



HELO-PLUSB-EU

Smart Wi-Fi Plug 2x USB

User manual
Benutzerhandbuch
Manuale Utente
Manual del usuario
Manual do utilizador
Gebruiksaanwijzing
Brugermanual
Brukerhåndbok

Bruksanvisning
Uživatelská příručka
Návod na použitie
Korisnički priručnik
Ръководство за потребителя
Használati utasítás
Посібник користувача

SERVICE CENTER

AT	✉ support_at@strong.tv ☎ 0820 400 150 (€ 0,12/Min. österr. Festnetz)	FR	✉ support_fr@strong.tv
BG	✉ support_bg@strong.tv ☎ +359 32 634451	IT	✉ support_it@strong.tv ☎ 199 404 032 Da rete fissa 24,8 cent. al min. 12,5 cent. scatto alla risposta Da rete mobile max 49 cent. al min. 15,6 cent. scatto alla risposta
CEE	✉ support_hu@strong.tv ☎ +36 1 445 26 10	NL	✉ support_nl@strong.tv
DE	✉ support_de@strong.tv ☎ 0180 501 49 91 (€ 0,14/Min. deutsches Festnetz) (€ 0,42/Min. max. Mobilfunknetze)	PL	✉ support_pl@strong.tv ☎ 801 702 017
DK	✉ support_dk@strong.tv	UA	✉ support_ua@strong.tv ☎ +380 (44) 238 61 50

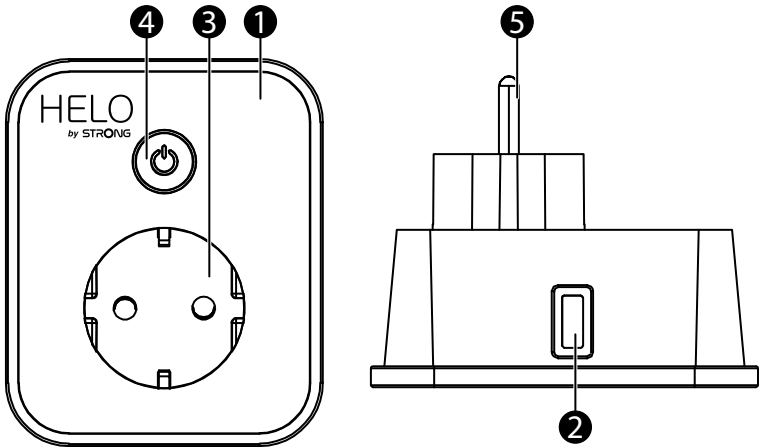
Supplied by STRONG AUSTRIA
 Represented by STRONG Ges.m.b.H
 Teinfaltstraße 8/4.Stock
 A-1010 Vienna, Austria
 Email: support_at@strong.tv

PACKAGE CONTENTS

- 1x Smart Wi-Fi Power Plug 2x USB
- 1x User manual

FUNCTION DIAGRAM

- 1. Smart Power Socket
- 2. USB ports
- 3. Electrical outlets
- 4. Power button
- 5. Plug



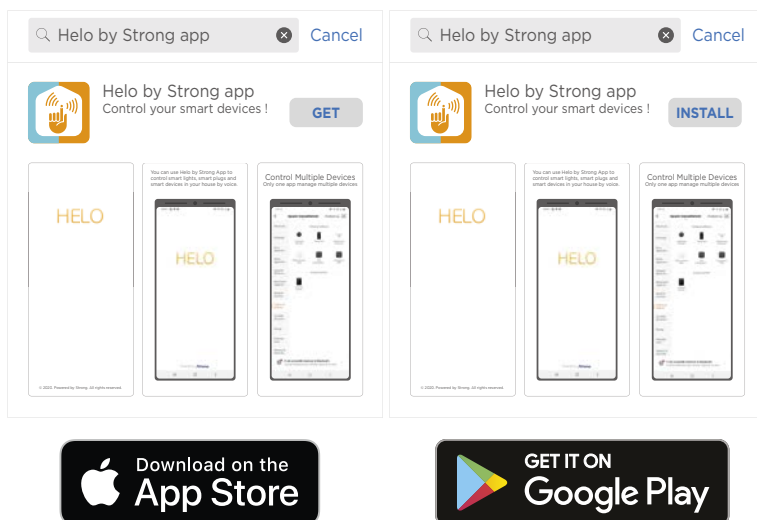
SPECIFICATIONS

Power Supply	AC 230 V – 50 Hz
Max Power	3680 W
Single outlet current	16 A max
Single USB output	5V/ 2.4A max
Ports	2 USB / 1 AC Outlet
Wi-Fi standard	2.4 GHz (make sure your router is 2.4 GHz if the router has two bands)
Operating Temperature	0 °C – 35 °C
Storage Temperature	-10 °C - +60 °C
Humidity in operation	5% (0 °C) ~ 75% (35 °C) RH
WLAN Specification	Standard : 802.11 b/g/n Encryption : WEP / WPA / WPA2 Frequency range : 2412 – 2472 MHz Max. Transmitting power : 802.11b : +18 dBm 802.11g : +16 dBm 802.11n (20 MHz) : +14 dBm Channel: 1-13

HOW TO CONNECT WI-FI ?

