , the alarm output device will stop alarming. If IO alarm is triggered again after alarm interval, IO alarm output device will be restart.

Step 05: Set detect area

Click set detect area and it pop up a window, then you can draw the detection area. Click **OK** button after settings. When something moving in the detection area, the camera will alarm.

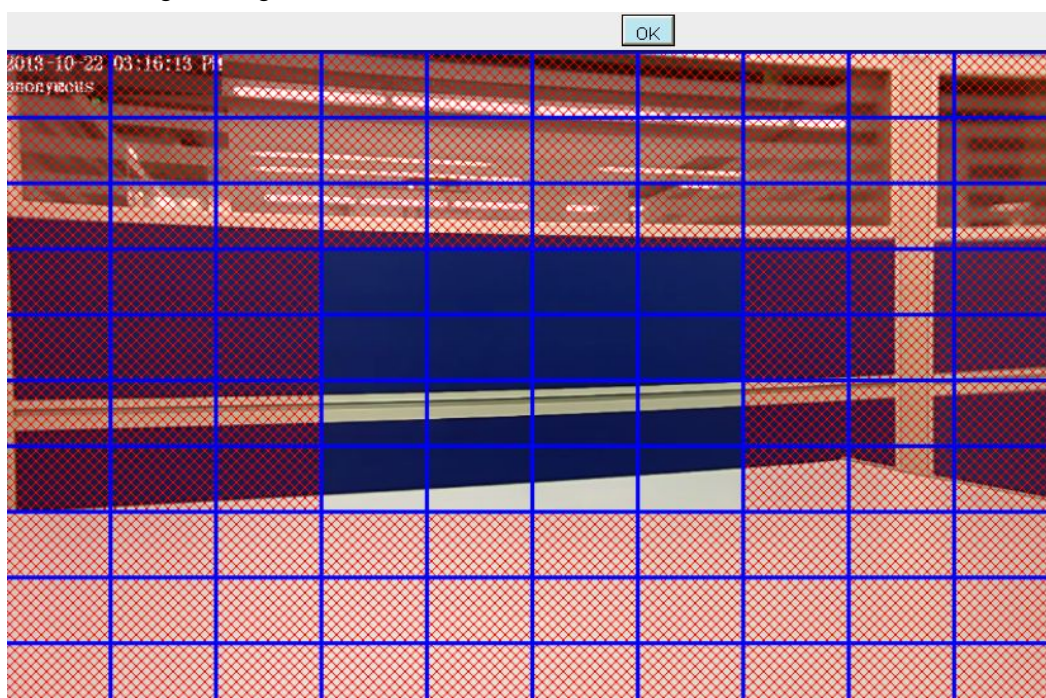


Figure 4.51

Step 06: Alarm Schedule

① Alarm anytime when motion is detected

Click the black button up the MON, you will see all time range turn red. When something moving in the detection area at anytime, the camera will alarm.

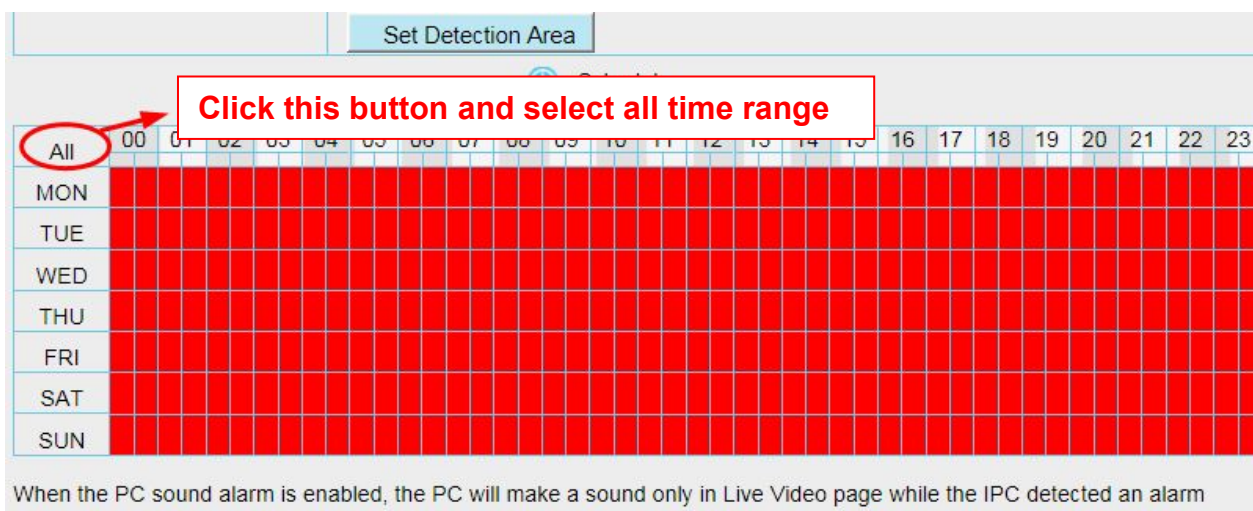


Figure 4.52

② Specify an alarm schedule

Click the week day words, the corresponding column will be selected. For example, click TUE, the all column of TUE turns to red, that means during Tuesday whole day, when something moving in the detection area, the camera will alarm.

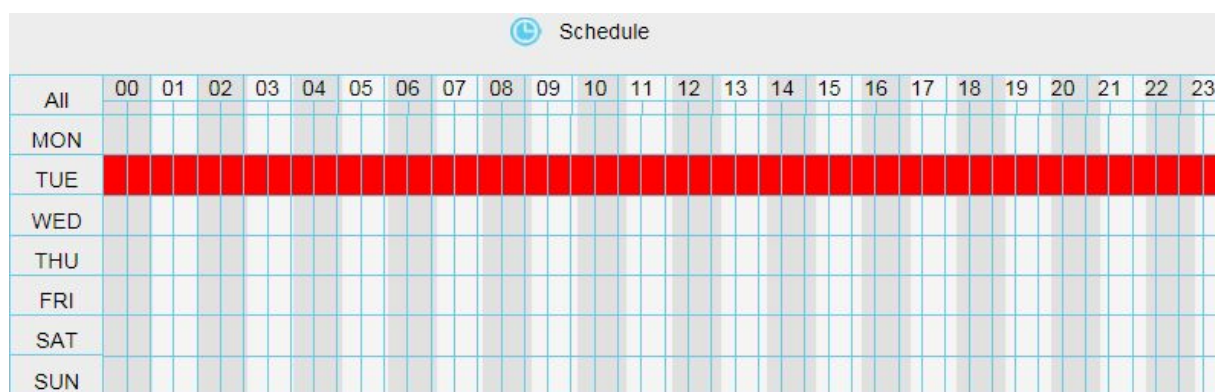


Figure 4.53

③ Press the left mouse and drag it on the time boxes, you can select the serial area.

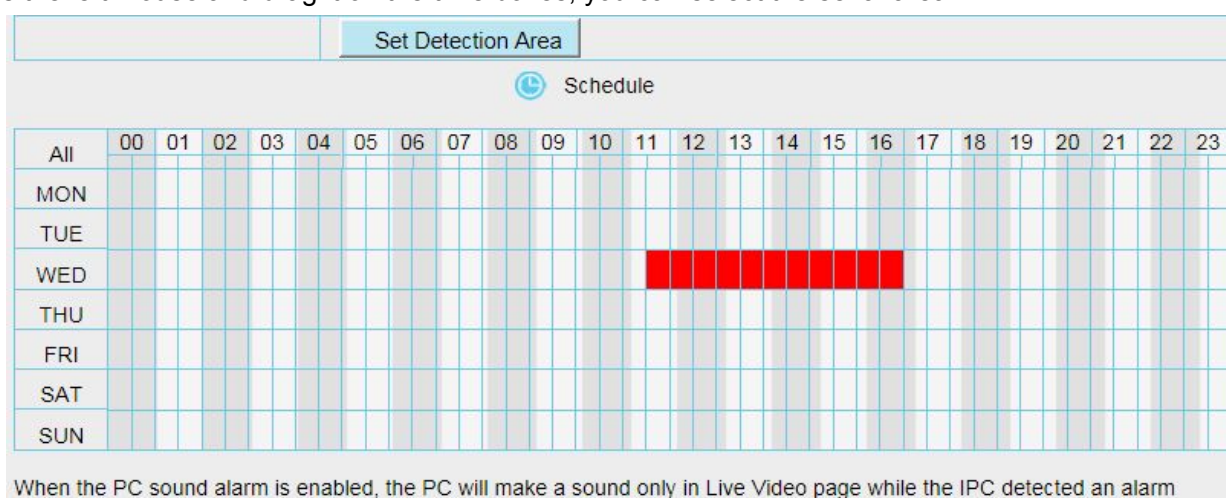


Figure 4.54

Step 07: Click Save button to take effect.

When the motion has been detected during the detection time in the detection area, the camera will alarm and adopt the corresponding alarm indicators.

NOTE:

You must set the detection area and detection schedule, or else there is no alarm anywhere and anytime.

4.5.2 IO Alarm

This IP camera provides a I/O alarm terminal block which is used to connect to external input / output device.

The alarm device(door sensor, infrared sensor, smoke detectors, etc) send input command to the network camera, then the network camera send output command to the alarm output device(local audible alarm, lights alarm,etc.).

Figure 4.55

There is an IO alarm input/output lines in the IPCAM camera tails, as shown in Figure 4.568. Enable IO alarm need this cable to connect to the alarm device (door sensor, infrared sensor, smoke detector, etc.).

I/O Alarm has four ports:

- Port 1 and port 2 indicate IO alarm input
- Port 3 and port 4 indicate IO alarm output



Figure 4.56

Setting IO alarm

On the IO page, Enable the I/O alarm, select the “**Send E-mail**” and “**Snapshot**” before you have configured the mail and FTP.

If an IO alarm is triggered and IO alarm output device will always alarm (sound alarm is issued a warning sound, alarm lights in flash etc.). Click "Clear IO alarm output", the alarm output device will stop alarming. If IO alarm is triggered again after alarm interval, IO alarm output device will be restart.

Note: motion detection alarm can also be triggered IO alarm output.

4.6 Record

4.6.1 Storage Location

On this page you can change the manually recording storage path, the default storage path is D:\ipc.

Status

Basic Settings

Network

Video

Alarm

Record

Storage Location

Local Alarm Recording

Scheduled Recording

PTZ

Firewall

System

Storage Location

Save

Refresh

Recording Location	FTP	
Local Recording Location	c:\IPCamRecord	Browse

Recording Location is used for schedule recordings.

The local recording must be stored in local storage. The default Windows storage location is "c:\IPCamRecord". The default Mac OS storage location is "/IPCamRecord". If you modify the path on other Foscam cameras, this default storage location will be modified accordingly.

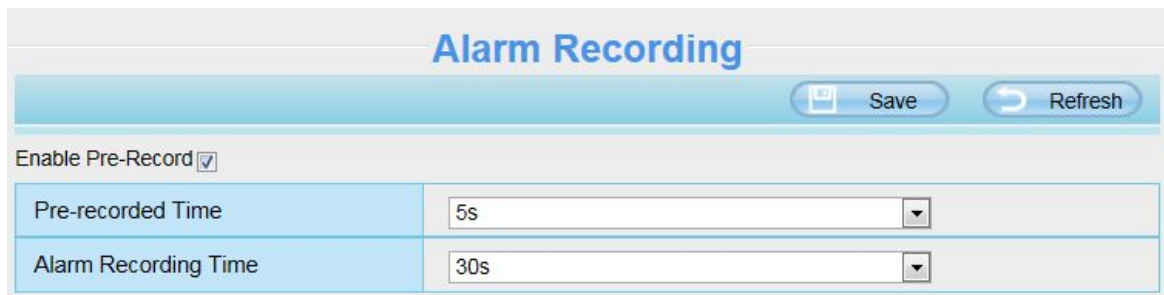
Figure 4.57

Recording Location: SD card or FTP. When the camera alarmed, it will store the alarm files to the SD card or FTP. If you select the SD card from the **Recording Location**, Make sure the camera has been inserted the SD card. On this page, you can see the available space of the SD card.

Local Recording Location: For Windows OS, the location recording path is c:/ IPCamRecord, you can change another one. For MAC OS, the manual recording path is: / IPCamRecord.

4.6.2 Alarm Recording

This page you can change the Pre-record time and Alarm record time.



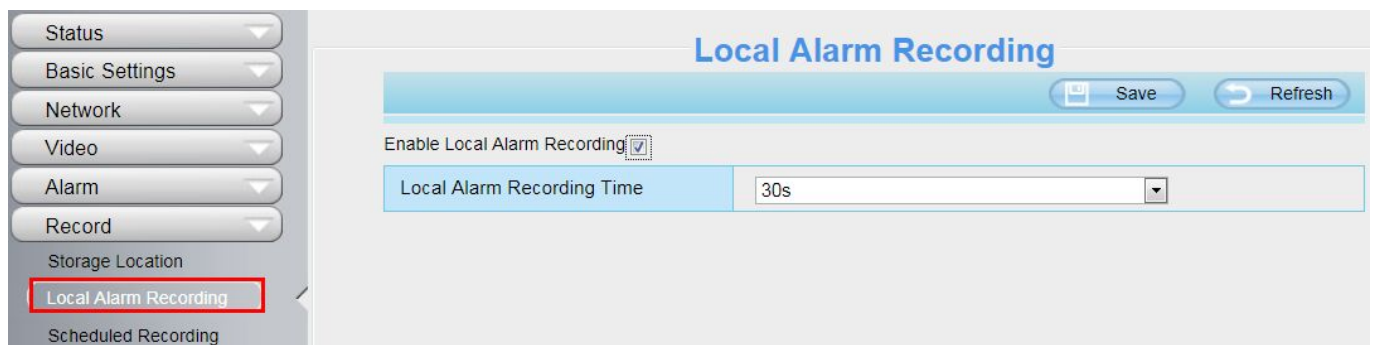
The screenshot shows the 'Alarm Recording' configuration page. At the top, there is a title bar with 'Alarm Recording' in blue. Below the title bar, there are two buttons: 'Save' and 'Refresh'. The main content area has a section titled 'Enable Pre-Record' with a checked checkbox. Below this, there are two rows of configuration options. The first row is 'Pre-recorded Time' with a dropdown menu set to '5s'. The second row is 'Alarm Recording Time' with a dropdown menu set to '30s'.

Figure 4.1

The default Pre-recorded time is 5s and the alarm record time is 30s, you can change another time, click Save button to take effect.

4.6.3 Local Alarm Location

On this page you can enable local alarm record, and select the local alarm record time.



The screenshot shows the 'Local Alarm Recording' configuration page. On the left side, there is a sidebar menu with several options: Status, Basic Settings, Network, Video, Alarm, Record, Storage Location, Local Alarm Recording (highlighted with a red box), and Scheduled Recording. The main content area has a title bar with 'Local Alarm Recording' in blue. Below the title bar, there are two buttons: 'Save' and 'Refresh'. The main content area has a section titled 'Enable Local Alarm Recording' with a checked checkbox. Below this, there is a row of configuration options: 'Local Alarm Recording Time' with a dropdown menu set to '30s'.

Figure 4.58

4.6.4 Schedule Recording

On the page you can configure the schedule record.

When the parameter **Recording Location** is set **None** on the **Storage Location** page, the page **Schedule Recording** do not be setting.

When the parameter **Recording Location** is set **SD Card** on the **Storage Location** page, you can configure parameters as shown in follow figure.

Scheduled Recording

Enable Scheduled Recording ☒

Enable Long-time recording No

Frame Rate 4

Record full strategy Cover

Audio Record No

Stream Main stream

Edit Scheduled Recording

All	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
MON																								
TUE																								
WED																								
THU																								
FRI																								

When the parameter **Recording Location** is set **FTP** on the **Storage Location** page, you can configure parameters as shown in follow figure.

Scheduled Recording

Enable Scheduled Recording ☒

Stream Main stream

Edit Scheduled Recording

All	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								
SUN																								

Scheduled recording only supports SD card or FTP server.

Scheduled recording will stop while alarm recording begins, and go on automatically after it ends.

Click **Save** button to take effect.

4.6.5 SD Card Management

This camera supports SD Card and the max size of SD card must be under 32G.

When you plug in the SD card during the camera work process, please reboot the camera again, or else the SD Card may be cannot work well.

This page you can check the SD card information.

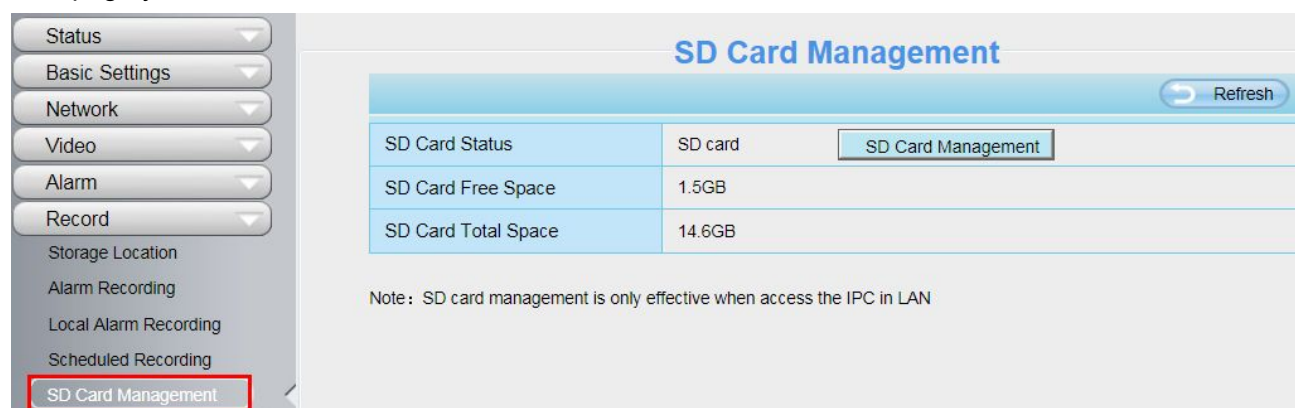


Figure 4.59

Go to the **Settings→Status→Device Status** page, you can see the SD card status.