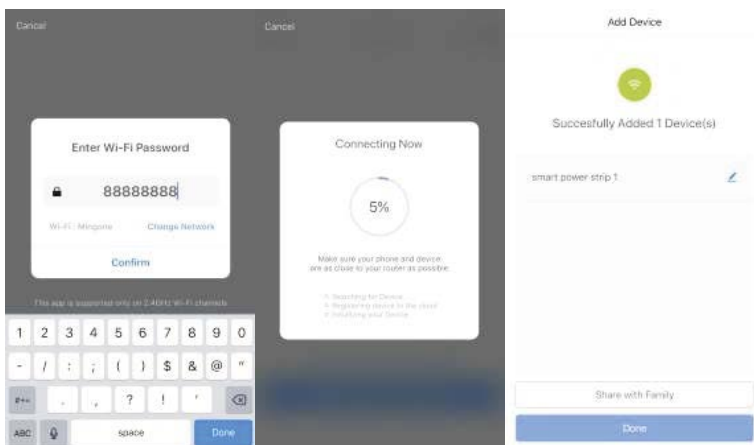
Step 1 : Download & Registration

- Scan the QR Code to download "Helo by Strong" app. Or search "Helo by Strong" on Apple Store or Google Play to install the app.
- Open the "Helo by Strong" app, tap "Register" to get an account with your e-mail. Sign in the app.



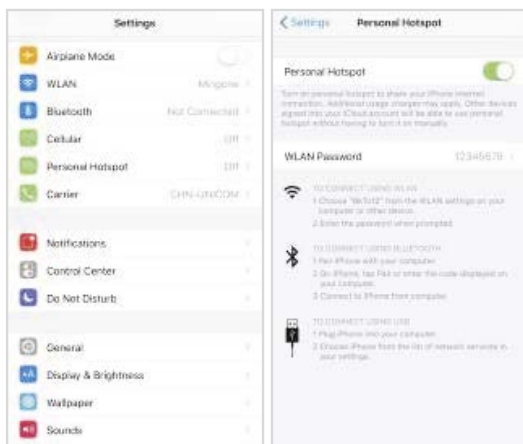
Step 2 : Add devices in Easy Mode (Recommended)

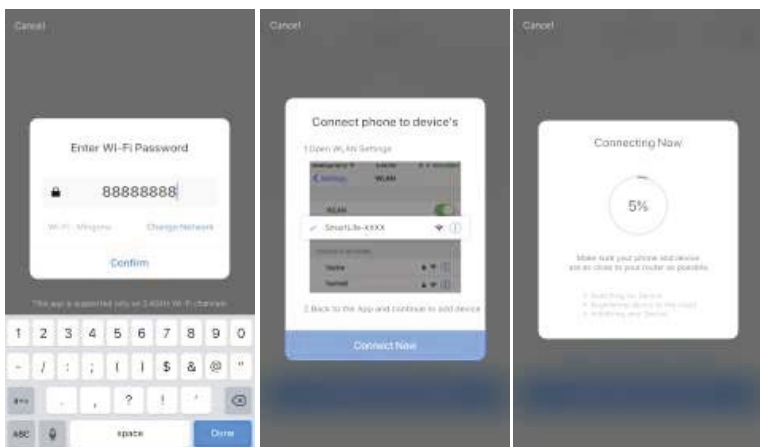
- Make sure your Smart Wi-Fi Power Plug is powered on
- Make sure your mobile phone is connected to your Wi-Fi
- Press the power button for more than 5 seconds until the indicator begins to flash quickly (about 2 times/second). This means the device is ready for configuration.
- Open your "Helo by Strong" app, tap "+" on the top right of the app
- Select Device Type, tap "confirm indicator rapidly blink". It will fetch the password of the Wi-Fi network on which your mobile phone is connected.
- Tap "Confirm" to connect the device. When appears "successfully add 1 device", then the connection is completed and your device is listed in your app list.



Add devices in AP Mode (If failed in Easy Mode, user could use AP mode)

- Press the power button for more than 5 seconds until the indicator begins to flash quickly, then press it for another 5 seconds until the indicator flashes slowly.
- Tap “+” on the top right of the app. Select Device Type.
- Tap “AP Mode” on the top right, “confirm indicator slowly blink”. It will fetch the password of the Wi-Fi networks on which your mobile phone is connected.
- Tap “Confirm” and “Connect now” to go to the WLAN setting interface in your mobile phone.
- Select the Wi-Fi network named “Helo_xxx” to connect it.
- Return to the “Helo by Strong” app, the connection will start automatically.
- When appears “successfully add 1 device”, then the connection is completed and your device is listed in in your app list.





Step 3 : Control your Smart Wi-Fi Power Plug via Helo by Strong app anytime and anywhere

- Make sure your mobile phone and Smart Wi-Fi Power Plug are all connected to the same Wi-Fi network. More functions you will enjoy refer to the app interface.

Step 4 : Share your devices with your friend or family after you add your devices successfully

Quick Guide of Using Amazon Echo

Before using Amazon Echo to control your devices, make sure you meet the following conditions.

- ✓ Amazon Alexa App and account
- ✓ An Echo device, including Echo, Echo Dot and Echo Tap
- ✓ Smart Wi-Fi Power Plug

Sign in with Helo by Strong account, add the device, then change the name to an easily recognizable word or phrase, like "Bedroom plug", "Plug1" etc.

Set up Echo with Amazon Alexa App

- Sign in with Amazon account
- Tap the Homepage on the top left, tap "Settings" and "Set up a new device"
- Select an Echo device, long press the dot button until the orange light shows up and tap "Continue"
- Select your Wi-Fi network and connect it to your device according to the instructions. This may take several minutes.

Enable the skills in Alexa App. (Note : If a Helo by Strong account has been linked before, you can use it directly, or you can also tap "Disable skills" to remove it).

- Tap the Homepage on the top left. Select "Skills"
- Search "Helo by Strong" and select "Helo by Strong"
- Tap "Enable Skills" to enable the Helo by Strong Skill. You will be redirected to the account link page.
- Type your Helo by Strong account and password. Do not forget to select the country/region where your account belongs to.
- Tap "Link Now" to link your Helo by Strong account.
- Leave the page when "Alexa has been successfully linked with Helo by Strong" shows up.

Control your smart device through Echo (Echo needs to discover your smart devices before the control).

- You can say "Alexa, discover devices" to Echo, or you can also tap "Discover devices" on the app to discover the smart devices.
- Discovered devices will be shown in the list. (Note : Every time you change the name of devices on Helo by Strong app, Echo must re-discover devices before taking control).

Now you can control your smart devices through Echo. You can use following commands to control them (e.g., Plug1) :

- Alexa, turn on/off the Plug1
- Alexa, turn on the plug after 5 mins

Quick Guide of using Google Home

Sign in with Helo by Strong account, add the device, then change the name to an easily recognizable word or phrase, like "BedroomPlug", "Plug1", etc.

Set up Google Home with Google Home App

1. Make sure your Google Home is energized.
2. Open the Google Home app by tapping the app icon on your mobile device.
3. Tap "ACCEPT" to agree to the Terms of Service and Privacy Policy. Allow Google Home app to access the device location to discover and set up nearby devices.
4. Tap "SIGN IN", choose one of the Google account that you already logged in on your mobile device. Or follow the instructions to sign in with a new Google account.
5. The Google Home app scans nearby devices that are energized and are ready to set up. Tap "SET UP" to set up your Google Home.
6. When Google Home app is successfully connected to the Google Home device, tap "PLAY TEST SOUND", it will play a test sound to confirm you are connected to the right device. If you heard the test sound, tap "I HEARD IT".
7. Select the Room (ex : Living Room) where your Google Home is located. This helps you identify the device when you want to cast to it. Choose the Wi-Fi network you want to connect to your Google Home. To automatically fetch the password for this network on this device, tap "OK", then the password will populate in the password field. You can also manually enter your password. Then tap "CONTINUE".
8. In order for the Google assistant to answer your questions and to enjoy a personalized experience, you must sign into your Google account, then tap "SIGN UP". Choose the Google account you want to link to your Google Home device, then tap "CONTINUE AS XXX". Enter the address where this Google Home is installed, and select your default music service.
9. Tap "SKIP TUTORIAL" to finish the setup. You can also tap "CONTINUE" to watch the Google Home tutorial.

Link Helo by Strong account in Home Control

ATTENTION : Due to the Google Home app's known bug, you could only use one Google account to control "Home Control Action", if you sign in Google Home app with several Google accounts.

Control your smart devices through Google Home

Now you can control your smart devices through Google Home. Take the Smart Wi-Fi Power Plug as the example, the supported voice commands are as below :

- Ok Google, turn on/off the smart plug.
- Ok Google, turn on the smart plug after 5 mins.