The default storage path of alarm record files is SD card, when the available size of SD card is less than 256M, the old record files will be deleted automatically.

4.7 PTZ

This page will allow you to change the pan/tilt speed and do cruise tracks settings.

4.7.1 Pan/Tilt Speed

There are five Pt speed types: very fast, fast, normal, slow and very slowly. Select the desired PTZ speed type and click save button .

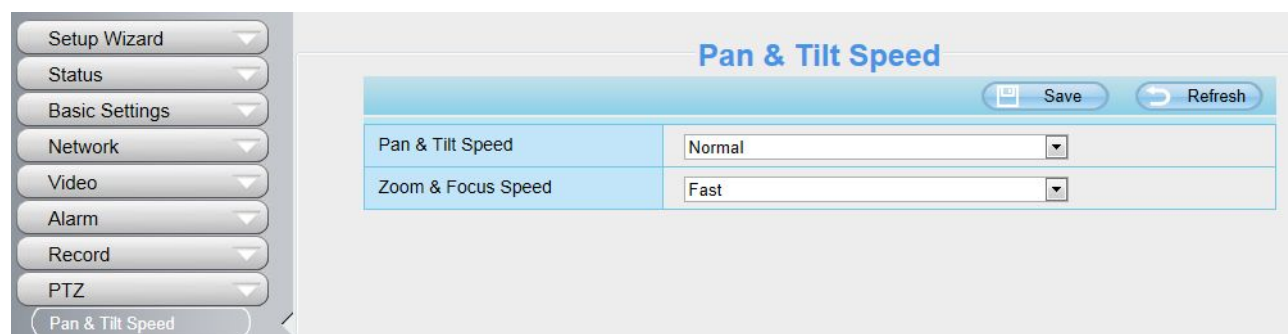


Figure 4.60

4.7.2 Cruise Settings

This section explains how to add/ delete one cruise track.

Preset point	Dwell time
TopMost	1 Sec
BottomMost	1 Sec

Figure 4.61

Setting the Cruise Mode

There are two cruise mode: Cruise time and Cruise Loops.

Cruise time: Select **Cruise time** from **Cruise Mode** dropdown, then you can set the **Cruise time** of the camera.

Cruise Loops: Select **Cruise Loops** from **Cruise Mode** dropdown, you can set the **Cruise Loops** of the camera.

Click **Save** to take effect.

Cruise Mode	Cruise time
	15 Minute

Cruise Mode	Cruise Loops
	loops

Figure 4.62

Manage the Cruise Track

There are two default cruise tracks: Vertical and Horizontal.

Vertical: The camera will rotate from up to down

Horizontal: The camera will rotate from left to right.

Add: Add one cruise track, then click save button.

Delete: Select one cruise track and delete it.

Save: After you modify the **Dwell time**, you should click **Save** button to take effect.

Example

How to do add cruise tracks ?

Firstly, Click Add button and enter a descriptive name to identify the cruise track.

Secondly: On the lower left of the page, you can see all preset points you have added. Select one preset point and click Add button, you can see the preset point has been added to the cruise track on the cruise track page. You need to add two or more preset points to the cruise track.

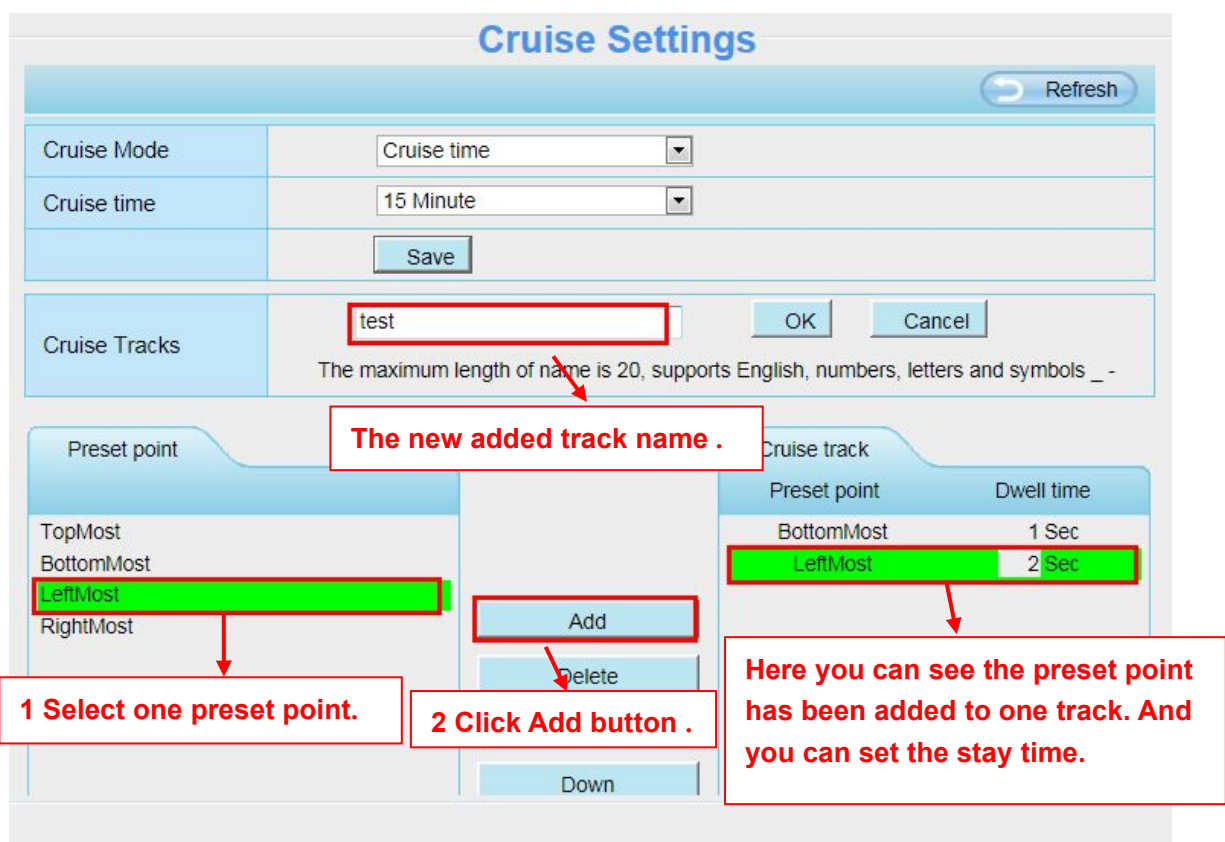


Figure 4.63

Thirdly: Click **OK** button and the cruise track will take effect.

You can add other cruise track as the same method.

For example: I have added three preset points to the "track 1", that means : When I select the "track 1" on the surveillance window, the camera moves as the following track: upright then Right Most last downleft.

You can add preset on the left of the surveillance window.

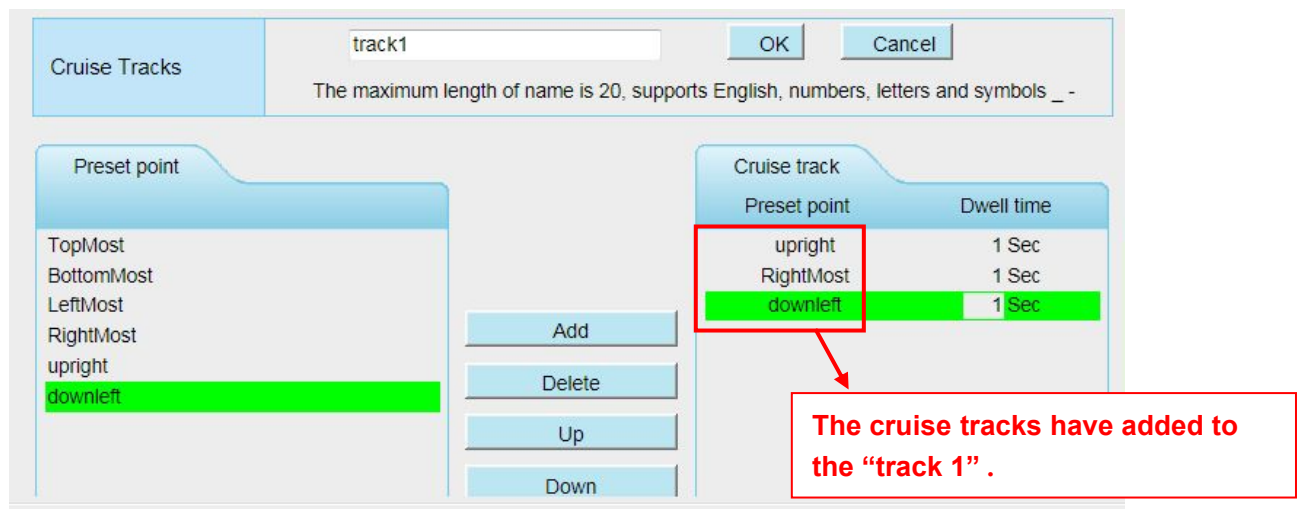


Figure 4.64

After add the cruise track, back to the surveillance window, click Cruise, here you can see all cruise tracks you have added.

There are other buttons between the Preset points and Cruise track, you can use these buttons to adjust the order of preset points or add/delete one preset points in one cruise track.

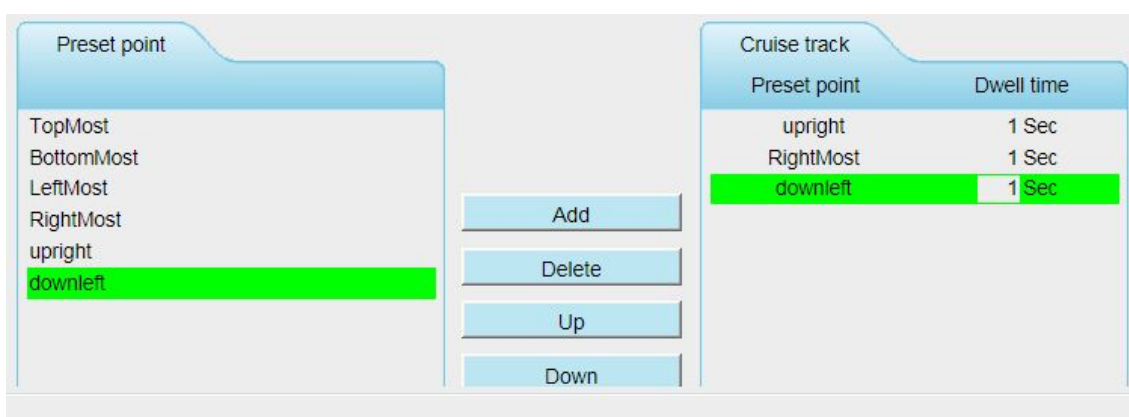


Figure 4.1

Add: Select one preset points and add it to the selected cruise track.

Delete: Select one preset points you have added to one cruise track, click delete.

Move up/ down: Select one cruise track, adjust the order of preset points in one cruise track.

Attention: Considering the life time and thermal issue of the motor, it's not recommend to do long-time cruise.

4.7.3 Start-Up Options

Here section will allow you to set the stop position after the camera reboots.

It supports three modes: Disable Start-Up, Go To Home Position and Go To Preset Position.

Disable Start-Up: When rebooting, the camera will not pan / tilt.

Go To Home Position: When rebooting, the camera will pa Providing Central Management Software to manage or monitor multi-cameras n / tilt and stops at center.

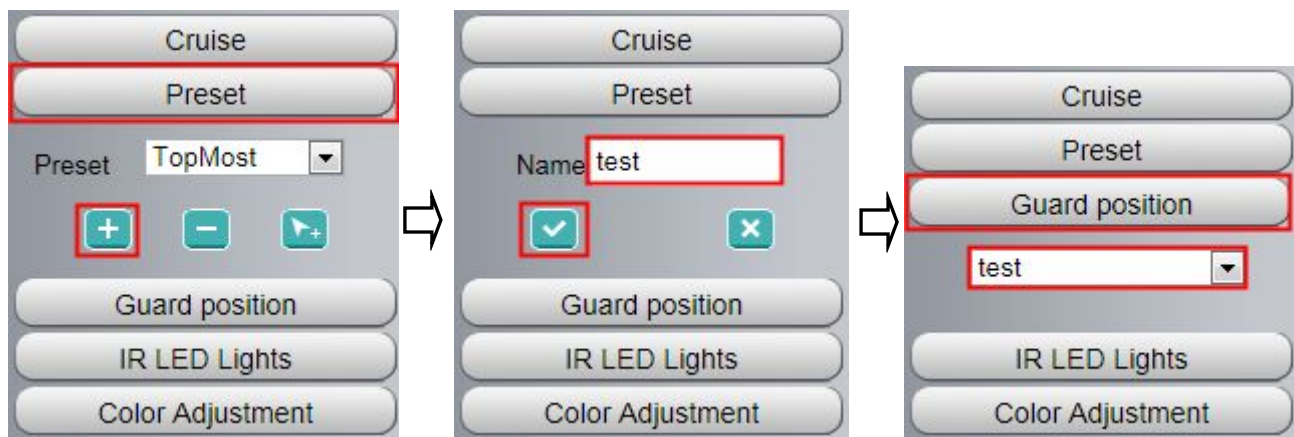
Go To Preset Position: Select one preset position and save it. When rebooting, the camera will pan/ tilt and stops at the preset position you have set.



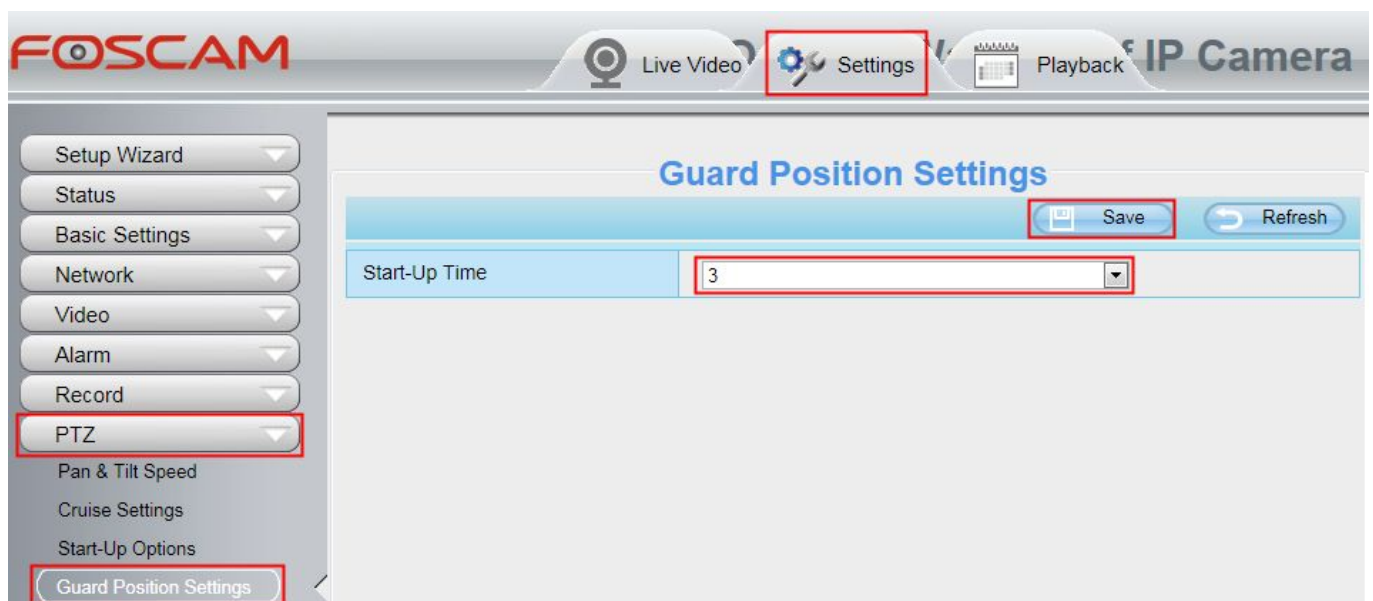
Figure 4.65

4.7.4 Guard Position Settings

After setting the guard position, your camcorder will automatically return to the guard position within a predetermined time (manually setting) when it stops moving (manually or cruise). You could refer to the following method:



Then go to the “Settings” page to set time (min):



4.8 Firewall

This section explains how to control the access permission by checking the client PC’s IP addresses. It is composed of the following columns: **Block access from these IP addresses** and **Only allow access from these IP addresses..**

IP Filtering

Save Refresh

Enable Firewall ☒

IP Filtering Block access from these IP addresses

Block access from these IP addresses

Only allow access from these IP addresses

IP Address #1	
IP Address #2	
IP Address #3	
IP Address #4	
IP Address #5	
IP Address #6	
IP Address #7	
IP Address #8	

Figure 4.66

Enable firewall, If you select Only allow access from these IP addresses and fill in 8 IP addresses at most, only those clients whose IP addresses listed in the **Only allow access from these IP addresses** can access the Network Camera. If you select **Block access from these IP addresses**, only those clients whose IP addresses are in the IP list cannot access the Network Camera.

Click **Save** to take effect.

4.9 System

In this panel, you can backup/restore your camera settings, upgrade the firmware to the latest version, restore the camera to default settings and reboot the device.

4.9.1 Back-up& Restore

Click **Back-up** to save all the parameters you have set. These parameters will be stored in a bin file for future use.

Click Browse and select the parameters file you have stored, then click Submit to restore the restore the parameters.

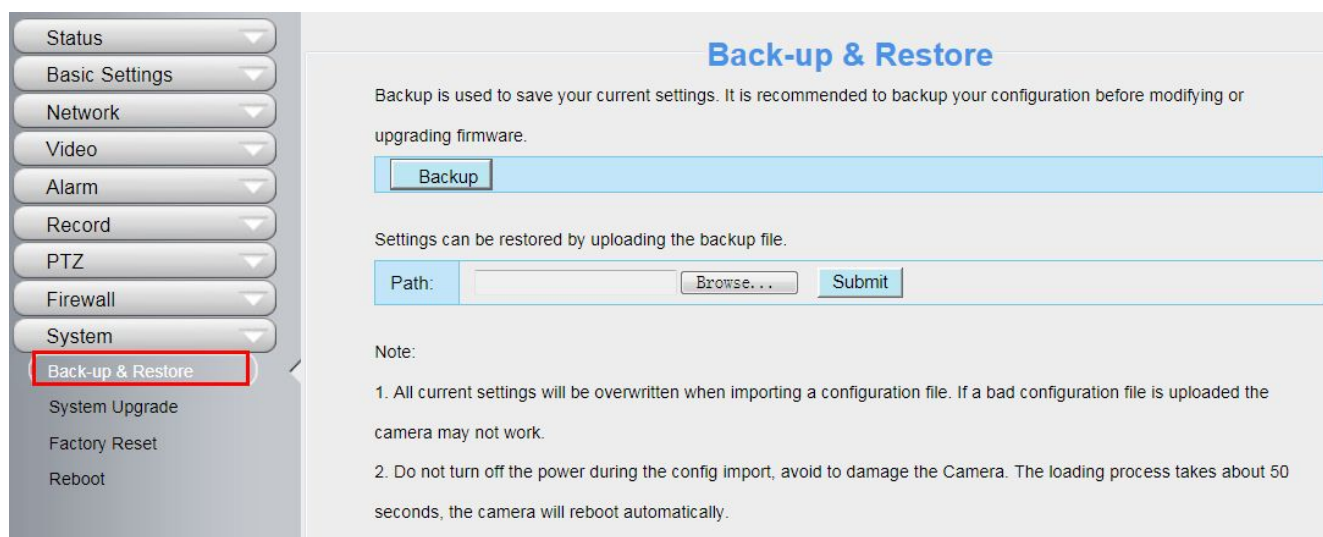


Figure 4.67

4.9.2 System Upgrade

Your current firmware version will be displayed on your screen. You may go to the **Device Status** → **Device Information** Page to check for the latest firmware versions available.

Click **Browse**, choose the correct bin file and then click **System upgrade**. Make sure you have unplugged the SD card.

Don't shut down the power during upgrade. After upgrading, you can see the upgrade result.

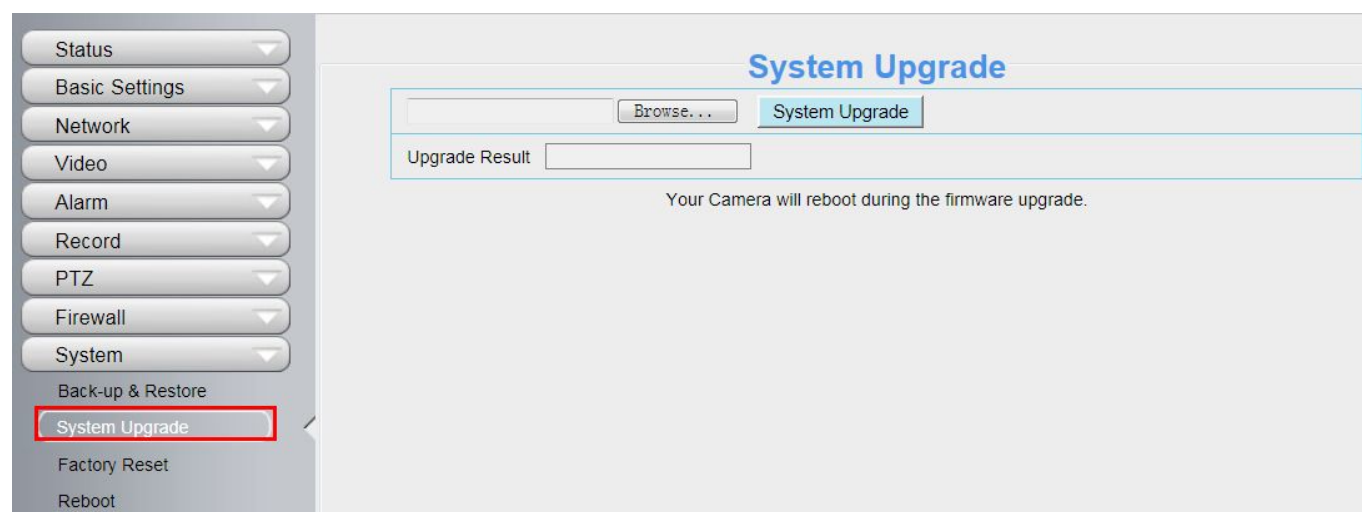


Figure 4.68

Upgrade Firmware by Equipment Search Tool



Double click the Equipment Search Tool shot icon , select the Camera IP that you want to upgrade the firmware. Then select Upgrade Firmware and enter the username and password, choose the firmware file, and upgrade.

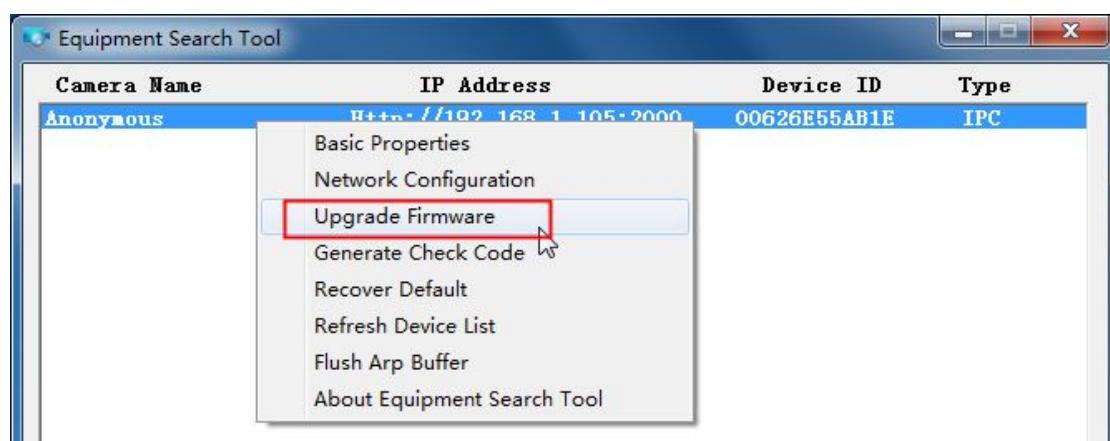


Figure 4.69

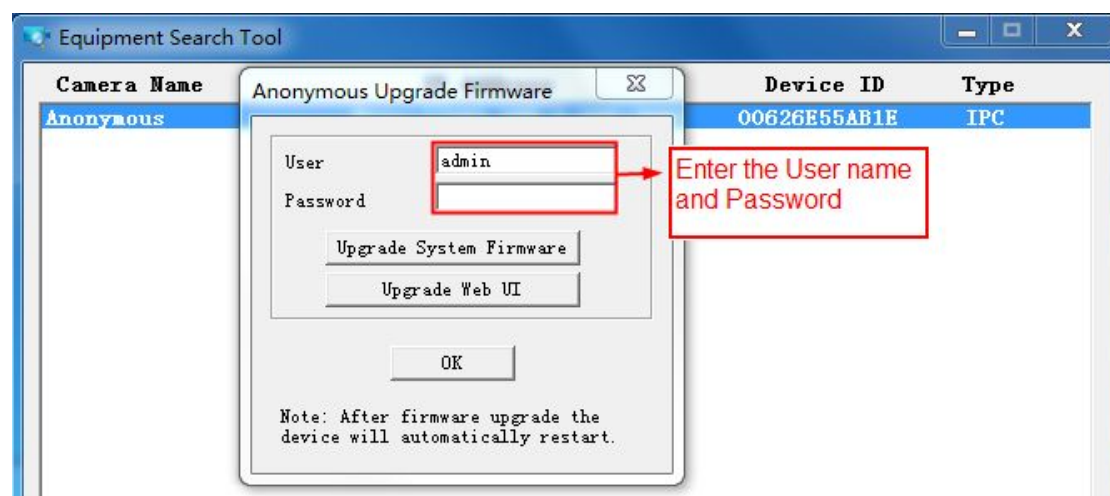


Figure 4.70

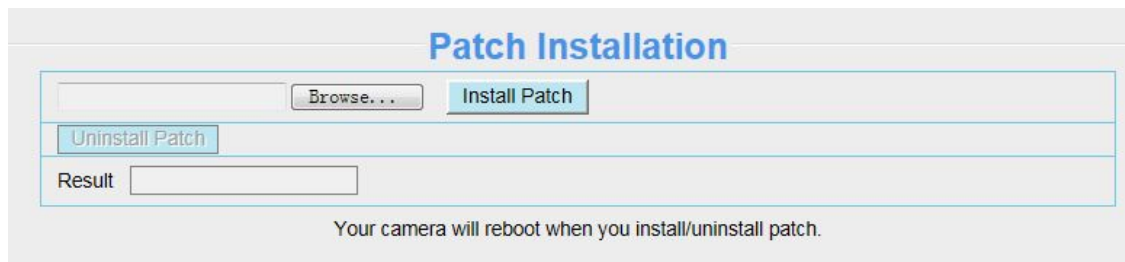
CAUTION: If your camera works well with the current firmware, we recommend not upgrading. Please don't upgrade the firmware unnecessarily. Your camera may be damaged if mis-configured during an upgrade.

NOTE:

- 1) Before upgrade the firmware, please unplug the SD card and reboot the camera, don't upgrade the firmware in WAN through the web UI, or else the upgrade process may be failed.
- 2) Please ensure you have download the correct firmware package for your camera before upgrading. Read the upgrade documentation (readme.txt file) in the upgrade package before you upgrade.
- 3) Upon downloading the firmware check the sizes of the .bin files. They must match the size in the readme.txt file. If not, please download the firmware again until the sizes are the same. Your camera will not function correctly if a corrupt .bin file is used.
- 4) Normally, only Device WEB UI need to be upgrade, please do not try to upgrade the Device System Firmware.
- 5) Never shut down the power of the camera during upgrade until the IP camera restart and get connected.
- 6) After upgrade successfully, please uninstall the old plugin and re-install it, then reset the camera to the default factory settings before using the camera.

4.9.3 Patch Installation

Click "Browse" to select the correct patch file, and then click "Install Patch" to install the patch. Do not turn off the power during it installing. After installing is complete, you will receive a system prompt.



4.9.4 Factory Reset

Click All reset and all parameters will return to factory settings if selected. This is similar to press the Reset button on the bottom of the camera.

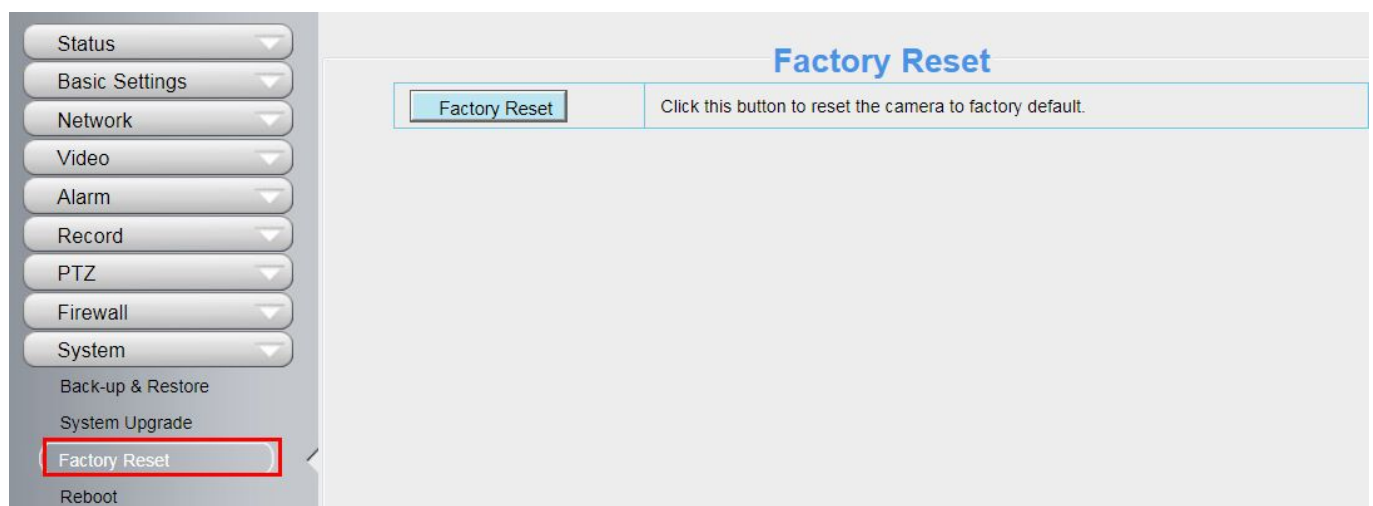


Figure 4.71

4.9.5 Reboot

Click Reboot System to reboot the camera. This is similar to unplugging the power to the camera.

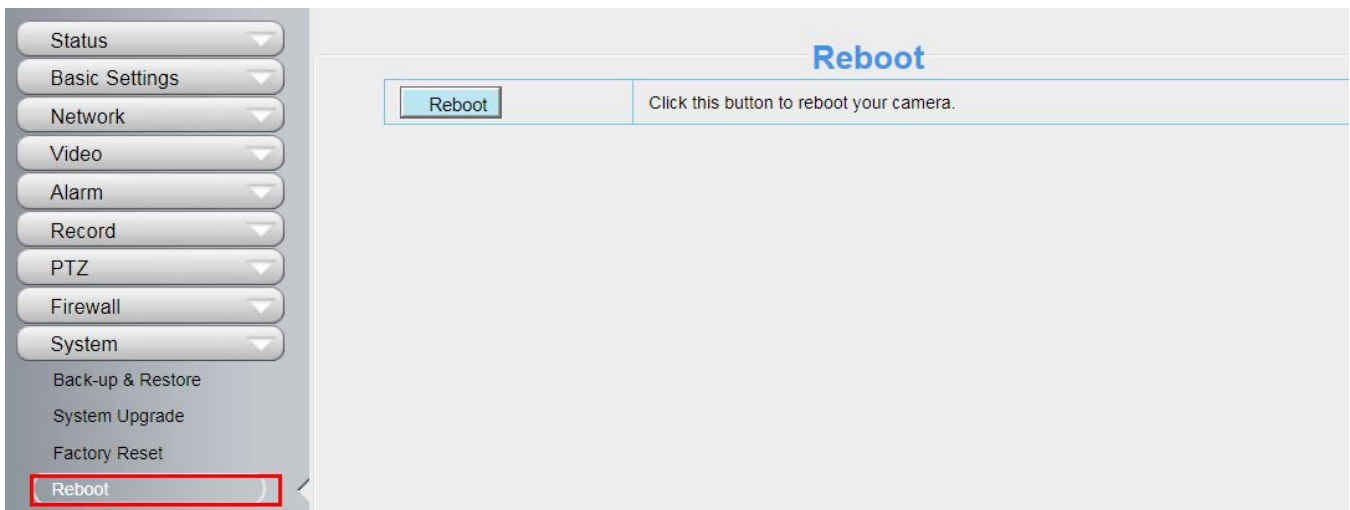
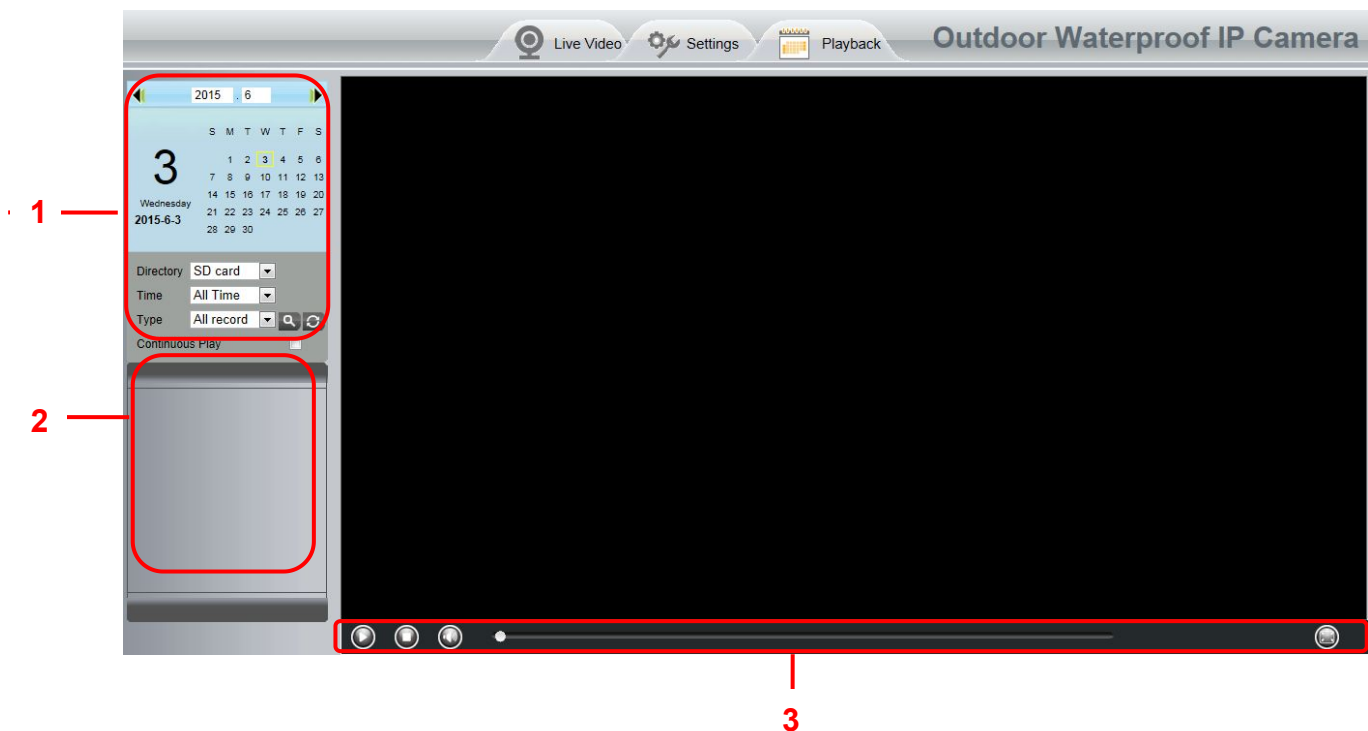


Figure 4.72

5 Playback

On this page you can view the record files stored in the SD card.



Section 1 Define the Record files time and Type

Directory : The storage path of record files

Time : Here supports three types: current day, current month and All records. Another way,

select the time on the time&date manually.



Type : The type of records files, Here supports two types: Normal record, Alarm record and All records.



: Click this button to search all record files satisfy the conditions you selected.

Continuous Play: Select the checkbox to play continuously all the record files.

Section 2 Search record files

On this panel you can see all record files satisfy the conditions you set.

Section 3 Play/Stop/Audio/Full screen buttons

Please select one record file before use these buttons.



Click this button to play the record files



Click this button to stop the record files



Open or stop audio



Click this button to make full screen, and double click left mouse to exit full screen.

6 APPENDIX

6.1 Frequently Asked Questions

NOTE: Any questions you would meet, please check Network connections firstly. Check the working status revealed by the indicators on the network server, hub, exchange and network card. If abnormal, check the network connections.

6.1.1 How to download and install the ActiveX for Firefox users

For the first time login the camera, it may prompt you to download plugin.



Figure 6.1

Drag the download file to Firefox web page and it will prompt you to Install it.

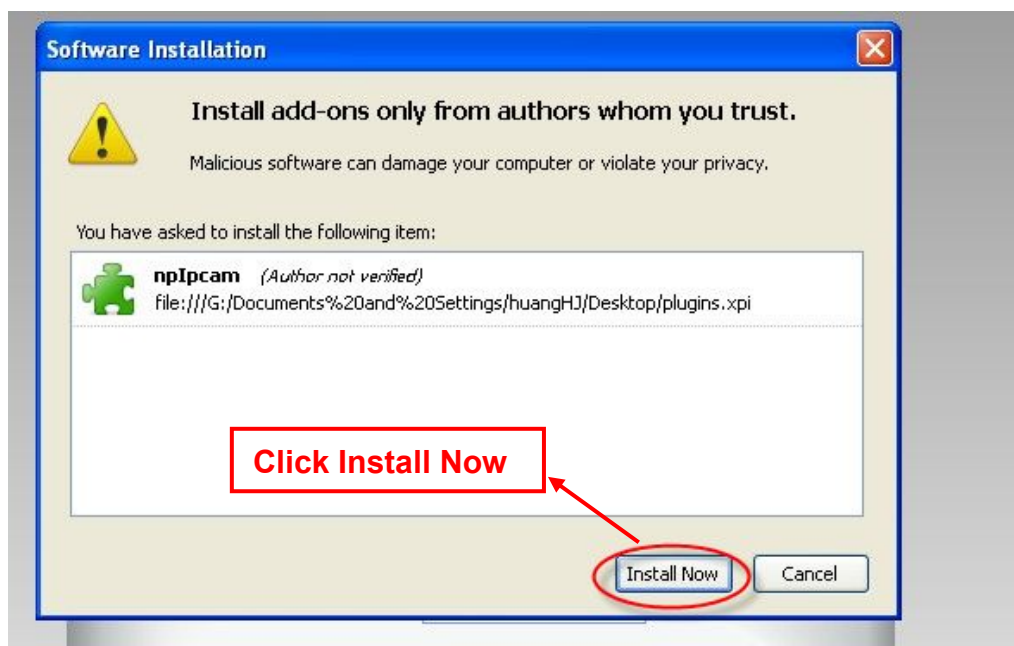


Figure 6.2

Reboot the Firefox after the plugin installation is successfully completely, then relogin the camera again, you can see the surveillance window

NOTE: If you could not view living video after running the ActiveX, only a red cross  in the center of the video or just a black screen. Please change another port number to try.

Make sure all firewall or antivirus software on your computer does not block the active download and installation. If you are unable to run the ActiveX control, try shutting down the firewall or antivirus program.

6.1.2 How to download and install the ActiveX for Google Chrome users

For the first time login the camera, it will prompt you to download the ActiveX.



Figure 6.3

Download the plugin and drag it to the Extensions page of Google Chrome.

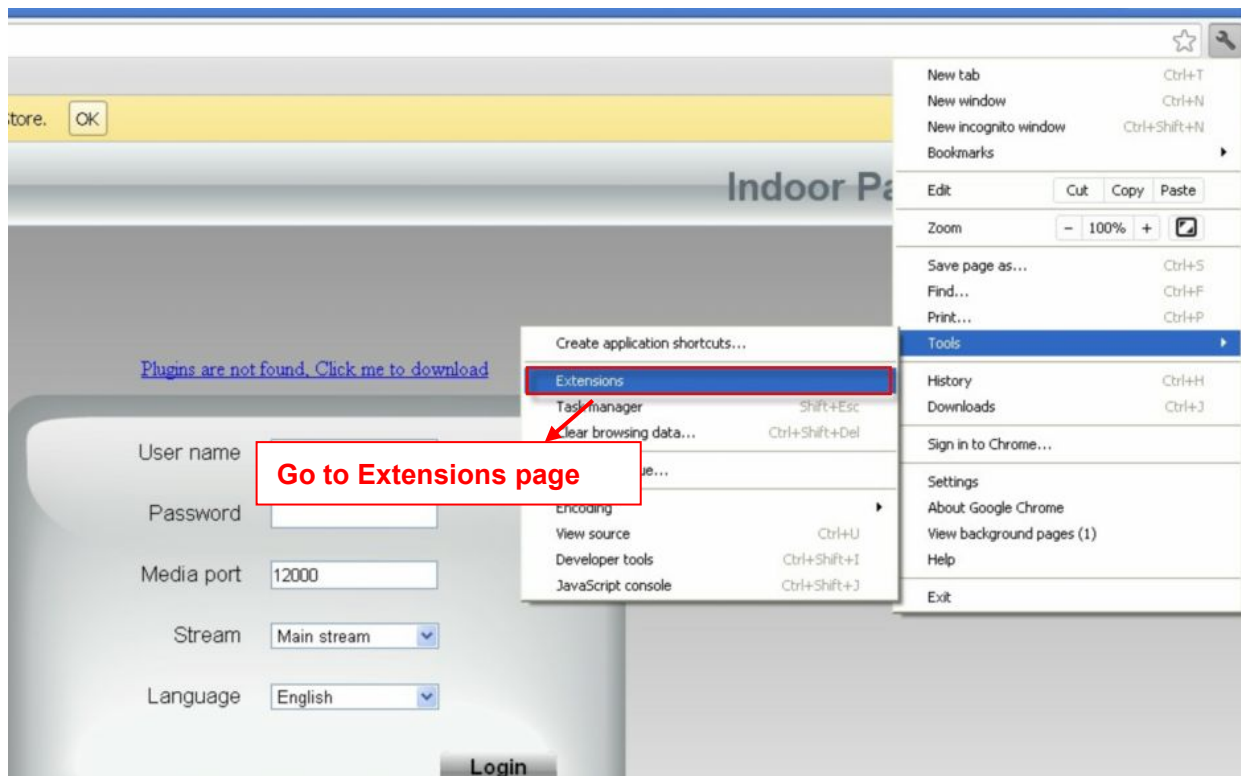


Figure 6.4

Click Add button to install the Plugins.



Figure 6.5

Reboot the browser and relgoin the camera, you will see the surveillance window.

6.1.3 I have forgotten the administrator password

To reset the administrator username and password, press and hold down the RESET BUTTON for 5 seconds. Upon releasing the reset button, wait for 20 seconds, the camera will reboot and the username and password will return to the factory default administrator username and password. Please power on the camera before

reset

Default administrator username: **admin**

Default administrator password: No password

6.1.4 Camera can not record

Camera can not record when I click Record button or I can't change the manually record path.

When you use Windows7 or Vista, you may be not able to do manually record or change the record path because of the security settings of computer.

There are two ways to resolve this problem:

(1) Please add the camera as a trusted site to resolve this issue. The steps are

IE browser→Tool→Internet Properties→Security→Trusted sites→Sites→Add

(2) Open IE browser, then right click, select "Run as administrator"

6.1.5 Subnet doesn't match

Check whether your ipcamera in the same subnet of your computer. The step is **Control Panel→Network Connections→Dbclick Local Area Connections → Choose General→Properties**. Check subnet mask, IP address and gateways. When you set IP address please make sure they are in the same subnet. Otherwise you can't access camera.

6.1.6 No Pictures Problems

The video streaming is transmitted by the ActiveX controller. If ActiveX controller isn't installed correctly you will see no video image. You can resolve this problem by this way:

Download ActiveX controller and set the safety property of IE in the PC when you view it first time: IE browser→Tool→Internet Proper→Security→Custom Level→ActiveX control and Plug-ins. Three options of front should be set to be "Enable", The ActiveX programs read by the computer will be stored. As follows:

Enable: Download unsigned ActiveX controls

Enable: Initialize and script ActiveX controls not marked as safe

Enable: Run ActiveX controls and plug-ins

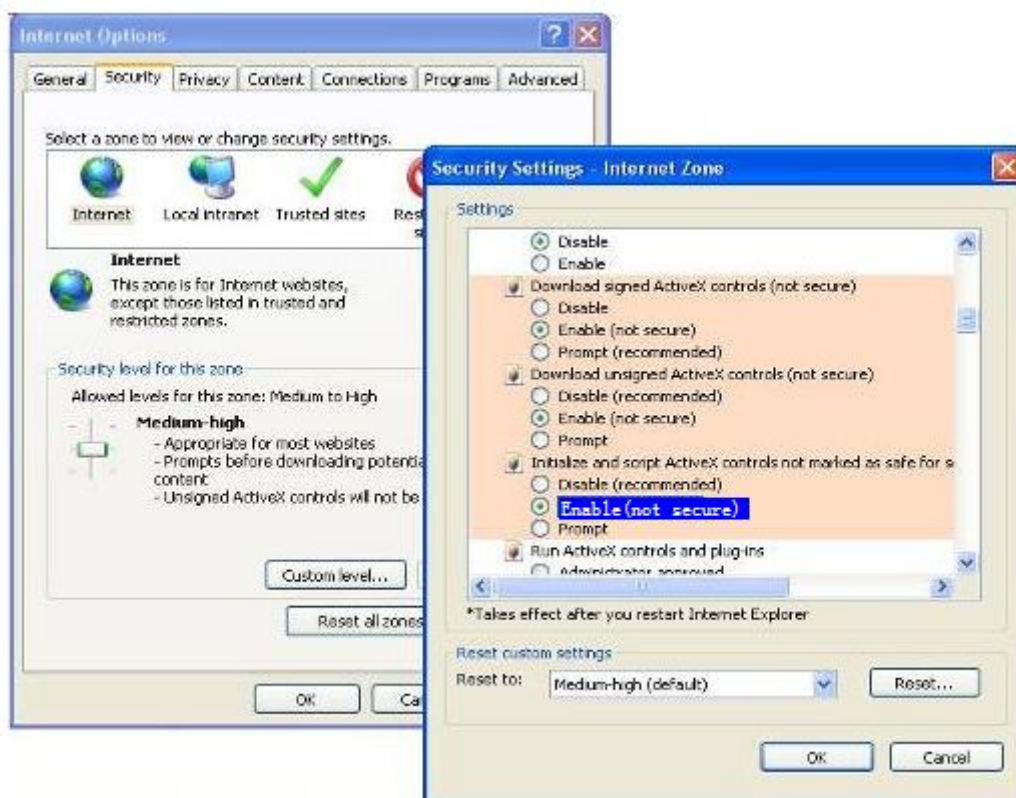


Figure 6.6

If you allow the ActiveX running, but still could not see living video. Please change another port number to try. Don't use port 8000.

Port	
HTTP Port	65213
HTTPS Port	443
ONVIF Port	888

Figure6.7

NOTE:

Make sure that your firewall or anti-virus software does not block the camera or ActiveX. If you could not see video, please shut down firewall or anti-virus software to try again.

6.1.7 Can't access IP camera in internet

There are some reasons:

- 1、ActiveX controller is not installed correctly
 - 2、The port which camera used is blocked by Firewall or Anti-virus software. Please change another port number and try again.
 - 3、Port forwarding is not successful
- Check these settings and make sure they are correct.

6.1.8 UPnP always failed

UPnP only contains port forwarding in our recent software. Sometimes, it may be failed to do port forwarding automatically because of firewall or anti-virus software. It also has much relation with router's security settings. So we recommend you do port forwarding manually. You can view your camera in internet successfully after you do port forwarding manually in your router(Figure 4.29).

6.1.9 Camera can not connect wireless

If your camera could not connect wireless after you set wireless settings and plug out the cable. Please check whether your settings are correct or not.

Normally, camera can't connect wireless mainly because of wrong settings.

Make sure broadcast your SSID; use the same encryption for router and camera.

6.1.10 Can't see other cameras listed

Can't see other cameras listed in multi-device when using remote access.

If you want to view all the cameras via the WAN, verify that each camera added in the multi-device settings can be accessed by using the DDNS name and port number. Use the DDNS domain name not the camera's LAN IP. (For more details see: How to add cameras in WAN)

6.2 Default Parameters

Default network Parameters

IP address: obtain dynamically

Subnet mask: obtain dynamically

Gateway: obtain dynamically

DDNS: Embedded domain name

Username and password

Default username is admin with a blank password

6.3 Specifications

ITEMS		Camera
Image Sensor	Sensor	High Definition Color CMOS Sensor
	Display Resolution	1280 x 960 (1.3 Megapixel)
	Min. Illumination	0 Lux (With IR Illuminator)
Lens	Lens Type	Glass Lens
	focal length	f:2.8~12mm
	Aperture	F1.6
	Diagonal angle of view	75°(Max)

ITEMS		Camera
	Horizontal view angle	30°~70° (Pan/Tilt angle: H=355°, V=78°)
Video	Image Compression	H.264
	Image Frame Rate	30fps maximum, downward adjustable
	Resolution	(1.3Megapixel)1280 x 960, 720P(1280 x 720), VGA(640 x 480), VGA(640 x 360), QVGA(320 x 240),QVGA(320 x 180)
	Stream	dual stream
	Image adjustment	The hue, brightness, contrast, saturation, sharpness are adjustable
	Flip image	flip and mirror
	Infrared mode	Automatic or manual
	Night visibility	21pcs IR-LEDs, night vision range up to 20 meters
Audio	Input/Output	External 3.5mm standard interface for two-way audio
	Audio Compression	PCM/G.726
Network	Ethernet	One 10/100Mbps RJ45 port
	Wireless Standard	IEEE802.11b/g/n
	Data Rate	IEEE802.11b: 11Mbps(Max.); IEEE802.11g: 54Mbps(Max.); IEEE802.11n: 150Mbps(Max.).
	Wireless Security	WEP, WPA, WPA2
	Network Protocol	IP、TCP、UDP、HTTP、HTTPS、SMTP、FTP、DHCP、DDNS、UPnP、RTSP、ONVIF
System Requirements	Operating System	Microsoft Windows XP, Vista, 7, 8; Mac OS iOS、Android
	Browser	Microsoft IE8 and above version or compatible browser; Mozilla Firefox; Google Chrome; Apple Safari.
Other Features	Motion Detection	Alarm via E-Mail, upload alarm snapshot to FTP
	Privacy Zone	Set privacy zone manually
	User Accounts	Three levels user role
	Firewall	Supports IP Filtering
	Reset	Reset button is available
Power	Power Supply	DC 12V/2.0A
	Power Consumption	10Watts (Max.)
Physical	Dimension(LxWxH)	240(L)*140(W)*160(H) mm
	Net Weight	1800g
Environment	Operating Temperature	-20°C ~ 60°C (-4°F ~ 140°F)
	Operating Humidity	10% ~ 80% non-condensing
	Storage Temperature	-20°C ~ 60° (-4°F ~ 140°F)
	Storage Humidity	0% ~ 90% non-condensing
Certification	CE、FCC、IC、WEEE	

Attention: Power adapter should be used between -20℃-40℃, and 20%-90% relative humidity.

6.4 CE & FCC

Electromagnetic Compatibility (EMC)

FCC Statement



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions.

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is like to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

FCC Caution

Any changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

CE Mark Warning



This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

